AhsayCBS v9

New Features Datasheet

Ahsay Systems Corporation Limited **5 September 2023**

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Overview (v9.1)

Starting with AhsayCBS v9, the In-File Delta feature (that offers Incremental, Differential, and Full backups) will be replaced with **Deduplication**.

Deduplication is part of the backup process that identifies and eliminates duplicate copies of repeating data, storing it once, in order to save storage space. Deduplication plays a major role in managing storage space, particularly when performed over large volumes of data.

Both the In-File Delta and Deduplication technologies use an *advanced data block matching algorithm* that is capable to verify each block and identify which block is duplicated to compare file contents between two files. Thus, the non-duplicated block will be entirely included in the backup data.

However, with In-File Delta, the MD5 checksum algorithm is used during backups to verify data integrity, but only against unintentional corruption.

On the other hand, Deduplication will use the new speed-optimized XXH3 checksum algorithm. The XXH3 checksum algorithm offers enhanced speed performance in data block matching and is dependable especially when backing up very large files. Thus, saving a lot of time during backups.

Deduplication

Deduplication is an additional Add-on Module that can be enabled per user via the following options. If the Deduplication module is not enabled for the user, the user's backup set with the Deduplication feature enabled will be treated as disabled when a backup job is performed.

Free Trial Options Tab



G AhsayCBS		
User Home Free Trial Options	Run Direct	Windows Active Directory Integration
Free Trial Registration		
Enable Free Trial Registration		
Quota		
+ i		
Destination	Quota	
AhsayCBS	50.0	Mbytes 🗸
Add-on Modules Image: Add-on Modules Image: Microsoft Exchange Server		Microsoft SQL Server
MySQL Database Server		Oracle Database Server
Lotus Domino		Lotus Notes
☑ Windows System Backup		✓ Ø Windows System State Backup
VMware Guest VM 🗸 10		Hyper-V Guest VM V 10
Microsoft Exchange Mailbox	10	ShadowProtect System Backup
Continuous Data Protection		NAS - Synology
Mobile (max. 10)		🖌 🔛 NAS - QNAP
Volume Shadow Copy		✓ In-File Delta
🖌 📀 OpenDirect / Granular Restore	10	Office 365 Backup 10
🖌 🖌 MariaDB Database Server		Deduplication

Backup Client Settings Tab

User Profile	General Backup Client Settings Contact	User Group Authentication Mobile Backup							
Backup Set	Settings of the client backup agent for this user.								
Settings									
Report	Backup Client								
Statistics	AhsayOBM User AhsayACB User								
Effective Policy	Add-on Modules								
	Microsoft Exchange Server	Microsoft SQL Server							
	MySQL Database Server	Oracle Database Server							
	Lotus Domino	Lotus Notes							
	O Windows System Backup	Windows System State Backup							
	□	Hyper-V Guest VM V 0							
	Microsoft Exchange Mailbox	ShadowProtect System Backup							
	🗌 🔜 NAS - QNAP	NAS - Synology							
	Mobile (max. 10)	Continuous Data Protection							
	Volume Shadow Copy	In-File DeltaOnly apply to v8 or before							
	OpenDirect / Granular Restore 0	Office 365 Backup							
	MariaDB Database Server	Deduplication							

Backup / Restore > Users, Groups & Policies > Backup User > Backup Client Settings

Note: For newly created users, the Deduplication module is **enabled** by default.

AhsayCBS Policy Settings Layout

Another Deduplication-related change with AhsayCBS v9 is the "In-File Delta" tab replaced with the "Deduplication" tab under the Policy settings.

Backup / Restore > Users, Groups & Policies > Policy Group > Default Values Backup / Restore > Users, Groups & Policies > Policy Group > Preempted Values

AhsayCBS v8 Policy Settings Legacy Layout

General	General Source Backup Schedule Continuous Backup Destination In-File Delta
User Settings	Retention Policy Command Line Tool Reminder Bandwidth Control IP Allowed for Restore Others
Backup Set Settings	In-File Delta
GUI Settings	+ •
Default Values	
Preempted Values	Name Applied Modules
Preempted Backup Sets	Default in-file Delta settings
Mobile Settings	

AhsayCBS v9 Policy Settings New Layout

General	General Source Backup Schedule Continuous Backup Destination Deduplication
User Settings	Retention Policy Command Line Tool Reminder Bandwidth Control IP Allowed for Restore Others
Backup Set Settings	Deduplication
GUI Settings	+ =
Default Values	
Preempted Values	Name Applied Modules Default deduplication settings Image: Applied Modules
Preempted Backup Sets	

Default deduplication settings

Enable Deduplication		
Name Default deduplication settings		
Applied Modules		
File Backup	MS Exchange Server Backup	MS SQL Server Backup
✓ MySQL Backup	Oracle Database Server Backup	✓ IBM Lotus Domino Backup
✓ IBM Lotus Notes Backup	MS Windows System Backup	MS Windows System State Backup
VMware Backup	MS Hyper-V Backup	MS Exchange Mail Level Backup
ShadowProtect System Backup	Cloud File Backup	✓ Office 365 Backup
MariaDB Backup		
Enable Deduplication		
Deduplication scope		
 Same file path within the same backup set 		
 All files within the same backup set 		
Block size		
Auto V Byte	s	
Migrate existing data to latest version		
Show legacy settings (for version 8 or before only)		

Note: Choices for block size has been updated, please refer to <u>Deduplication v9.5</u> for the details.

For legacy clients (v8 or earlier), the In-File Delta settings can be found here by clicking the link: Show legacy settings (for version 8 or before only).

Enable Deduplication		
Name Default deduplication settings		
Applied Modules		
File Backup	MS Exchange Server Backup	MS SQL Server Backup
MySQL Backup	✔ Oracle Database Server Backup	✓ IBM Lotus Domino Backup
✓ IBM Lotus Notes Backup	MS Windows System Backup	MS Windows System State Backup
VMware Backup	MS Hyper-V Backup	MS Exchange Mail Level Backup
ShadowProtect System Backup	Cloud File Backup	✓ Office 365 Backup
MariaDB Backup		
Enable Deduplication		
Deduplication scope		
 Same file path within the same backup set 		
 All files within the same backup set 		
Block size		
Auto V Byte	s	
Migrate existing data to latest version		
Show legacy settings (for version 8 or before only)		

In-File Delta Legacy settings for version 8 or earlier

Hide legacy settings (for version	8 or before only)		
Default Type				
Differential 🗸				
In-File Delta block size				
Auto 🗸 Bytes				
Only apply In-File Delta to files la	arger than			
25	▼ MB			
Upload full file when either of the	ese conditions is	met		
Number of deltas is over 1	00		T	
Delta ratio (delta file size / fu	ull file size) is ov	er 50 🗸		
Failed to generate delta file				
Weekly variations for overriding				
Sunday	Full	~	Thursday	Full 🗸
Monday	Full	\sim	Friday	Full 🗸
Tuesday	Full	\sim	Saturday	Full 🗸
Wednesday	Full	\sim		
Yearly variations for overriding d	efault type and v	weekly variation	าร	
January	Full	\sim	July	Full 🗸
February	Full	~	August	Full 🗸
March	Full	~	September	Full 🗸
April	Full	~	October	Full 🗸
May	Full	~	November	Full 🗸
	Full	~	December	Full 🗸
	1 cm			1 CH
Day of selected months in yearly	variations			
O Day 1 V				
● First ∨ Friday	\sim			

Within Policy settings are new GUI policies for the Deduplication feature.

General	Destination Tab	00				
User Settings	Destination Settings	00				
Backup Set Settings	In-File Delta Tab	0				
GUI Settings	In-File Delta Settings	\odot				
	Deduplication Tab	0	✓	✓		1
Default Values	Deduplication Settings	\odot	✓	✓	✓	
Preempted Values	Deduplication - Backup Set Level Deduplication	0	✓	✓	✓	
Preempted Backup Sets	Retention Policy Tab	0				
	Retention Policy Settings	00				
	Command Line Tool Tab	0				

Backup / Restore > Users, Groups & Policies > Policy Group > GUI Settings

AhsayCBS with Meter License

For clients with Meter License applied, they will have an additional **Usage** tab under the License menu.

🧲 AhsayCBS													
Backup Redirect	or Usage												
Monthly usage of each	1 user.												Î
Usage													
Show/Hide columns													
Registration date	✓ Storage size	✔ Dedupe sav	ing 🖌 Host										
Microsoft E	change mailboxes	Guest VMware /	Hyper V (per guest	t VM) 🖌 🔽 🗤	Ket VMware /	Hyper V	(per so	cket)					. 1
NAS - Syno	logy / QNAP 🖌	🗊 Mobile 🖌	 Microsoft 365 	5 🖌 💽 0	pen Direct /	Granular	Restore	•	I	Replic	ation		
View This Month 🗸	Export to .CSV												C
User name	Registration date	Storage size	Dedupe saving	Host	四	Guest	Socket	NAS	٢	1	6	ſ	
0	2017-03-16	0 / 0 [-]	0	server-1	0	0	0	0	0	0	0	Ν	
	2017-03-16	0 / 0 [-]	0	server-1	0	0	0	0	0	0	0	Ν	
0	2017-03-16	114.13M / 114.13M [-		0	0	0	0	0	0	0	N	Ţ
-		100.0%1	92.3%1								-		
											P	X	?

System Settings > License > Usage

Note: The Usage tab is only visible for AhsayCBS with Meter License applied.

Backup Job Scenarios with Deduplication

The following example is when the Deduplication module is disabled for the user, and a backup job is performed with the Deduplication feature **On (enabled)**.

User Deduplication Module = unmarked Backup Set Deduplication Toggle					
Deduplication	Deduplication Enable Deduplication On				
ckup Report					
	Show All 🗸				
Type	Time				
1 The deduplication feature is not enabled on this account. Please be aware t					
Start [AhsayOBM v9.2.0.4]	30/05/2022 10:56:35				
Saving encrypted backup set encryption keys to server	30/05/2022 10:56:35				
Start Backup [Deduplication: disabled]	30/05/2022 10:56:36				
Using Temporary Directory C:\Users\Administrator\temp\1653879328206	OBS@1653879355836 30/05/2022 10:56:36				
Start running pre-commands	30/05/2022 10:56:38				
Finished running pre-commands	30/05/2022 10:56:38				
Downloading server file list	30/05/2022 10:56:38				
Create new index since no valid index exist on both local and destination	30/05/2022 10:56:38				
Downloading server file list Completed	30/05/2022 10:56:38				
Contact your service provider to enable [Volume Shadow Copy] support	30/05/2022 10:56:39				
Reading backup source from hard disk	30/05/2022 10:56:39				
Reading backup source from hard disk Completed	30/05/2022 10:56:39				
[] [New Directory] C:\	30/05/2022 10:56:39				
[New Directory] C:\backup files	30/05/2022 10:56:39				
[] [New Directory] C:\backup files\filtersamples	30/05/2022 10:56:39				
[New File] 100% of "C:\backup files\filtersamples\AhsayACB_UserGuidefo	rWindows_version7.docx" 30/05/2022 10:56:39				
[New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSo	lution_v10.pptx" 30/05/2022 10:56:39				
[New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBackupS					
[New File] 100% of "C:\backup files\filtersamples\AhsayCBS_version7_Use					
[New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSo					
[New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBackupS					
[] [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSo	lution v8.pptx" 30/05/2022 10:56:40				
Logs per page 50 V	Page 1/3 V				
	Close Help				

The following example is when the Deduplication module is enabled for the user, and a backup job is performed with the Deduplication feature **Off (disabled)**.

User Deduplication Module = marked	Backup Set Deduplication Toggle=Off
Deduplication	Deduplication Enable Deduplication Off
ckup Report	
· ·	
	Show All 🗸
Type	Time
Deduplication look up will be skipped because deduplication setting of this back	
 Start [AhsayOBM v9.2.0.4] 	30/05/2022 11:00:39
Saving encrypted backup set encryption keys to server	30/05/2022 11:00:39
Start Backup [Deduplication: disabled]	30/05/2022 11:00:40
Using Temporary Directory C:\Users\Administrator\temp\1653879586247\OBS	
 Start running pre-commands 	30/05/2022 11:00:41
Finished running pre-commands	30/05/2022 11:00:41
Downloading server file list	30/05/2022 11:00:41
Create new index since no valid index exist on both local and destination	30/05/2022 11:00:41
Downloading server file list Completed	30/05/2022 11:00:41
Contact your service provider to enable [Volume Shadow Copy] support	30/05/2022 11:00:42
Reading backup source from hard disk	30/05/2022 11:00:42
Reading backup source from hard disk Completed	30/05/2022 11:00:42
[New Directory] C:\	30/05/2022 11:00:43
[New Directory] C:\backup files	30/05/2022 11:00:43
[New Directory] C:\backup files\filtersamples	30/05/2022 11:00:43
[New File] 100% of "C:\backup files\filtersamples\AhsayACB_UserGuideforWir	
[] [New File] 100% of "C:\backup files\filtersamples\AhsayCBS_version7_UserGu	
[] [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSolutio	
[New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBackupSoluti	
[New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSolutio	
[New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBackupSoluti	
[New File] 19% of "C:\backup files\filtersamples\AlertMessageOne.png"	30/05/2022 11:00:43
Logs per page 50 🖌	Page 1/2 🗸
	Close

The following example is when the Deduplication module is enabled for the user, and a backup job is performed with the Deduplication feature **On (enabled)**.

		ion Toggle=On
Deduplication	Deduplica Enable Deduplic On	
ckup Report	·	
		Show All 🗸
Type		Time
Start [AhsayOBM v9.2.0.4]		30/05/2022 11:03:50
Saving encrypted backup set encryption keys to server		30/05/2022 11:03:50
Start Backup [Deduplication: enabled, Deduplication scope: All files w	vithin the same backup set, Migrate Data: disabled]	30/05/2022 11:03:51
Using Temporary Directory C:\Users\Administrator\temp\1653879787		30/05/2022 11:03:51
1 Start running pre-commands		30/05/2022 11:03:52
Finished running pre-commands		30/05/2022 11:03:52
Downloading server file list		
		30/05/2022 11:03:52
	n	
Create new index since no valid index exist on both local and destinatio	n	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:52
Create new index since no valid index exist on both local and destinatio Downloading server file list Completed		30/05/2022 11:03:52
Create new index since no valid index exist on both local and destinatio		30/05/2022 11:03:52 30/05/2022 11:03:52
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Completed 		30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Completed [New Directory] C:\ 		30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Completed 		30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Completed [New Directory] C:\ [New Directory] C:\backup files [New Directory] C:\backup files\filtersamples 		30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Completed [New Directory] C:\ [New Directory] C:\backup files 	t	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\backup files\filtersamples [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku 	t ipSolution_v10.pptx"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\backup files\filtersamples [New File] 30% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku 	t ipSolution_v10.pptx" xupSolution_v10.pptx"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\backup files\filtersamples [New File] 30% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku 	t IpSolution_v10.pptx" .upSolution_v10.pptx" _UserGuide.docx" deforWindows_version7.docx"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\backup files\filtersamples [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku 	t ipSolution_v10.pptx" .upSolution_v10.pptx" _UserGuide.docx" deforWindows_version7.docx" ipSolution_v9.pptx"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\ [New Directory] C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AlsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AlsayCloudFileBacku [New File] 10% of "C:\backup files\filtersamples\AlsayCloudFileBacku 	t upSolution_v10.pptx" .upSolution_v10.pptx" _UserGuide.docx" deforWindows_version7.docx" upSolution_v9.pptx" g"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\ [New Directory] C:\ [New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 39% of "C:\backup files\filtersamples\AlertMessageFive.pn [New File] 39% of "C:\backup files\filtersamples\AlertMessageFive.pn 	t upSolution_v10.pptx" upSolution_v10.pptx" _UserGuide.docx" deforWindows_version7.docx" upSolution_v9.pptx" g"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53
 Create new index since no valid index exist on both local and destinatio Downloading server file list Completed Contact your service provider to enable [Volume Shadow Copy] suppor Reading backup source from hard disk Reading backup source from hard disk [New Directory] C:\ [New Directory] C:\ [New Directory] C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AlsayCloudFileBacku [New File] 100% of "C:\backup files\filtersamples\AlsayCloudFileBacku [New File] 10% of "C:\backup files\filtersamples\AlsayCloudFileBacku 	t upSolution_v10.pptx" upSolution_v10.pptx" _UserGuide.docx" deforWindows_version7.docx" upSolution_v9.pptx" g"	30/05/2022 11:03:52 30/05/2022 11:03:52 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53 30/05/2022 11:03:53

Migrate Data

Deduplication has an advanced backup option: Migrate Data.

For **newly created v9 backup sets**, the Migrate Data option setting depends on Deduplication Default Values policy assigned to the user. While for **existing backup sets**, this option is **not marked** by default. Both can be managed by policies: **Default Values** and **Preempted Values** on the AhsayCBS Web Console.

The Migrate Data feature is meant for existing pre-AhsayCBS v9 backup data. When a pre-AhsayCBS v9 backup set is run with the Migrate Data option **enabled** and it contains v8 (or earlier) data that are previously backed up, the whole v8 (or earlier) backup data consisting of changed source will be re-uploaded and migrated to the latest version (v9). Therefore, backup jobs with Migrate Data option enabled may take longer to finish especially for large file(s).

For entirely v9 data and backup set, the Migrate Data will not have any effect when enabled during a backup job.

Example:

• When a 100GB backup data is modified and a backup job is run, only the modified file(s) will be uploaded for the following setting:

Migrate Data Migrate existing data to latest version

• When a 100GB backup data is modified and a backup job is run, the whole backup data will be reuploaded and migrated to the latest version (v9) for the following setting:



During a backup job, the 100GB backup data will be divided into physical data block size of **32MB** up to **64MB** before it is uploaded to the backup destination(s).

However, backup data which are smaller than 32MB will NOT affect the backup performance as the physical data block size will not be divided into chunks.

The Migrate Data option will not affect the backup performance if the Deduplication feature is configured **Off** (disabled) for the backup set. The Migrate Data option can be configured in two (2) ways:

Deduplication tab (only for AhsayOBM)

BackupSet-1	Deduplication
General	Enable Deduplication On
Source	Deduplication scope Same file path within the same backup set
Backup Schedule	All files within the same backup set
Continuous Backup	Block size
Destination	Auto V Bytes
Deduplication	Migrate existing data to latest version

Choose You Backup Options screen

Choose Your Backup Options	
BackupSet-1	
Backup set type File Destinations 📝 🧿 AhsayCBS (Host: 10.3.121.17:80)	
Migrate Data	
Retention Policy Run Retention Policy after backup Hide advanced option	

This option can be configured (i.e., enable or disable) before running a backup job. For newly created v9 backup sets, if enabled, it is ignored and serves no function for pure v9 backup sets.

Product	Description		
O AhsayOBM	For AhsayOBM, the Migrate Data option will be shown if the Deduplication feature is On (enabled) for the backup set.		
Q AhsayACB	For AhsayACB, the Migrate Data option cannot be hidden, and to enable or disable this is the only option available.		

The following is an example of backup log in AhsayOBM with both Deduplication and Migrate Data option **enabled**.

	Choose Your B	ackup Options
C	Sample Backup Set	
Bao File	ckup set type e	
De:	stinations G AhsayCBS (Host: 10.3.121.17:80)	
	grate Data Migrate existing data to latest version	
	tention Policy Run Retention Policy after backup	
Hic	de advanced option	

Type	Log		Time	
B	Start [AhsayOBM v9.2.0.4]	30/05	/2022 11:08	.74
	Saving encrypted backup set encryption keys to server		/2022 11:08	
0	Start Backup [Deduplication: enabled, Deduplication scope: All files within the same backup set, Migrate Data: enabled]		/2022 11:08	
Ť	Using Temporary Directory C:\Users\Administrator\temp\1653880032864\0BS@1653880058088		/2022 11:08	
ŏ	Start running pre-commands		/2022 11:08	
ŏ	Finished running pre-commands		/2022 11:08	
ð	Downloading server file list	30/05	/2022 11:08	:26
ð	Create new index since no valid index exist on both local and destination	30/05	/2022 11:08	:26
ð	Downloading server file list Completed	30/05	/2022 11:08	:26
Õ	Contact your service provider to enable [Volume Shadow Copy] support	30/05	/2022 11:08	:27
Õ	Reading backup source from hard disk	30/05	/2022 11:08	:27
Ð	Reading backup source from hard disk Completed	30/05	/2022 11:08	:27
Ð	[New Directory] C:\	30/05	/2022 11:08	:28
0	[New Directory] C:\backup files	30/05	/2022 11:08	:28
0	[New Directory] C:\backup files\filtersamples	30/05	/2022 11:08	:28
0	[New File] 19% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 39% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 59% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 78% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 98% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 100% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05	/2022 11:08	:28
0	[New File] 100% of "C:\backup files\filtersamples\AhsayCBS_version7_UserGuide.docx"	30/05	/2022 11:08	:28
0	[New File] 100% of "C:\backup files\filtersamples\AhsayOBM version7 QuickStartGuide.docx"	30/05	/2022 11:08	:28
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The following is an example of backup log in AhsayOBM with Deduplication **On (enabled)** and Migrate Data option **disabled**.



Type	Log		Time
6	Start [AhsayOBM v9.2.0.4]	30/05/	2022 11:03:50
-	Saving encrypted backup set encryption keys to server	30/05/	2022 11:03:50
0	Start Backup [Deduplication: enabled, Deduplication scope: All files within the same backup set, Migrate Data: disabled]		2022 11:03:51
Ŭ	Using Temporary Directory C:\Users\Administrator\temp\1653879787198\OBS@1653879803686	30/05/	2022 11:03:51
ð	Start running pre-commands	30/05/	2022 11:03:52
ð	Finished running pre-commands	30/05/	2022 11:03:52
Õ	Downloading server file list	30/05/	2022 11:03:52
Õ	Create new index since no valid index exist on both local and destination	30/05/	2022 11:03:52
Õ	Downloading server file list Completed	30/05/	2022 11:03:52
Õ	Contact your service provider to enable [Volume Shadow Copy] support	30/05/	2022 11:03:53
0	Reading backup source from hard disk	30/05/	2022 11:03:53
0	Reading backup source from hard disk Completed	30/05/	2022 11:03:53
Ð	[New Directory] C:\	30/05/	2022 11:03:53
0	[New Directory] C:\backup files	30/05/	2022 11:03:53
0	[New Directory] C:\backup files\filtersamples	30/05/	2022 11:03:53
0	[New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSolution_v10.pptx"	30/05/	2022 11:03:53
0	[New File] 100% of "C:\backup files\filtersamples\AhsayCloudFileBackupSolution_v10.pptx"	30/05/	2022 11:03:53
0	[New File]100% of "C:\backup files\filtersamples\AhsayCBS_version7_UserGuide.docx"	30/05/	2022 11:03:53
0	[New File] 100% of "C:\backup files\filtersamples\AhsayACB_UserGuideforWindows_version7.docx"	30/05/	2022 11:03:53
0	[New File] 84% of "C:\backup files\filtersamples\AhsayCloudFileBackupSolution_v9.pptx"	30/05/	2022 11:03:53
0	[New File] 19% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05/	2022 11:03:53
0	[New File] 39% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05/	2022 11:03:53
0	[New File] 59% of "C:\backup files\filtersamples\AlertMessageFive.png"	30/05/	2022 11:03:53
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			c

To configure the Deduplication feature in AhsayOBM v9 (or above), click the **Show advanced settings** link under the backup set settings.

Sample Backup Set	General _{Name}	
General	Sample Backup Set	
Source	Owner w8-pro	
Backup Schedule		
Continuous Backup	Windows User Authentication Domain Name (e.g Ahsay.com) / Host Name	
Destination	example.com	
Show advanced settings	User name	
	Administrator	
	Password	
Delete this backup set		Save Cancel Help

Go to the **Deduplication** tab. You will find all the configurable settings for Deduplication in here.

Sample Backup Set	Deduplication
General Source Backup Schedule Continuous Backup Destination Deduplication Retention Policy Command Line Tool Reminder Bandwidth Control Others	Enable Deduplication On Deduplication scope Same file path within the same backup set O All files within the same backup set Block size Auto Defunction De
Delete this backup set	Save Cancel Help

For newly created backup sets in AhsayOBM v9 (or above), the Deduplication feature is **On (enabled)** by default.



Deduplication scope

The Deduplication scope consists of two options:



Same file path within the same backup set

0

All files within the same backup set (selected by default)

Deduplication scope

Same file path within the same backup set

All files within the same backup set

Same file path within the same backup set

⇒ If this type of Deduplication scope is selected, each backup file will be split into several blocks of varying size, then a checksum verification of each block will be performed to compare the file content throughout the **latest changed data** to identify which block is duplicated.

Any duplicated data under the same file path will be removed during a backup job.

All files within the same backup set

⇒ This is the selected Deduplication scope by default. When selected, each backup file will be split into several blocks of varying size, then a checksum verification of each block will be performed to compare the file content throughout the **whole backup data** to identify which block is duplicated.

Any duplicated data under the same backup set will be removed during a backup job.

Block size

This option allows you to select the size of block during the checksum verification for each block. This setting is set to **Auto** by default, but you may select from the following Block size range.

Block size	
Auto	•
Auto	
256 k - 1 M (save more space but slower)	
512 k - 2 M (optimal settings)	
1 M - 4 M (save less space but faster)	

Migrate Data

Besides the **Migrate Data** option in the <u>Choose Your Backup Options</u> screen before running a backup job, you may also enable or disable this option in the Deduplication tab.

Migrate Data
Migrate existing data to latest version

Note: Make sure to always click the button when any of the Deduplication settings have been modified to store any changes.

How Deduplication works for each type of Deduplication Scope

Same file path within the same backup set (File Path Level)

Deduplication applies to CURRENT backup JOB and it applies to duplicated contents WITHIN a file.

e.g., 2 files are being backed up

1 st backup job:	
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A]
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A]
Deduplicated	File 1: [50MB of content A] + [60MB of content B]
contents backup	File 2: [50MB of content A] + [70MB of content C]

2 nd backup job:			
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A] + [10MB of new content D]		
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A] + [10MB of new content D] + [20MB of new content E]		
Deduplicated contents backup	File 1: [10MB of new content D]		
	File 2: [10MB of new content D] + [20MB of new content E]		

> All files within the same backup set (Backup Set Level)

Deduplication applies ACROSS different files in the backup SET.

e.g., 2 files are being backed up

1 st backup job:	
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A]
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A]
Deduplicated contents backup	[50MB of content A] + [60MB of content B] + [70MB of content C]

2 nd backup job:	
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A] + [10MB of new content D]
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A] + [10MB of new content D] + [20MB of new content E]
Deduplicated contents backup	[10MB of new content D]+ [20MB of new content E]

Deduplication OFF

No Deduplication of files.

e.g., 2 files are being backed up

1 st backup job:	
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A]
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A]
Contents backup	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A]
	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A]

2 nd backup job:	
	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A] + [10MB of new content D]
Backup Source	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A] + [10MB of new content D] + [20MB of new content E]
Contents backup	File 1: [50MB of content A] + [60MB of content B] + [50MB of content A] + [10MB of new content D]
Contents backup	File 2: [50MB of content A] + [70MB of content C] + [50MB of content A] + [10MB of new content D] + [20MB of new content E]

Dedupe Saving

The **Deduplication Saving** (or Dedupe Saving) is the amount of storage space that is saved after running a backup job with Deduplication.

The **Dedupe Saving** is automatically calculated by the following formula:

[Dedupe Size] / [Original Size] [Deduplication Ratio in %]

To check the Dedupe Saving of a backup set, go to **Report > Backup**, then select a backup set.

Report	Backup Report
Backup	From To 18 V Nov V 2021 V 25 V Nov V 2021 V Go
Restore	Backup set 🗸 Destination 🗸 Completion Status 🗸
Usage	 Sample Backu Local-1 Today 14:55 Completed Sample Backu Local-1 Today 14:55 Completed
	No. of records per page 50 V Page 1/1 V
	Close Help

Upon clicking a backup set, the value of **Dedupe Saving** will be displayed on the summary of backup report.

Backup Report	
From	То
18 V Nov V 2021 V	25 V Nov V 2021 V Go
Backup set 🗸 🗸 Destinat	tion V Completion Status V
Backup set	Sample Backup Set 01
Destination	Cocal-1
Job	11/25/2021 14:56
Time	Today 14:56 - 14:56 (SGT)
Status	 Completed successfully
New files *	10 [8.6MB/8.6MB (0%)]
Updated files *	0
Attributes Changed Files *	0
Moved files *	0
Deleted files *	0
Dedupe Saving	5M/8.6M [57.5%]
* Unit = No of files [Total zipp	ed size / Total unzipped size (compression ratio)]
View log	
🗅 Sample Backu 🖳 Loca	I-1 Today 14:55 Completed
No. of records per page 50	♥ Page 1/1 ♥

Dedup Saving Formula:

[Dedupe Size] / [Original Size] [Deduplication Ratio in %]



Dedupe Size – the storage size saved by Deduplication

Original Size – the original size of backup data

Deduplication Ratio - the percentage of the amount of storage size saved by Deduplication

Best Practices

	Deduplication	Migrate Data		
Pros	When Deduplication is ON , it will minimize data upload during backup which means backup performance is boosted. It will also minimize data download during restore which means restore performance is also boosted.	When Migrate Data is ON , it will increase the restore performance to utilize new restore logic which minimizes data download.		
Cons	Backup time will be longer since additional time is needed to process data to turn it into dedupable form during backup.	A full data backup will be done for first-time backup of a file data in v9 (either file was updated or newly backed up), so backup will take longer time to finish.		

Here are some suggested settings for Deduplication and Migrate Data option to optimize backup performance.

Deduplication = ON and Migrate Data = OFF

This is the preferred setting to minimize data upload when data is updated, specially if the source data consists of mostly large files such as virtual disks.

This is also helpful to minimize data updates for frequently updated data.

Migrate Data option does not affect small files (< 32MB) that is either rarely or frequently changed.

Backup source that has data that is 50 to 90% frequently updated with long or archive retention period (i.e. 12 months or more) will benefit from this setting.

Deduplication = ON and Migrate Data = ON

This is the preferred setting for user with data that is rarely updated.

Backup source that has data that is 50 to 90% frequently updated with short retention period (i.e. 30 days or less), will also benefit from this setting. This will ensure space consuming v8 data can be deleted ASAP through space freeing up.

Deduplication = OFF

This is the preferred setting for backup source that has data with low deduplication rate and is rarely updated. This will save time in processing the data to be in dedupable form during backup which increases backup performance.

Physical Data Block Size Enhancement

When running backup jobs starting from v9 client, the data will be compressed, encrypted, and divided for large source files into physical data block size of **32MB** up to **64MB** before it is uploaded to the backup destination(s).

For smaller source files backed up during this job, they may be combined into a single block file, up to 64MB.

Except for backup jobs with AhsayOBM running on QNAP and Synology NAS, that will use **8MB** up to **16MB** physical data block size.



A detailed summary of this enhancement can be found in **Chapter 1.8 Data Block Size** of the **AhsayCBS v9 Administrator's Guide**.

Data Migration

AhsayCBS Backup Module Layout

The **Backup Data Migration** page (a legacy feature for v6 data) will no longer exist once upgraded to AhsayCBS v9 or above.

Backup / Restore > Basic > Backup Data Migration

AhsayCBS v8 Basic Module Legacy Layout

G AhsayCBS			
User Home Free Trial Options	Backup Data Migration	Run Direct	Windows Active Directory Integration
Configure the backup data migration sett	tings		
Enable Data Migration			
Migrating File:			
Number Of Migrated File: 0			
Migrate V6 backup data excluded for	llowing backup set(s)		
÷			
Login Name (Alias)			Backup Set

AhsayCBS v9 Basic Module New Layout (No Backup Data Migration tab)

C AhsayC	AhsayCBS						
User Home	Free Trial Options Run Direct Windows A	Active Directory Integration					
Configure the u	Configure the user home directory(ies) for storing all user data.						
User Home	e 🕜						
+	$+$ \mathbf{i}						
	Directory Current QPS Ratio Maximum QPS Ratio						
Direc	story	Current QPS Ratio	Maximum QPS Ratio				
	ctory ogram Files\AhsayCBS\user	Current QPS Ratio 276.2% (220G / 79.66G)	Maximum QPS Ratio Unlimited				
	-						
	-						
	-						
	-						

v6 to v9 Conversion

Starting with AhsayCBS v9, any devices with AhsayOBM/AhsayACB v9 installed running v6 backup sets will no longer be excluded from conversion.

To view the status of the v6 backup set data migration, go to **Monitoring** > **Backup / Restore Logs** > **Backup Set Log**.

AhsayCBS								
ckup Jobs	Restored J	obs Backup Errors	Backup Set Log	Activities Log				
w all the backup	set logs of	all backup users below.						
ist of Backup	Set Log							
							Filt	ter User Group 🗸
Login Name	Owner	Backup Set	Client Version	Migrate v6 Status	Backup Time	End Time	Job Status	Last Successful Backup
ACBWin1		BackupSet-1	ACB 9.0.2.24	Completed	01/03/2022 14:24	01/03/2022 14:24	ОК	2022-01-03-14-24-25
ACBWin1		Sample Backup	ACB 9.0.2.24	Completed	01/04/2022 11:50	01/04/2022 11:50	ОК	2022-01-04-11-50-19
ACBWin1		Mobile Backup	ACB 9.0.2.24	Completed	01/06/2022 09:43	01/06/2022 14:05	User interrupted	
macOS01	-	BackupSet-1		Completed		-		
macOS01		BackupSet-2		Completed		-		
macOS01		BackupSet-3	OBM 9.0.0.46	Completed	11/15/2021 13:28	11/15/2021 13:28	ок	2021-11-15-13-28-03
macOS02		Data Backup	OBM 9.0.0.46	Completed	11/15/2021 16:59	11/15/2021 17:04	Storage Quota Exceeded	
macOS02		Sample Backup Set 03		Completed				
macOS02		BackupSet-1	OBM 9.0.0.46	Completed	11/15/2021 10:21	11/15/2021 10:21	ОК	2021-11-15-10-21-00
macOS02		BackupSet-3	OBM 9.0.0.46	Completed	11/15/2021 14:30	11/15/2021 14:30	ок	2021-11-15-14-29-54
macOS02		BackupSet-4	OBM 9.0.0.46	Completed	11/15/2021 14:33	11/15/2021 14:33	ОК	2021-11-15-14-32-54

The Migrate v6 Status can show "Pending", "In progress", and "Completed".

The "Completed" status indicates that the backup set is fully converted to blocks format with its v6 data removed.

v6 to v9 Backup Set Data Migration Process

Backup users going from v6 to v9 backup set will undergo a two-stage data migration process:

First Stage:

Using the old "Backup Data Migration" technology from pre-AhsayCBS v9, v6 backup data will be **automatically converted** to AhsayCBS Blocks data format (block size of **32MB** up to **64MB**) for any user's backup sets running on AhsayOBM/AhsayACB v9 client.

AhsayCBS blocks data will require at least 150% of the User Home temporary free disk space.



v6 backup set data will be automatically removed on the post backup data migration process. Therefore, storage is reclaimed on the "Backup Data Migration" technology as part of the pre-AhsayCBS v9 behavior.

Second Stage:

AhsayCBS v9 "Migrate Data" technology will be used on AhsayCBS v7/v8 data when the option is **enabled** affecting only the changed Source data (reupload). While unchanged Source data will remain in the First Stage of the data migration process (pre-AhsayCBS v9 blocks data).

Storage is reclaimed on the "Migrate Data" technology through the Retention Policy job and the pre-AhsayCBS v9 blocks data will be removed.

As a result, extra free disk space of the User Home temporary storage is necessary (up to 3x from v6 data); consumed by the first "Backup Data Migration", and later for "Migrate Data" technologies.

Non-VDDK Backup Mode End of Support

Starting with AhsayOBM v9 or above, a non-VDDK backup mode is not supported in VMware vSphere backup, and only VDDK backup mode is supported.

If the VMware backup set is running AhsayOBM v8.5.4.x or v8.7 with AhsayCBS v9, backup jobs in non-VDDK backup mode will still be supported. However, if the AhsayOBM v8.5.4.x or v8.7 is upgraded to AhsayOBM v9 or above with AhsayCBS v9, backup jobs in non-VDDK backup mode will fail to back up.

Therefore, if the VMware backup set will continue to run backup jobs in non-VDDK backup mode, it is recommended to NOT upgrade to AhsayOBM v9 and continue using AhsayOBM v8.5.4.x or v8.7.

Change in statistic calculation for Retention Area

Starting with v9 or above, statistics for the Retention Area will not be counted due to structural changes in the backup data. The backup file itself will be moved to the Retention Area but the data will not follow since it can be referenced from the Data Area.

Example:



In our example for v8 the compressed size, uncompressed size and compression ratio is still calculated. The data can be interpreted as 12K of compressed size, 75K of uncompressed size. The compression ratio is 84%. And there is 1 file in the Retention Area.

While for v9, the compressed size, uncompressed size and compression ratio are not calculated so the value is now 0. The total number of files is still displayed, because the files are still moved to the Retention Area.

Overview (v9.3)

Starting with v9.3 or above, Office 365 will be changed to Microsoft 365 since the name change has already been implemented by Microsoft. With this the user interface for Microsoft 365 backup sets of AhsayCBS, AhsayOBM and AhsayACB has undergone a major revamp.

Authentication that will be used when creating a Microsoft 365 backup set is Modern Authentication. Basic and Hybrid Authentication have been removed to comply with Microsoft's product roadmap for Microsoft 365. Aside from this, backup and restore of Teams is now supported.

Here are the changes in the new version:

AhsayCBS Backup Client Settings

For AhsayOBM User								
General	Backup Client Settings	Contact	User Group	Authenti	cation	Mobile Backup		
Settings of the client backup agent for this user.								
Backup	Client							
AhsayOBM User AhsayACB User								
Add-on	Modules							
	Microsoft Exchange Server				*	Microsoft SQL Server		
E. Le	MySQL Database Server				0	Oracle Database Server		
Lotus.	Lotus Domino				Lotus.	Lotus Notes		
0	Windows System Backup				0	Windows System State Backup		
Description	VMware Guest VM V				÷	Hyper-V Guest VM 🗸 0		
	Microsoft Exchange Mailbox)			F	ShadowProtect System Backup		
	NAS - QNAP				Syn	NAS - Synology		
☑ 🗊	Mobile (max. 10)			\checkmark	C	Continuous Data Protection		
NOLIME.	Volume Shadow Copy					In-File Delta (Only apply to v8 or before)		
	OpenDirect / Granular Restore	0		✓	0	Microsoft 365 Backup 5		
	MariaDB Database Server			~	Ϋ́.	Deduplication		

Note: The number of Microsoft 365 add-on modules = "5" is an arbitrary example.

For AhsayACB User

General Backup Client Settings	Contact	User Group	Authentication	Mobile Backup				
Settings of the client backup agent for this user.								
O AhsayOBM User O AhsayACB User								
Add-on Modules								
Windows System Backup		Lotus. La	otus Notes					
Mobile (max. 10)		🗸 🕑 C	ontinuous Data Protection					
Volume Shadow Copy			🗌 🔺 In	-File Delta (Only apply to v8 or before)				
🗌 🛜 OpenDirect / Granular Restor	e 0		✓ 1 M	icrosoft 365 Backup 2				
Deduplication								

Note: Microsoft 365 Backup on AhsayACB limit still remains at maximum: 2.

Microsoft 365 backup set creation

In v9.3, the fields for Microsoft 365 credentials have been removed. This eliminates having to provide the login credentials for Microsoft 365 twice. Unlike in the old version, you have to provide the credentials first before clicking the Test button, afterwards when you login to Microsoft you need to provide your credentials again.

AhsayCBS

Pre-v9.3	v9.3 and above Create Backup Set				
Create Backup Set					
General	General				
Name	Name				
Backup set type	Backup set type				
Office 365 Backup 🗸	Microsoft 365 Backup 🗸				
Run on	Run on				
Server O Client	Server O Client				
Office 365	Microsoft 365				
Username	Backup scope				
	 Entire organization 				
Account password	 This Microsoft 365 user only 				
	Region				
App password	Global 🗸				
(Required if Multi-Factor Authentication is enforced)	Access the Internet through Proxy				
Region	Test				
Global 🗸	Sign up for Microsoft 365 Backup				
Access the Internet through Proxy					
Test					
Sign up for Office 365 Backup					
AhsayOBM

Pre-v9.3

Create Backup Set
Name
Backup set type
Office 365 Backup
Username
Account password
App password
(Required if Multi-Factor Authentication is enforced)
Region
Global V
Access the Internet through proxy
Test

v9.3 and above

Create Backup Set	
Name	
Backup set type	
🚺 Microsoft 365 Backup 🗸 👻	
Backup Scope	
Entire Organization	
This Microsoft 365 user only	
Region	
Global 🖌	
Access the Internet through proxy	
Test	

AhsayACB

Pre-v9.3

Create Backup Set
Name
Backup set type
Office 365 Backup ✓
Username
Account password
App password
(Required if Multi-Factor Authentication is enforced)
Region
Global 🖌
Access the Internet through proxy
Test

v9.3 and above

	Create Backup Set	
Name		
Backup set type	5 Backup	
Region Global		
Access the Inte	ernet through proxy	

Backup Source selection

The user interface for backup source selection for v9.3 has been changed to show all data types that are available for backup. There is an option to select <u>all</u> or <u>specific</u> items for backup in Teams, SharePoint Sites and Public Folders. The list will be loaded per data type selected, unlike in the old version all the data types are loaded in the Advanced Backup Source window.

Pre-v9.3
Backup Source
Select the items and folders that you want to backup
Outlook Outlook
OneDrive
Personal Site
Public Folders
Site Collections
Unlicensed Users
Users within the Office 365 organization who does not possess valid license may still contain data to backup (e.g. Specified type accounts like room mailbox and shared mailbox, license removed from licensed account). By using this option, you can choose not to include any unlicensed users.
Do not include unlicensed users
I would like to choose the items to backup

Or when "I would like to choose the items to backup" link is clicked.

Advanced Backup S	Source		View Explorer •
 Office 365 Users Dublic Folders Site Collections 	Subject	Date Modified	Size
			✓ X ?

AhsayCBS

v9.3 and above

Run on Server AhsayOBM Backup Source selection with "Entire organization" selected as Backup scope

Backup Source
Select Microsoft 365 user(s) to backup
All users
Select Specific Select Auto-exclude any Microsoft 365 unlicensed user during backup
Select the data type that you want to backup which are owned by the selected user(s)
🖌 📴 Outlook 🖌 🔄 OneDrive 🖌 🚯 Personal Site 🖌 📬 Teams Chat
Teams
All teams groups
Select Specific Select
🖌 📴 Group Mail 🖌 🚺 Group Site 🖌 💣 Teams Channel
SharePoint Sites
All SharePoint sites excluding personal and group sites
O Select Specific Select
Public Folders
All public folders
O Select Specific Select

Run on Server AhsayOBM Backup Source selection with "This Microsoft 365 user only" selected as Backup scope or for AhsayACB Backup Source selection



AhsayOBM Backup Source selection

Pre-v9.3

Backup Source
Select the items and folders that you want to backup Outlook OneDrive Step Personal Site Public Folders Site Collections
Unlicensed Users
Users within the Office 365 organization who does not possess valid license may still contain data to backup (e.g. Specified type accounts like room mailbox and shared mailbox, license removed from licensed account). By using this option, you can choose not to include any unlicensed users.
I would like to choose the items to backup



Folders	Name	Date modified	Size
🖃 🔲 🚺 Office 365	🗹 📘 test new post	12/17/2018 17:45	3KB
🕀 🔲 🥶 Users	🗹 📘 Re: test new post	03/01/2019 11:03	4KB
🕀 🔲 📑 Public Folders	🗹 🗟 123456557676789.	03/01/2019 16:32	2KB
🕀 🗌 🚺 Site Collections	🗹 🔝 URL	04/05/2019 12:25	5KB
	🗹 🔝 test cat	10/10/2019 11:24	991KB
	🗹 🗟 Test_Cherry	04/05/2019 12:28	2KB
	🗹 底 test cherry	04/05/2019 12:28	2KB
	🗹 📘 Test with attachmer	nt 04/05/2019 15:48	9MB
	🗹 📘 Test with picture	04/05/2019 12:28	35KB
		04/05/2019 12:28	4KB
		04/05/2019 12:28	2KB
	· • • • • • • • • • • • • • • • • •	04/05/2019 12:29	4KB
		04/05/2019 12:29	2KB
	🗹 底 Plain text only		2KB
	🗹 底 test special charact		3KB
	🗹 🗟 Test Diff Language	04/05/2019 12:29	2KB
	🗹 底 Δοκιμάστε την ελλη	04/05/2019 12:29	3KB
	🗹 底 Test attached zip fil		1MB
	🗹 🗟 Test Excel attachm.		31KB
	🗹 🗟 Test word attachm.		2KB
	🗹 <u>園</u> 測試希臘語languan.		2KB
	🗹 脑 テストギリシャ語	04/05/2019 12:29	63KB

AhsayOBM Backup Source selection

v9.3 and above

"Entire organization" selected as Backup scope

Backup Source
Select Microsoft 365 user(s) to backup All users Select Specific Select
 Auto-exclude any Microsoft 365 unlicensed user during backup Select the data type that you want to backup which are owned by the selected user(s) Image: Comparison of the selected user (s) Outlook Image: Comparison of the selected user (s)
 Feams All teams groups Select Specific Select Group Mail I Group Site I Group Site
 SharePoint Sites All SharePoint sites excluding personal and group sites Select Specific Select
 Public Folders All public folders Select Specific Select

"This Microsoft 365 user only" selected as Backup scope

Backup Source	
Select the items and folders that you want to backup Image: Comparison of the state	



AhsayACB Backup Source selection

Pre-v9.3

Backup Source
Folders Image: Constraint of the system Image: Constraint of the system
Show items

v9.3 and above

Backup Source	
Select the items and folders that you want to backup Image: Outlook Image: OneDrive Image: OneDrive <td></td>	

Restoring M365 Backup Set

In v9.3, a preview and download function have been added where you can check the item first before restoring it.

Preview function

Select Your Items To Be Restored					
Choose from files as of job 🖌 16	/06/2022 V Latest V	۵ 🚥	@	cost pr	
	eDrive 🗌 🚺 Persor	al Site 🔲 📑 1	eams Chat		
🖃 🔲 💁 Outlook			_		
- C Archive		01/06/2022	To 16/06/2022	Show	
🖅 🔲 🗾 Inbox					
街 🗆 🌠 Drafts	From	Subject	Received	Size	
💽 🗔 📴 Sent Items	El SharePoint Online	Approaching ShareP	11/06/2022 18:00	99 8 BQ	
主 🗔 Deleted Items	SharePoint Online	Approaching ShareP	11/06/2022 18:00	109KB 40	
🕖 🔲 Calendar		a hello world	10/06/2022 16:26	563KB 🗟	
🛞 🗔 💵 Contacts	V 🗆 .	good morning good	10/06/2022 14:32	32КВ 🗟	
🕀 🗆 🐻 Junk Email	There's new activity in	You have 1 reply, 1 p	07/06/2022 17:13	235КВ 🗟	
🛨 🗔 🤜 Notes	Microsoft 365 Message	Weekly digest: Micro	06/06/2022 13:00	252КВ 😼	
🛨 🗔 🔞 RSS Feeds	Microsoft Viva	Your digest email	06/06/2022 02:15	279КВ 😼	
🕀 🖸 🔽 Tasks					

The preview function allows you to view the content of the item. Aside from that you can download and restore it from the Preview Email by clicking the **Quick Download** button.

Preview	Empil	
Preview	EITIdii	
Subject:	a hello world	
Sender:	atten conversion	
Receiver:	an carved shicared	
CC:	(none)	
Attachment:	globe.png	
æ		
	Quick Download Close	Help

If the email has an attachment, you can download just the attachment by clicking on the attachment itself.

Preview	/ Email
Subject:	a hello world
Sender:	(strational)
Receiver:	(and (Section) (the (Section)
CC:	(none)
Attachment	globe.png
world hello ຄົຄ	a hello world

Download function

While the download function allows you to directly download and restore the item.

Select Your Items To Be Restored				
	eDrive	🚨 i@		
OneDrive OneDrive Microsoft Teams Chat Files OneDrive Deckupsamples		dd/MM/yyyy To dd/MM/yyyy Show		
	Name	Date modified Size		
	🗵 📄 👘 🖂 xlsx	25/01/2019 14:16		
	Document 2.docx	14/01/2019 10:56 11KB		
	guide_cbs_admin_draft.docx	14/01/2019 10:42 22MB 🛓		
	Book 2.xlsx	14/01/2019 09:52 8KB 🛓		
	✓ = ===+.docx	16/07/2018 11:35 11KB 🕹		

Restore Method

Another feature that has been added is the Restore Method. Items can be restored in two ways, either **Restore items to Microsoft 365** or **Save archive files to a destination**. The restore location that will be available will depend on the data type and restore method selected.



For <u>Restore items to Microsoft 365</u>, there are three restore locations available:

- Original
- Alternate
- Alternate Microsoft 365 organization

Data Type	AhsayACB	AhsayOBM
Users	Original User Alternate Microsoft 365 organization	Original User Alternate User Alternate Microsoft 365 organization
Teams	n/a	Original Team Alternate Team Alternate Microsoft 365 organization
SharePoint Sites	n/a	Original Site Alternate Site Alternate Microsoft 365 organization
Public Folders	Original Public Folder Alternate Public Folder Alternate Microsoft 365 organization	Original Public Folder Alternate Public Folder Alternate Microsoft 365 organization

While for <u>Save archive files to a destination</u>, restore location available depends on the data type and backup client:

- Local
- OneDrive of Original Microsoft 365 organization
- OneDrive of Alternate Microsoft 365 organization

Data Type	AhsayACB	AhsayOBM
Users	Local	Local OneDrive of Original Microsoft 365 organization OneDrive of Alternate Microsoft 365 organization
Teams	n/a	Local OneDrive of Original Microsoft 365 organization OneDrive of Alternate Microsoft 365 organization
SharePoint Sites	n/a	Local
Public Folders	Local	Local

Here are examples of the restore location for the different data types:

AhsayACB

Data Type	Restore items to Microsoft 365	Save archive files to a destination
Users	Restore Location Original User Alternate Microsoft 365 organization	Restore Location Local 🗸
Public Folders	Restore Location Original Public Folder Alternate Public Folder Alternate Microsoft 365 organization	Restore Location

AhsayOBM

Data Type	Restore items to Microsoft 365	Save archive files to a destination
Users	Restore Location Original User Alternate User Alternate Microsoft 365 organization	Restore Location Local ✓ Local OneDrive of Original Microsoft 365 organization OneDrive of Alternate Microsoft 365 organization
Teams	Restore Location Original Team Alternate Team Alternate Microsoft 365 organization 	Restore Location Local ✓ Local OneDrive of Original Microsoft 365 organization OneDrive of Alternate Microsoft 365 organization
SharePoint Sites	Restore Location Original Site Alternate Site Alternate Microsoft 365 organization	Restore Location Local 🗸
Public Folders	Restore Location Original Public Folder Alternate Public Folder Alternate Microsoft 365 organization	Restore Location Local 🗸

Teams backup and restore

Backup and restore of Teams Group Mail, Group Site, Teams Channel and Teams Chat is now supported in v9.3.

Backup Source	
Select Microsoft 365 user(s) to backup All users Select Specific Select Auto-exclude any Microsoft 365 unlicensed user during backup Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select the data type that you want to backup which are owned by the select Select Specific Select S	
 SharePoint Sites All SharePoint sites excluding personal and group sites Select Specific Select Public Folders All public folders Select Specific Select 	-
	Previous Next Cancel Help

Microsoft 365 Backup Set Source Selection UI on Run on Client vs CBS UI

AhsayOBM Run on Client Microsoft 365 Backup Sets upgraded to v9.3.2.0 or above will first need the Backup Set to be updated from the Client-side in order to migrate pre-existing path list. If this has not been done, the AhsayCBS UI view for the Backup Set will remain in the pre-v9.3 Microsoft 365 Backup Source selection UI. Once the path list has been updated, the new Microsoft 365 Backup Source selection UI will be displayed on the AhsayCBS web console. Refer to "<u>AhsayOBM Backup Source selection</u>" section for example screenshots.

Overview (v9.5)

Starting with v9.5 or above, there will be two types of <u>Quota</u> available in the Quota settings.

- **Total Quota** this is the new setting which is the total storage quota of all the destinations.
- Per Destination Quota this is similar to the quota setting in AhsayCBS pre-9.5 version where you can specify the storage quota for specific destinations.

Aside from this, a <u>Recycle Bin</u> has been added for protection of the BAK (block) files stored in the Backup Set's destination. It allows the user to set the number of days BAK files that has been deleted due to Retention Policy or Data Integrity Check will be held under Recycle Bin as added protection. After upgrading to v9.5, this will be automatically enabled by default for existing backup sets. Which in turn may increase the storage space used by the backup set.

<u>Login Web Console</u> is another new feature which determines if a user will be allowed to login to the AhsayCBS user web console.

While for <u>Deduplication</u>, the default "Auto" block size has been removed and replaced with two new block sizes.

A new checkbox has been added in the <u>Restore</u> window which is "Show backup job(s) outside retention". This will allow the user to list all backup jobs even ones that are already beyond the retention period.

An <u>Exclude Filter</u> has been added to Microsoft 365 backup sets to allow users to create filters that will exclude certain folders from the backup.

New in <u>Branding</u>, Certificates for QNAP may be added to personalize your qpkg installer.

For developers, APIs updated to handle Quota types, Deduplication block sizes, enable AUA and user Login Web Console Settings.

Quota

The new quota types can be found in the following sections:

AhsayCBS Backup Client Settings

For AhsayACB User

By default, Per Destination Quota is selected.

General Backup Client Settings	Contact User Grou	p Authentication	Mobile Backup
Settings of the client backup agent for thi	is user.		
Backup Client			
O AhsayOBM User AhsayACB U	lser		
Add-on Modules			
Windows System Backup		Lotus. Lotus Notes	
Mobile (max. 10)	✓	Continuous Data Pro	tection
Volume Shadow Copy		In-File Delta (Only ap	ply to v8 or before)
🔲 🛜 OpenDirect / Granular Restore	0	Microsoft 365 Backup	0 10
Deduplication			
Quota			
 Total Quota 			
Per Destination Quota			
Unlimited storage space for the destination	on not shown in the followin	g table	
Destination	Quota		
AhsayCBS	50.0	Gbytes 🗸	
(If preempted mode is enabled in policy s	ettings, the quota settings a	re disabled)	

For AhsayOBM User

By default, Per Destination Quota is selected.

General	Backup Client Settings	Contact Us	er Group	Authentication Mobile Backup		
Settings of t	he client backup agent for th	is user.				
Backup	Backup Client					
 Ahsay 	OBM User 🔘 AhsayACB U	lser				
Add-on	Modules					
	Microsoft Exchange Server		2	Microsoft SQL Server		
L 2	MySQL Database Server			Oracle Database Server		
Lotus.	Lotus Domino		Lotus.	Lotus Notes		
	Windows System Backup		0	Windows System State Backup		
	VMware Guest VM 🗸 0		<i>A</i> y	Hyper-V Guest VM 🗸 0		
	Microsoft Exchange Mailbox)	F	ShadowProtect System Backup		
	NAS - QNAP		Syn NA5	NAS - Synology		
Image: Second	Mobile (max. 10)		✓ Ø	Continuous Data Protection		
	Volume Shadow Copy			In-File Delta (Only apply to v8 or before)		
🗆 谷	OpenDirect / Granular Restore	9 0	I	Microsoft 365 Backup 10		
	MariaDB Database Server		✓ [*]	Deduplication		
Quota						
 Total C 	Quota					
	 Per Destination Quota 					
	storage space for the destination	on not shown in the	following ta	able		
	estination	Quota				
		50.0	G	ibytes 🗸		
(If preempted mode is enabled in policy settings, the quota settings are disabled)						

Policy User Settings

Shared Quota is disabled by default. While Per Destination Quota is selected for the User Quota.

General User Settings Backup Set Settings GUI Settings	Quota limits calculation method Mode Compressed Size Uncompressed Size
Default Values	Shared Quota
Preempted Values	
Preempted Backup Sets	User Quota
	Mode
	 Default
	O Preempted
	Туре
	O Total Quota
	Per Destination Quota
	+ •
	Destination Quota
	AhsayCBS 50.0 Mbytes V

Shared Quota

If <u>Total Quota</u> is selected, the total destination storage quota will be shared by all users within the user group with a set maximum percentage for each user.

If <u>Per Destination Quota</u> is selected, the storage quota of each destination storage will be shared by all users within the user group with a set maximum percentage for each user.

User Quota

If <u>Total Quota</u> is selected, the defined total destination storage quota will be the settings applied to newly created backup user.

If <u>Per Destination Quota</u> is selected, the defined storage quota of each destination storage will be the settings applied to the newly created backup user.

Free Trial Options

This setting will be applied to all Trial users. By default, Per Destination Quota is selected with AhsayCBS as the destination storage with 50MB of storage space.

User Hom	Free Trial Options	Run Direct	Windows Active Directory Integration
Free Tria	al Registration		
🖌 Enable	Free Trial Registration		
Quota			
O Total C	luota		
Per De	estination Quota		
+			
□ D	estination	Quota	
	AhsayCBS	50.0	Mbytes 🗸
Add-on Mo	dules		
	Microsoft Exchange Server		Microsoft SQL Server
□ \$\lambda_{\bar{\bar{\bar{\bar{\bar{\bar{\bar	MySQL Database Server		Oracle Database Server

Recycle Bin

The Recycle Bin is another new feature in v9.5. Backup files are deleted based on Retention Policy settings or during Data Integrity Check. Once deleted, there is no way to retrieve the backup files. Recycle Bin ensures that deleted backup files are kept for a specified period. This feature is for protection of the BAK (block) files stored in the Backup Set's destination.

Highlights:

- Data in the Recycle Bin will consume Quota.
- The Recycle Bin does not move the data in another location within the storage, instead the index tracks the xxxxxx.bak files and the remaining time in the Recycle Bin.
- When disabled, if there are already deleted files it will not automatically delete the data inside the Recycle Bin, the data will only be removed if the following operations are run: Backup, Data Integrity Check, Space Freeing Up and Delete Backup Data.
- Recycle Bin cleanup is done at the start of the backup job process. You can find action taken by reviewing the report.

0	Downloading server file list	16/09/2022 15:54:20
0	Skip download index since local index "C:\Users\Administrator\temp\1662701230613\OBS@1662701265536\index" is lat	16/09/2022 15:54:20
0	Deleting out of retention period recycled files	16/09/2022 15:54:20
0	Delete out of retention period recycled files result - Size: 496 B, File Count: 2	16/09/2022 15:54:20
0	Deleting out of retention period recycled files Completed	16/09/2022 15:54:20
U	Downloading server file list Completed	16/09/2022 15:54:20
0	Contact your service provider to enable [Volume Shadow Copy] support	16/09/2022 15:54:21
0	Reading backup source from hard disk	16/09/2022 15:54:21
0	Getting all files which have been moved	16/09/2022 15:54:22
0	Getting all files which have been moved Completed	16/09/2022 15:54:22
0	Reading backup source from hard disk Completed	16/09/2022 15:54:22

- Recovering from Recycle Bin requires reverting the index.
- Viewing Recycle Bin contents is unavailable.
- Recycle Bin size can be found under the user's Statistics Summary view, replacing the Retention Area column.

Backup Set	Summary for This User				
Settings					
	* Unit (Storage): Compressed Size / Uncompressed Size [Ratio] [Total No. of Files]				
Report	** Unit (Data Transfer): Compressed Size [Total No. of Files]				
	one (bala nansion). Compressed of the innest				
Statistics	*** Unit (Deduplication): Uncompressed Dedupe Size / Uncompressed Original Size [Deduplication Ratio]				
Statistics	*** Unit (Deduplication): Uncompressed Dedupe Size / Uncompressed Original Size [Deduplication Ratio]				
	*** Unit (Deduplication): Uncompressed Dedupe Size / Uncompressed Original Size [Deduplication Ratio]				
Statistics Effective Policy	*** Unit (Deduplication): Uncompressed Dedupe Size / Uncompressed Original Size [Deduplication Ratio] (^) Backup Set completely migrated from v6				

Here are the sections where the Recycle Bin settings can be configured:

AhsayCBS

Backup Set Settings

Recycle Bin is enabled by default set for 7 days.

General	Support of opening backup data directly without restoration				
Source					
Backup Schedule	Compressions				
Continuous Backup	Select compression type				
Destination	Fast with optimization for local				
Deduplication					
Retention Policy	tention Policy				
Command Line Tool	Backup user password is used as the encrypting key since "User Password" encryption type has been applied to this backup set				
Reminder	Encrypting key ******				
Bandwidth Control	Algorithm AES Method CBC				
IP Allowed for Restore	Key length 256				
Others	Recover Encryption Key				
	Recycle Bin				
	Move the file to the Recycle Bin when remove file from Retention Policy or DIC				
	Keep the deleted files for				
	7 • day(s)				
<					
	X ?				

Policy Default Values Settings

Recycle Bin is enabled by default.

General	General Source Backup Schedule Continuous Backup Destination Deduplication
User Settings	Retention Policy Command Line Tool Reminder Bandwidth Control IP Allowed for Restore Others
Backup Set Settings	Name Applied Modules
GUI Settings	Default Granular Restore settings
Default Values	Compressions
Preempted Values	
Preempted Backup Sets	
	Name Applied Modules
	🗌 Default compressions settings 🗋 Lotus. Lotus. 🥻 🖾 🥻 📉 🖉 🕞 🔽 📿 🗇 🕼 🕼 🚨 🚺
	Encryption
	+ m
	Name Applied Modules
	Default encryption settings
	Recycle Bin
	+ m
	Name Applied Modules
	🗌 Default recycle bin settings 🚺 Lotos. Lotos. 🥻 🖂 🥻 📐 🔎 🕞 O 💿 🚳 🦉 🕒 🥼
	🗎 X ?

Policy Preempted Values Settings

Recycle Bin is not enabled by default.

General	Source Backup Schedule Continuous Backup Destination Deduplication Retention Policy
User Settings	Command Line Tool Reminder Bandwidth Control IP Allowed for Restore Others
Backup Set Settings	Follow Link
GUI Settings Default Values	Volume Shadow Copy
Preempted Values	
Preempted Backup Sets	File Permissions
	Archived Log Deletion
	Compressions
	Recycle Bin
	🗎 X ?

AhsayOBM

Backup Set Settings

BackupSet	Support of opening backup data directly without restoration			
General	Compressions			
Source	Select compression type			
Backup Schedule	Fast with optimization for local			
Continuous Backup	Encryption			
Destination	Encryption key •••••• Copy to clipboard Unmask encryption key			
Deduplication	Algorithm AES			
Retention Policy	Method CBC Key length 256 bits			
Command Line Tool Reminder	Recycle Bin			
Move the file to the Recycle Bin when remove file from Retention Policy or D Bandwidth Control				
Others Hide advanced settings	Keep the deleted files for 7 day(s)			
Delete this backup set	Save Cancel Help			

Note: After upgrade to v9.5, existing Backup sets will have the feature enabled.

AhsayACB

Backup Set Settings

BackupSet	OpenDirect Support of opening Off	g backup data directly without restoration	
General	Compressic	nc	
Source	Select compression type		
Backup Schedule		ation for local	
Destination	Encryption		
Reminder	Encryption key	•••••• Unmask encryption key	
Others	Algorithm	AES	
	Method	CBC	
	Key length	256 bits	
	Recycle Bin		
	_	e Recycle Bin when remove file from Retention Policy or DIC	
	On		
	Keep the deleted f		
	7	day(s)	
Delete this backup set		Save Cancel Help	

Note: After upgrade to v9.5, existing Backup Sets will have the feature enabled.

Login Web Console

The Login Web Console is also new in v9.5. This policy setting allows administrators to control who will be allowed to login to the AhsayCBS user web console.

Users will only be allowed to login to the AhsayCBS user web console if **Login Web Console** is <u>enabled</u> and **Allow login web console** checkbox is <u>ticked</u>.

Login Web Console

Allow login web console

If there are several policies assigned to the user, there are conditions that needs to be considered to determine which policy will take effect. For more information regarding the conditions please refer to the discussion regarding Login Web Console in the <u>AhsayCBS Administrator's Guide</u>.

Deduplication

There are changes in the available block size in v9.5. Auto has been removed from the choices and two new block size range has been added which are: 64 k - 256 k and 128 k - 512 k.

me		
efault deduplication settings		
oplied Modules		
File Backup	MS Exchange Server Backup	MS SQL Server Backup
MySQL Backup	Oracle Database Server Backup	✔ IBM Lotus Domino Backup
IBM Lotus Notes Backup	MS Windows System Backup	MS Windows System State Backup
VMware Backup	MS Hyper-V Backup	MS Exchange Mail Level Backup
ShadowProtect System Backup	Cloud File Backup	Microsoft 365 Backup
MariaDB Backup		
Enable Deduplication	ackup set	
Enable Deduplication		
Enable Deduplication Deduplication scope Same file path within the same ba		
Enable Deduplication Deduplication scope Same file path within the same ba All files within the same backup set		
Enable Deduplication Deduplication scope Same file path within the same ba All files within the same backup se Block size	et Bytes	

Here are the default policy settings:

- For newly installed AhsayCBS, default policy is 64k 256k (optimal settings).
- For AhsayCBS v9 upgraded to the latest version with "Auto" selected for the block size, the default block size will be changed to 512k 2M.
- For AhsayCBS pre-v9 upgraded to the latest version, no matter what is selected for the In-File Delta block size, it will be changed to 64k 256k (optimal settings).



Restore

For Restore, there is a new check box added which is "Show backup job(s) outside retention". This will display all backup jobs, including deleted ones.

This means that before v9.5, backup job(s) that are already past the retention period are hidden to users, but with this new checkbox all backup jobs will be displayed if the "Show backup job(s) outside retention" is ticked even if the backup job(s) are not available. Be careful in selecting these backup jobs as the files may not be available for restore if they have already been deleted.

v9.5

Backup job(s) that are past the retention period are greyed out.



Pre-v9.5

Select Yo	Select Your Files To Be Restored			
Select what to restore Choose from files as of job	▼ Today ▼ Latest ▼			
Show filter	Name	Size Date modified		
AhsayCBS	Name	Size Sate modified		

Exclude Filter

The Exclude Filter is new for Microsoft 365 backups in v9.5. This will allow users to create a filter that will exclude certain folders from being included in the backup.

The Exclude Filter will look like this in the following:

AhsayCBS

General	Select the items and folders that you want to backup
Source	Select the items and folders that you want to backup
Backup Schedule	✓ Outlook
Destination	🖌 < OneDrive
Deduplication	✓ ip Personal Site
	Public Folders
Retention Policy	✓ 🗗 Teams Chat
Command Line Tool	
Reminder	Filter (Exclude)
Bandwidth Control	
IP Allowed for Restore	Apply this filter to all folders in
Others	+ · ·
	Name

AhsayOBM

BackupSet	Backup Source	
General Source Backup Schedule Destination Show advanced settings	Select the items and folders that you want to backup Image: Outlook Image: OneDrive Image: OneDrive	
	Filter (Exclude) Apply filters to the backup source Off	

AhsayACB

BackupSet-2	Backup Source	
General Source Backup Schedule Destination	Select the items and folders that you want to backup Image: Select the items and folders that you want to backup Image: Outlook Image: Outlook	
Reminder Others	Filter (Exclude) Apply filters to the backup source Off	

Once enabled, click + to add the filter.

Filter (Exclude)
Apply filters to the backup source
Existing filters Add new filter

Apply this filter to all folders in

This is how the Exclude Filter screen will look like:

AhsayCBS

ilter (Exclude)	New Backup Filter (Exclude)
	Name
Name	Filter-1
	Match folder names by
	● Simple comparison ends with
Match folder names by	 Regular expression (UNIX-style)
	🔘 Standard Folder in Mailbox
Simple comparison starts with	
 Regular expression (UNIX-style) 	Existing patterns to match
O Standard Folder in Mailbox	X
	bbA
Matching pattern	Apply this filter to all folders in
	Browse
+ i	DIOM36
Pattern 🔯	
· · ·	
How to Apply This Filter	

Browse

AhsayOBM/AhsayACB

Branding

Added under System Settings > Basic > Administrative Access > %system user% >Rebuild Clients > Digital Signature, is the **Certificates for QNAP**.

Profile	Custom Properties	Application Settings - AhsayOBN	Application Settings - AhsayACB
Backup User Settings	Custom Files - Ahsay	OBM Custom Files - AhsayACE	Custom Files - AhsayOBC
Rebrand Web Console	Mobile Feature Co	lor Scheme Settings - AhsayOBM	Color Scheme Settings - AhsayACB
Rebrand Clients	Digital Signature	Build Installers	
	Digital Signature		
	Certificates for QN		
	Use default certifica		
	 Use custom certifica certificate 	nes	
	Choose File No file o	chosen	
	private_key Choose File No file o	chosen	
	ca_certs Choose File No file o	chosen	

In this interface, you have a choice to use the default Ahsay digital QNAP signature or upload your own QNAP signing certificate (in PEM format) for personalized branded experience.

Note: The QNAP certificate is not a SSL Certificate, but a Code Signing certificate signed by a trusted CA.

Behind the scenes AhsayCBS Branding behavior changes:

Upgraded AhsayCBS

Upon upgrade from AhsayCBS pre-v9.5, AhsayCBS v9.5 will:

- 1. Automatically convert all branding JSON (\$CBSHOME\conf\Branding*.json).
- 2. Import the properties into '\$CBSHOME\conf\cbs.db'.
- 3. Export remaining assets into '\$CBSHOME\conf\Branding\{ID}' structure containing branded graphics, XML, and metadata.

The migration is triggered when the branding settings is loaded for the first time (e.g. access sub admin console, build client installer) or by daily Auto Save routine (06:00), whichever occur first, after handling, the JSON will rename to ".json.bak" to signify it was migrated.

Newly installed AhsayCBS

From AhsayCBS v9.5 onwards, Branding will store relevant changes into their new locations:

- cbs.db(temp files cbs.db-wal and cbs.db-shm)
- \$CBSHOME\conf\Branding\{ID}

These are needed if troubleshooting is necessary.

AhsayCBS v9.5 behavior changes within \$CBSHOME\conf\Branding\:

- Branding JSON are no longer generated nor existing JSON updated. Any "*.json.*" found here (i.e. ROOT.json, ROOT.json.2) are pre-v9.5, and will remain here until future enhancement to remove them.
- Branding JSON rollback files (the .1, .2) are no longer generated whenever you save Branding changes from the AhsayCBS UI. There no longer exists automatic creation of previous JSON copy.
- The Export / Import of branding JSON is still available, however, the exported JSON will omit exporting graphics that are unchanged (i.e. no custom graphic uploaded), thus reducing the JSON export file size. Any JSON exported from AhsayCBS v9.5 is not backwards compatible with earlier AhsayCBS version.
- Routine AhsayCBS conf backup and Auto Save will still bundle exported branding JSON file(s), along with the cbs.db; however the \$CBSHOME\conf\Branding\{ID} directory is not packaged.

AhsayCBS v9.5 behavior change affecting Language and GUI Feature of AhsayOBM/AhsayACB:

The current settings for Language and GUI Feature will re-apply during AUA (i.e. version upgrade and hotfix). If there were changes to either of these, clients will receive the latest values applied after AUA.

Overview (v9.7)

Starting with v9.7 or above, deleting backup sets has become easier. Now a <u>delete</u> button is available in the backup set list.

AhsayCBS will also start supporting saving backups in <u>immutable destinations</u>. Once a destination is set as immutable, users cannot delete or overwrite data saved in that destination. This is an added protection to prevent accidental erasures of important data. Currently only AhsayCBS and three cloud storage destinations supports this feature.

Another new feature for this release is the <u>Restore Drill</u>. This helps to ensure that backup data is restorable by finding out corrupted data at an early phase.

When viewing reports / logs, users can now interact with the displayed Login Name and Backup Set name as presented in each viewable report / log. These <u>Clickable Login Name and Backup Set names</u> allow users to seamlessly transition between the report / log information and the settings for the presented Backup User and Backup Sets.

In addition to these added layer of protection, Two-Factor Authentication (<u>2FA</u>) has been overhauled, now allowing users to choose between allowing logging into the Web Console or making API calls with or without Two-Factor Authentication.

Lastly, an additional feature for Windows machines has been added to Rebranding in the form of <u>Stealth</u> <u>Installation</u>. This feature, when used, allows System Users to build installers that 'hide' AhsayOBM and AhsayACB from easy viewing of users by taking away visible elements of its installation, such as its presence in the System Tray, Start Menu, and Desktop.

Delete Backup Set

Deleting a backup set is now easier, there is one less step to do it.

Just click the inthe confirmation message and the backup set will be deleted.

	Backup Sets	Sort by Creation Time 🖌
File	BackupSet-1 Owner: w2k16R2-std-mssql2k12 Last Backup: Monday, January 30, 2023 13:15	m
File	BackupSet-2 Owner: w2k16R2-std-mssql2k12 Last Backup: Tuesday, January 31, 2023 16:33	m
File	BackupSet-3 Owner: w2k16R2-std-mssql2k12 Newly created on Wednesday, February 01, 2023 08:49	Im
Add		
		Close Help

Immutable Destination

To provide added security to backup data, version 9.7 supports select backup destination which is set as immutable backup destination.

When a storage destination is set as immutable, data stored in that destination are protected from being deleted and overwritten. This is to prevent accidental or intentional deletion/overwriting of the stored data. You cannot change this setting once it is set as immutable. However, another checkbox is provided to temporarily allow the data to be deleted or overwritten within the specified date.

The following destinations supports immutable storage destination:

- AhsayCBS
- Amazon S3
- AWS S3 Compatible Cloud Storage
- Wasabi
- Backblaze
- Google Cloud Storage
- Microsoft Azure

This can be set in System Settings > Basic > Predefined Destination, or through <u>Preempted Values</u>. When setting up Immutable Predefined Destinations, 2FA needs to have been activated for additional security.

Add New Predefined Destina	ation
Name	
AhsayCBS	
Туре	
 Single storage destination 	
O Destination pool	
Destination Storage	
AhsayCBS 🗸	
Immutable	
Enable deletion temporarily until 2023-04-06 00 ~	: 00 ~ (yyyy-MM-dd hh:mm)
Here are the expected behaviors of AhsayCBS and Cloud destinations with different settings in Predefined Destination and Preempted Values:

Destination	Predefined Destination	Preempted Value	Behavior			
AhsayCBS	Immutable	Immutable	AhsayCBS will work as immutable.			
	Immutable	Immutable	AhsayCBS will work as immutable.			
	Immutable	Immutable	AhsayCBS will not work as immutable.			
	Enable deletion	Enable deletion	Deletion will be allowed, as long as the date in Predefined is not expired.			
	Enable deletion	Enable deletion	Deletion will be allowed as long as the date is not expired. If set dates are different for Predefined and Preempted, the date in Preempted will be followed.			
	Enable deletion	Enable deletion	Deletion will be allowed, as long as the date in Preempted is not expired.			
	Enable deletion	Enable deletion	Deletion will not be allowed.			
Cloud Destination	Immutable	Predefined cloud destination will work as immutable.				
	Immutable	N/A	Predefined cloud destination will not work as immutable.			
	N/A	Enable deletion	Deletion will be allowed as long as the date is not expired.			
	N/A	Enable deletion	Deletion will not be allowed.			

If there is a Backup set created before v9.7, the message "(Supported on or after client version v9.7)" will appear.

Name			
AhsayCBS-1			
Туре			
Single storage dest	ination		
 Destination pool 			
Destination Storage			
AhsayCBS		~	

Storage Destination Immutable Status

On the Predefined Destinations page (**System Settings > Basic > Predefined Destinations**), you will be able to see which of the added Predefined Destinations are Immutable by a text marker under the Info tab that reads "Immutable: Yes" or "Immutable: No".

Ahs	sayCBS						
General	Email	Predefined	Destinations	Administrative Access	Languages	Two-Factor Authentication (2FA)	
onfigure the predefined destinations that can be used by this server below.							
Predefi	ined Destin	nation 🕝					
	Name	1	Destination Stora	ge	Info		Owner
	AhsayCBS	S-1 /	AhsayCBS		Immutable: No	(Refresh)	
	Local-1		Local / Mapped Dri Drive	ve / Network Drive / Removable	C:\backup		
	MicrosoftA	Azure-1 I	Microsoft Azure		Storage Accour (Refresh)	t Name: storage01eastasia, Container: ahsay-ba75047417474, Immutable: No	
	MicrosoftA	Azure-2 I	Microsoft Azure		Storage Accour (Refresh)	t Name: ahsay0058988551264, Container: ahsay-8c75132178924, Immutable: Yes	
	MicrosoftA	Azure-3	Microsoft Azure		Storage Accour (Refresh)	t Name: ahsayblobversioning, Container: ahsay-5275132348017, Immutable: Yes	
	Backblaze	e-1 E	Backblaze		Key ID: c5be7d	c5ef9c, Bucket: 30938-Prd-Backblaze, Immutable: Yes (Refresh)	
	GoogleCloudSt	(torage-1	Google Cloud Stora	age	Access Key: G	OGN***, Bucket: 30938-prd-gcs-1, Immutable: Yes (Refresh)	
	GoogleDriv	ive-1 (Google Drive		Google Accoun	: KMTManila Ahsay	
	AhsayCBS	S-2 /	AhsayCBS		Immutable: Yes	(Refresh)	
	AhsayCBS	S-3 /	AhsayCBS		Immutable: Yes	(Refresh)	

This information can also be viewed in the clients for AhsayOBM or AhsayACB when selecting a Destination during the Backup Set creation process, or when viewing the Destination screen in the Account settings.

	General	Sequential 👻
	Source	Existing storage destinations
	Backup Schedule	AhsayCBS Host: 172.16.110.53:80, Immutable: No
	Continuous Backup	Add
	Destination	
	Show advanced settings	
✓		
Cancel Help		
		Source Backup Schedule Continuous Backup Destination Show advanced settings

Policy Group for Non-Immutable Destination

Non-Immutable Destination Settings is a Policy Group that manages pre-v9.7 created Backup Sets. In the event that a Predefined Destination in use by a pre-v9.7 Backup Set is converted by an Admin into an Immutable destination, Non-Immutable Destination acts as a means to prevent any errors from arising during a Backup Job.

This Policy Group, however, is not automatically applied to Backup Users; Administrators will instead have to manually add the "Non-Immutable Destination Group" or create a new User Group with "Non-Immutable Destination Settings" as a Policy to a Backup User.

G AhsayCBS	
Backup User Group Policy Group	
Group Policy is designed to simplify administration and to reduce the effort required for managing groups of basettings and backup set settings. It allows administrator to tailor features and services for different user groups	
Manage Policy Group 🚱	
+ i B	
Name	Owner
Default settings	
Non-Immutable Destination Settings	

User Group for Non-Immutable Destination

With the addition of "Non-Immutable Destination Settings" under Policy Groups, "Non-Immutable Destination Group" has been added to User Groups, which makes use of "Non-Immutable Destination Settings" as its default Assigned Policy.

Functionally, the "Non-Immutable Destination Group" behaves in a similar manner as other User Groups. However, this User Group in particular is dedicated to the facilitation of Users and their relationship with Predefined Destinations. Users assigned to this User Group have their Predefined destinations and their own relative statuses as Immutable Destinations managed by the User Group.

As an example, if Users have "AhsayCBS" as one of their pre-defined destinations, its status as an Immutable destination will be affected by whichever setting is chosen in the "Non-Immutable Destination Settings" Policy Group, regardless if the Immutable function has been activated during the addition of pre-defined destinations. By making use of this new User Group, this would make it easier for Admins to handle multiple Users and their relationship with Immutable destinations easier due to not having to modify destination settings for each User individually.

C AhsayCB	S					
Backup User	User Group Policy Gro	oup				
User Groups are used in conjunction with Group Policies for governing the behaviour of client backup applications. Manage your user groups in this section.						
Manage Use	Manage User Group 🚱					
+ i						
Name		Owner	No. of users	Destination	Used / Quota (%)	
				G AhsayCBS	0 / Unlimited	
				AhsayCBS-1	0 / Unlimited	
All Users	3		2	Dropbox-1	0 / Unlimited	
				GoogleDrive-1	0 / Unlimited	
				Local-1	0 / Unlimited	
Non-Imn	nutable Destination Group		0			

Preempted Values

Preempted Values is another way of setting up Immutable destinations. This allows the overriding of any Immutable settings applied to an added Predefined Destination by way of a Policy Group.

In the example below, a Predefined Destination called "AhsayCBS Non Immutable" has been added by the System User. Under the Preempted Values setting of a Policy Group, we have overriden the destination's Non-Immutable nature and made it into an Immutable Destination.

Immutable
Name
AhsayCBS Non-Immutable
Applied Modules
All Modules
Mode
Prepend
Append
Override
Override immutable value of Predefined Destination or Standard CBS:
AhsayCBS 🗸
Immutable
Enable deletion temporarily until 2023-09-02 00 V : 00 V (yyyy-MM-dd hh:mm)

Only users assigned a User Group containing the specific Policy Group that has the necessary Immutable settings in its Preempted Values can benefit from this feature.

If the Predefined Destination and Policy Group's Immutable settings are contradicting i.e. Immutable is inactive in Predefined Destination settings page and active in Preempted Values, the setting applied to the Policy Group's Preempted Values will apply.

Restore Drill

The Restore Drill feature is used to check for corrupted files in the backup data. Once corrupted files are detected, a report will be generated listing the details of the corruption. Depending on whether Backup User has set up their contact details or the Admin has allowed Restore Drill Reports to be emailed to the Backup User in the Policy Group that governs them, the report will be subsequently emailed to the Backup User.

This Report, emailed or not, serves as a reminder to the Backup User to run the Backup Set again in order to correct the encountered issues uncovered during the Restore Drill.

To activate the function, navigate to:

AhsayCBS Web Console

Users, Groups & Policies > Backup User > %Backup User Name% > Backup Set > %Backup Set Name% > Others > Restore Drill

AhsayOBM / AhsayACB Client

Backup Sets > %Backup Set Name% > Others > Restore Drill

Run trial restore to ensure data healthiness and update corrupted files.	Restore Drill Run trial restore to ensure data healthiness and update corrupted files. On Run restore drill every G V Months
AhsayCBS Web Console	AhsayOBM / AhsayACB Client

Although Restore Drill settings can also be customized in the Preempted Values section of a Policy Group, these settings will not be able to override the activation of the function as it is set through the AhsayCBS Web Console or AhsayOBM / AhsayACB Client.

Only the schedule for Restore Drill jobs (i.e. the "Run restore drill every" setting) can be overridden by way of Preempted Values.

Manual and Scheduled Restore Drill Jobs

There are two ways in which to run a Restore Drill job:

Scheduled

This way of running a Restore Drill job is predicated on the "Run restore drill every" setting, which can be customized once you have activated Restore Drill for a Backup Set or in Preempted Values. The frequency of every Restore Drill job run is measured in Months in increments of 6.



Manual

Alternatively, Restore Drills can also be done through the AhsayCBS Web Console. Navigate to **Users**, **Groups & Policies**, then mark the tick-box next to the Backup User/s you wish to run a Restore Drill

job on. From there, click on the 📀 icon, and choose from the Backup Sets in the following screen to run a Restore Drill.

Backup	User User Gro	up Policy Grou	p	
Manage	your backup users ir	this section.		
Mana	age Backup User	0		
\oplus				
	Login Name (Alias)	Kun Restore Drill	Client Version	
	O ACB (ACB)			∦ 🎝 🔿 🔍 🖋 later later 🛦 🛃 🖂 🕺
	OBM (OBM)	-		🔰 🤰 😋 📉 🖌 Loten. Leten. 🔺 🛃 🕅 👯



You may also view any running Restore Drill jobs on this page, and stop them if needed.

Ru	n Restore E	Drill				
	Login Name (Alias)	Owner	Backup Set	Destination	Last Job	Job Status
✓	OBM (OBM)		default-backup-set-name-1 (1692077090111)	G AhsayCBS		

To be able to run a Restore Drill, you must have first run a Backup Job using the Backup Set you wish to perform a Restore Drill on.

Additionally, you may only be able to manually start a Restore Drill job for AhsayCBS destinations. Scheduled Restore Drill jobs will perform normally, regardless of the Backup Set's chosen destinations.

The status of a running Restore Drill job can be viewed in **Monitoring > Live Activities > Restore Drill**.

Restore Drill Sta	tus							
		Filter Client Type 🗸	User 🗸	User Grou	ıp	✓ Mode		✓ Status ✓
Login Name (Alias)	Owner	Backup Set	Destination	Mode	Status	Current File	Start Time	Action
OBM (OBM)		D default-backup-set- name-1	G AhsayCBS	Running	100%		14:04:45	Pause Stop

Email Notification

If any file is corrupted, and is detected by the Restore Drill, an e-mail reminding a Backup User to run a Backup Job again due to these corruptions will be generated and sent to the Backup User's listed e-mail address as described in the **Contact** settings of their User Profile.

If the Backup User has not setup an e-mail as their contact, or if Email Reports are turned off in the User Settings of the Policy Group they are assigned to, a report will nonetheless be generated but be left unsent to the backup User.

Email Reports	
✓ Backup Report	
 All reports 	
O Specific report(s):	
Restore Report	
Restore Drill Report	
Restore Drill Report	

The Reports for these Restore Drill jobs can be downloaded from either **Backup / Restore > Restore Drill Jobs** or from the **Report** section of the Backup User's setting page on the AhsayCBS Web Console. These reports come in PDF format, and details the Corrupted, Verified, and To be Verified Backup Files and Chunks of the Backup Job.

User Profile	Backup Restore	Restore I	Drill							
Backup Set Settings	Restore Drill Job	Restore Drill Jobs for This User								
Report	Backup Set	Destination	Duration	Job Verified Till	Size	Status				
Statistics	default-backup-set- name-1	AhsayCBS	08/15/2023 14:06:12 SGT - 08/15/2023 14:06:19 SGT	2023-08-15-14-04- 21	0(0)	<u>OK</u>				
Effective Policy	default-backup-set- name-1	AhsayCBS	08/15/2023 14:04:45 SGT - 08/15/2023 14:04:53 SGT	2023-08-15-14-04- 21	0(0)	<u>OK</u>				

Restore Drill Tab

In addition to the aforementioned features for Restore Drill, a new tab that allows Admins to 'tweak' specific settings for Restore Drill jobs such as Temp Directory, concurrent jobs allowed, and minimum disk space required for Restore Drill jobs has been added to AhsayCBS. This tab can be accessed through **Backup / Restore > Basic > Restore Drill**.

G AhsayCBS								
User Home	Free Trial Options	Run Direct	Windows Active Directory Integ	ration Restore Drill				
Configure the	Configure the settings for restore drill job running on backup server.							
Temp Directory	(Restore temp data and ind	ex)						
C:\Program Fi	les\AhsayCBS\system\obs\te	mp						
This share	This share requires access credentials							
Maximum cond	Maximum concurrent number of jobs							
1 •								
Minimum disk space required for running restore drill								
50 Gbytes 🗸								

Clickable Login Name and Backup Set name

When viewing Logs as listed in **Monitoring > Backup / Restore Logs**, the listed Login Name and Backup Set of each Log are now clickable menu items that users can use to view the settings for the Backup User and Backup Set respectively.

G AhsayCBS										
Backup Jobs	Res	stored Jobs	Restore	Drill Jobs	Backup	Errors	Backup	Set Log Act	ivities Log	
View all the back	up job	s by all back	up users belo	DW.						
List of Backup Jobs Filter Backup Job Job Status View										
Login Name	Owner	Backup Set	Destination	Start Time	End Time	Version	Upload Size	Dedupe Saving	Job Status	
OBM		<u>default-</u> <u>backup-set-</u> <u>name-1</u>	AhsayCBS	08/15/2023 14:04	08/15/2023 14:04	OBM 9.6.7.0	0	0	Error	Download

Customizable 2FA Protection

Two-Factor Authentication (2FA) now has several features that make it more customizable for System Users that enhance 2FA's protection. The first two of these options, presented as markable tick-boxes, are:

- Web Console
- <u>API</u>

Profile Authentication			
Password			
Password			
ggeRi1mrAu37jPPCb6q6sRyBRlz/VxUgHb	so6jqZu0l=		
Reset Password			
Two Faster Authentication			
Two-Factor Authentication			
Apply 2FA when authenticate: Web C	<u>.</u>		
Enable User Device Impersonation for I	pelow registered device(s)		
Registered Mobile Device(s)			
+ 			
Device Name	Verified	Last Verified Time	
Last Successful Login			
Time: 08/16/2023 09:59:19 CST			
IP address: 127.0.0.1			
Browser / App: Windows / Chrome Mobile Device:			
mobile Davide			

Web Console

The Web Console setting, if turned on, will require the user logging into the system that has this feature enabled to submit the Authentication Code as presented in their paired Ahsay Mobile app or Third-Party Authenticator app.

When turned off, this setting simply removes the 2FA page when logging in, giving users immediate access to the Web Console.

Two-Factor Authentication						
Enter one-time pa	sscode generated from authenticator app					
	(00:00:03)					
<u>Unable to login</u>						

API

The API setting, if turned on, requires the user to input the Authentication Code as presented on their Authenticator Application to authenticate any API calls done. Without the code, all API calls will be returned with Parameter errors due to the missing code – this will prevent any changes done through API from taking effect, and even prevent basic API functions such as getting status reports regarding CBS functions.

Params •	Authorization I	Headers (9) Body	Pre-request Script	Tests Settings	Co	ookies
none	form-data	x-www-form-urlencod	ed 🦲 raw 🔵 binary	GraphQL JSON ~	, Bea	utify
1 (5) 2 3	"SysUser":"sys "SysPwd":"syst "OnetimePassco	em1",				
Body Cook	ies (1) Headers (9) Test Results		🚯 200 OK 5 ms	s 390 B 🖺 Save as Examp	ole ooo
Pretty 1 5 3 4 5 6	Raw Preview "Status": "OK" "lastUpdatedTin "message": "", "status": "wai	, me": "2023-08-15 1	DN ∨ 코		G	Q
	uthentication dy Cookies (1) Hea		Darameter is m Ill receive the fo JSON → =	llowing return:	API call, along w 32 B 🛱 Save as Example 🚥 Га Q	ith the correct

If the Authentication Code entered into the "OnetimePasscode" parameter is incorrect, the



"Message": "[Error] Parameter OnetimePasscode is null/empty!", "ExptType": "com.ahsay.obs.core.dbs.DbsException"

Status":

3

I

Stealth Installation (Windows Only)

A new feature for Branding / Rebranding, Stealth Installation is a "GUI Feature" that now allows for installers to be built that specifically targets the visibility of AhsayOBM and AhsayACB on a user's local machine.

The Stealth Installation setting presents itself as a checkbox that administrators can tick or untick when building installers. This option is found in:

System Settings > Basic > Administrative Access > [Select System User] > Rebrand Clients > Application Settings – AhsayOBM or AhsayACB > GUI Feature.



When the checkbox is ticked and either AhsayOBM or AhsayACB are installed or re-installed if there was a prior installation, the icons for either program that can usually be found in the **System Tray**, **Desktop**, or the **Start Menu** will be hidden from view.

To remove Stealth Installation's effects, AhsayOBM or AhsayACB will have to be uninstalled from the user's machine. Following this, the Stealth Installation's tick-box needs to be unmarked, where afterwards either AhsayOBM or AhsayACB can be re-installed by redownloading their installers and running their executables.