

Ahsay Online Backup Manager v9

Oracle Database Backup and Restore Guide for Windows

Ahsay Systems Corporation Limited

27 January 2023

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Revision History

Date	Descriptions	Version
11 February 2022	▪ Ch. 5.2 – added migrate data	9.1.0.0
27 January 2023	▪ Ch. 6 – updated restore instructions	9.5.2.0

Table of Contents

1	Overview.....	1
1.1	What is this software?	1
1.2	System Architecture	1
1.3	Oracle Database Backup Mode.....	2
2	Requirements.....	3
2.1	Hardware Requirement	3
2.2	Software Requirement.....	3
2.3	AhsayOBM Installation	3
2.4	AhsayOBM Add-On Module Configuration	3
2.5	Backup Quota Requirement	3
2.6	Java Heap Size	4
2.7	Temporary Directory Folder.....	4
2.8	Windows Requirements.....	5
2.8.1	Supported Windows Server Version	5
2.8.2	User Account Permission	6
2.8.3	Oracle Database-related Windows Services.....	7
2.9	Oracle Backup Requirements.....	7
2.9.1	Oracle Tools	7
2.9.2	Oracle Internal Process Checking	8
2.9.3	Supported Oracle Database Server Version	10
2.9.4	System Identifier (SID)	11
2.9.5	Oracle_Home Path.....	12
2.9.6	Database Status.....	14
2.9.7	Archived Log Mode.....	14
2.9.8	Java Installation.....	14
2.9.9	JAVASYSPRIV Permission for Oracle System Account	16
2.9.10	SYSDBA Privileges for Oracle System Account	16
2.9.11	TNS Listener Service.....	17
2.9.12	Localhost is Resolvable.....	18
2.9.13	Oracle Port Number.....	19
2.10	Limitations	21
2.11	Best Practices and Recommendations	22
3	Creating an Oracle Database Backup Set.....	23
4	Overview on the Backup Process	35
4.1	Database Backup	35

4.2	Archived Log Backup.....	36
5	Running Backup Jobs	37
5.1	Login to AhsayOBM	37
5.2	Start a Manual Backup	37
5.3	Configure Backup Schedule for Automated Backup	40
6	Restoring Backup for Oracle Database Server	46
6.1	Login to AhsayOBM	50
6.2	Automatic Oracle Database Restore	50
6.3	Manual Oracle Database Restore.....	58
7	Contacting Ahsay	62
7.1	Technical Assistance.....	62
7.2	Documentation	62
Appendix.....		63
Appendix A	Example of Restore Log with Error Due to Incorrect Password Entered ..	63
Appendix B	Example of Restore Log for Alternate Location with Incorrect Permission Setup	64

1 Overview

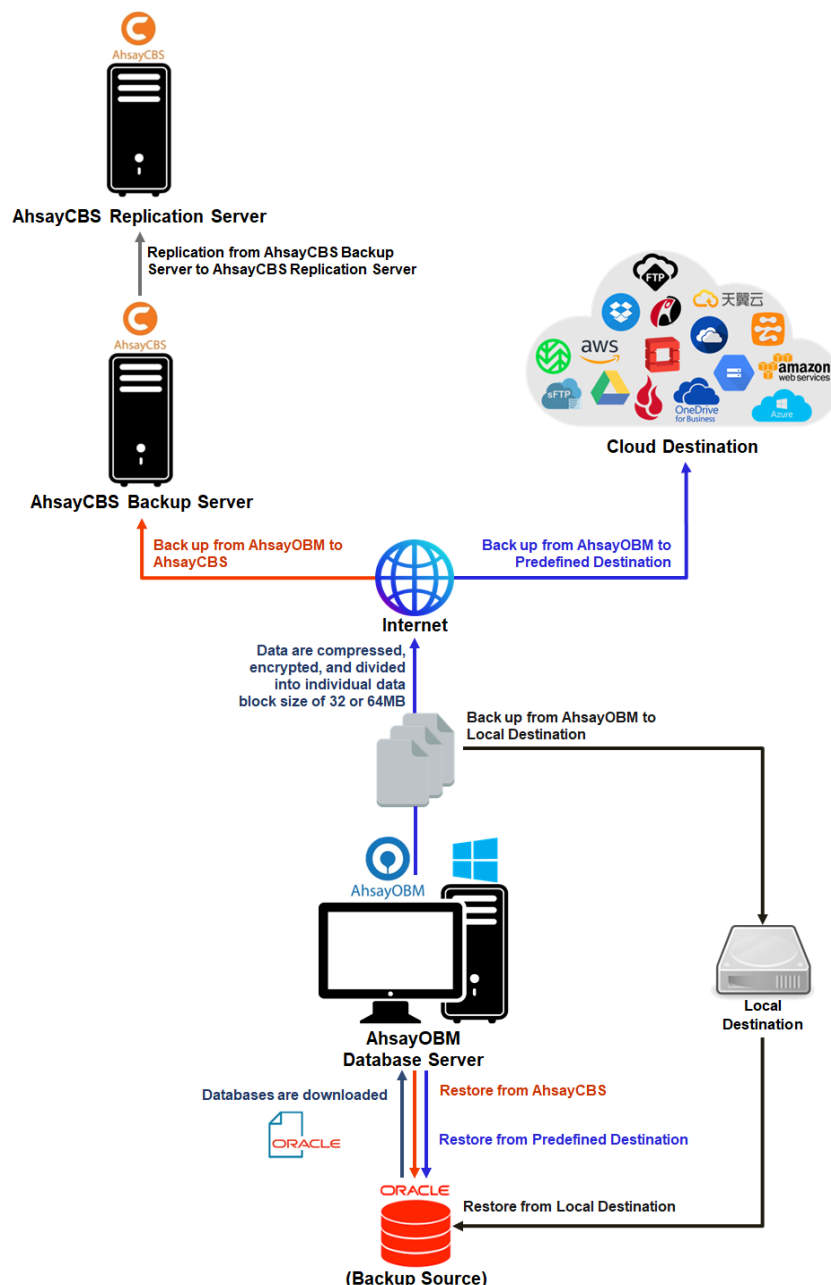
1.1 What is this software?

Ahsay brings you specialized client backup software, namely AhsayOBM, to provide a comprehensive backup solution for your Oracle Database Server. The Oracle Database Server module of AhsayOBM provides you with a set of tools to protect your Oracle Server with both full database and archived log backups while your database is online.

1.2 System Architecture

Below is the system architecture diagram illustrating the major elements involved in the backup process among the Oracle Server, AhsayOBM and AhsayCBS.

In this user guide, we will focus on the software installation, as well as the end-to-end backup and restore process using AhsayOBM as a client backup software.

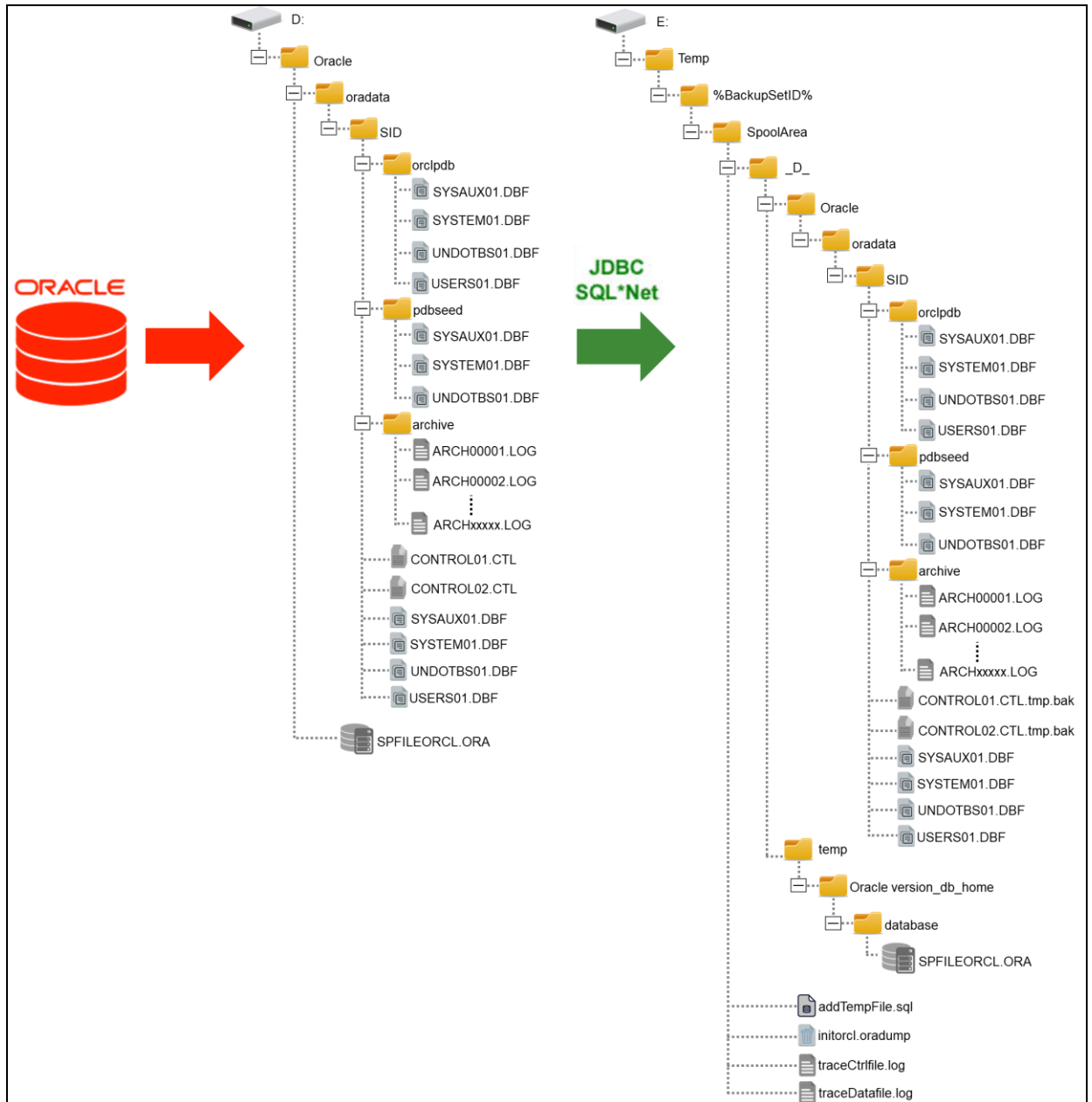


1.3 Oracle Database Backup Mode

Ahsay Oracle database and archived log backups use a spooling method to make a consistent snapshot of the database for backup.

For each database backup job, AhsayOBM will trigger Oracle to spool or make a copy of the following files to the temporary folder:

- Database files (.DBF)
- Archived Log files
- Control files (.CTL)
- Init.ora file



2 Requirements

2.1 Hardware Requirement

Refer to the following article for the list of hardware requirements for AhsayOBM:

[FAQ: Ahsay Hardware Requirement List \(HRL\) for version 9.1 or above](#)

2.2 Software Requirement

Refer to the following article for the list of supported operating systems and application versions:

[FAQ: Ahsay Software Compatibility List \(SCL\) for version 9.1 or above](#)

2.3 AhsayOBM Installation

Make sure the latest version of AhsayOBM is installed directly on the machine where the Oracle database server is hosted.

NOTE

Backup and restore of Oracle database(s) running on a remote machine is not supported.

2.4 AhsayOBM Add-On Module Configuration

Make sure the Oracle Database Server add-on module is enabled on your AhsayOBM user account.

Please contact your backup service provider for more details.

User Profile | General | **Backup Client Settings** | Contact | User Group | Authentication

Backup Set
Settings
Report
Statistics
Effective Policy

Settings of the client backup agent for this user.

Backup Client

☒ AhsayOBM User ☐ AhsayACB User

Add-on Modules

<input type="checkbox"/> Microsoft Exchange Server	<input type="checkbox"/> Microsoft SQL Server
<input type="checkbox"/> MySQL Database Server	<input checked="" type="checkbox"/> Oracle Database Server
<input type="checkbox"/> Lotus Domino	<input type="checkbox"/> Lotus Notes
<input type="checkbox"/> Windows System Backup	<input type="checkbox"/> Windows System State Backup
<input type="checkbox"/> VMware <input type="text" value="Guest VM"/> 0	<input type="checkbox"/> Hyper-V <input type="text" value="Guest VM"/> 0
<input type="checkbox"/> Microsoft Exchange Mailbox <input type="text" value="0"/>	<input type="checkbox"/> ShadowProtect System Backup
<input type="checkbox"/> NAS - QNAP	<input type="checkbox"/> NAS - Synology
<input type="checkbox"/> Mobile (max. 10)	<input checked="" type="checkbox"/> Continuous Data Protection
<input type="checkbox"/> Volume Shadow Copy	<input type="checkbox"/> In-File DeltaOnly apply to v8 or before
<input type="checkbox"/> OpenDirect / Granular Restore <input type="text" value="0"/>	<input type="checkbox"/> Office 365 Backup <input type="text" value="0"/>
<input type="checkbox"/> MariaDB Database Server	<input checked="" type="checkbox"/> Deduplication

2.5 Backup Quota Requirement

Make sure that your AhsayOBM user account has enough storage quota assigned to accommodate the storage of Oracle database server backup set and retention policy.

2.6 Java Heap Size

The default Java heap size setting on AhsayOBM is 2048MB. For Oracle database backup, it is highly recommended to increase the Java heap size setting to be at least 4096MB to improve backup and restore performance. The actual heap size is dependent on the amount of free memory available on your Oracle server.

For details on how to modify the Java heap size setting of AhsayOBM/AhsayACB, refer to the following article:

[FAQ: How to modify the Java heap size setting of AhsayOBM / AhsayACB?](#)

2.7 Temporary Directory Folder

The temporary directory folder is used by AhsayOBM during a backup job as the storage of spooled Oracle database(s) and archived log files.

It is strongly recommended that the temporary directory folder is located on a local drive with enough free disk space to be used by the spooled databases and archived log files. The temporary folder should **not** be located on the Windows System C:\ drive or Oracle Home drive.

NOTE

The calculation of disk space required on the drive where the temporary folder is located is as follows:

(Total Database Size * Delta Ratio) * number of backup destinations = **Minimum Free Space Required**

Example:

If the default Delta ratio is 50% for in-file delta, and if the total Oracle database size is 1TB and there is only one backup destination, the minimum free space needed on the drive where the temporary directory folder is located = 1.5TB:

1TB = Total Oracle database size

500GB = Total maximum size of incremental or differential delta files generated

To obtain the size of the data files on the Oracle database instance, use the Oracle RMAN REPORT SCHEMA feature and sum up the total "List of Permanent Datafiles" by running the following command.

NOTE

The values shown are just examples and might be different on your Oracle instance.

```
C:\Users\Administrator>set ORACLE_SID=orcl

C:\Users\Administrator>rman target /

Recovery Manager: Release 19.0.0.0.0 - Production on Thu Oct 29 18:29:44 2020
Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle and/or its affiliates. All rights reserved.

connected to target database: ORCL (DBID=1562659286)

RMAN> report schema;

using target database control file instead of recovery catalog
Report of database schema for database with db_unique_name ORCL

List of Permanent Datafiles
=====
```

File	Size (MB)	Tablespace	RB segs	Datafile Name
1	910	SYSTEM	YES	D:\ORACLE\ORADATA\ORCL\SYSTEM01.DBF
3	920	SYS_AUX	NO	D:\ORACLE\ORADATA\ORCL\SYS_AUX01.DBF
4	60	UNDOTBS1	YES	D:\ORACLE\ORADATA\ORCL\UNDOTBS01.DBF
5	260	PDB\$SEED:SYSTEM	NO	D:\ORACLE\ORADATA\ORCL\PDBSEED\SYSTEM01.DBF
6	280	PDB\$SEED:S_AUX	NO	D:\ORACLE\ORADATA\ORCL\PDBSEED\S_AUX01.DBF
7	5	USERS	NO	D:\ORACLE\ORADATA\ORCL\USERS01.DBF
8	100	PDB\$SEED:UNDOTBS1	NO	D:\ORACLE\ORADATA\ORCL\PDBSEED\UNDOTBS01.DBF
9	260	ORCLPDB:SYSTEM	NO	D:\ORACLE\ORADATA\ORCL\ORCLPDB\SYSTEM01.DBF
10	300	ORCLPDB:S_AUX	NO	D:\ORACLE\ORADATA\ORCL\ORCLPDB\S_AUX01.DBF
11	100	ORCLPDB:UNDOTBS1	NO	D:\ORACLE\ORADATA\ORCL\ORCLPDB\UNDOTBS01.DBF
12	5	ORCLPDB:USERS	NO	D:\ORACLE\ORADATA\ORCL\ORCLPDB\USERS01.DBF

List of Temporary Files
=====

File	Size (MB)	Tablespace	Maxsize (MB)	Tempfile Name
1	32	TEMP	32767	D:\ORACLE\ORADATA\ORCL\TEMP01.DBF
2	36	PDB\$SEED:TEMP	32767	D:\ORACLE\ORADATA\ORCL\PDBSEED\TEMP012020-03-12_18-17-27-260-PM.DBF
3	128	ORCLPDB:TEMP	32767	D:\ORACLE\ORADATA\ORCL\ORCLPDB\TEMP01.DBF

RMAN>

2.8 Windows Requirements

Ensure that the following Windows requirements and conditions are met.

2.8.1 Supported Windows Server Version

Oracle 19c

The backup of Oracle 19c is supported on the following Windows Server version:

Windows Server 2022	Windows Server 2016
Windows Server 2019	Windows Server 2012 R2

Oracle 18c

The backup of Oracle 18c is supported on the following Windows Server version:

Windows Server 2016	Windows Server 2012
Windows Server 2012 R2	

Oracle 12c

The backup of Oracle 12c is supported on the following Windows Server version:

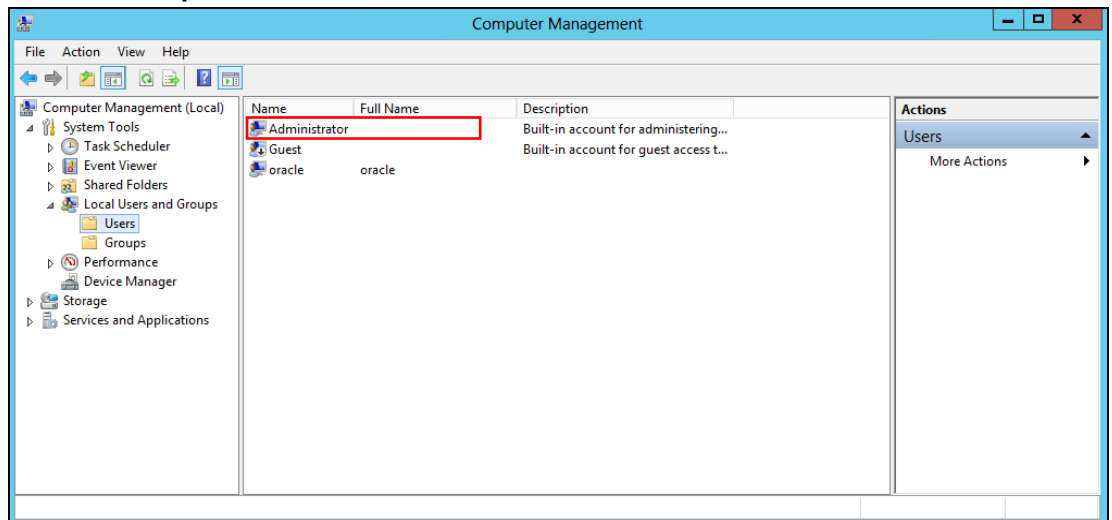
Windows Server 2012 R2	Windows Server 2008 R2
Windows Server 2012	Windows Server 2008

2.8.2 User Account Permission

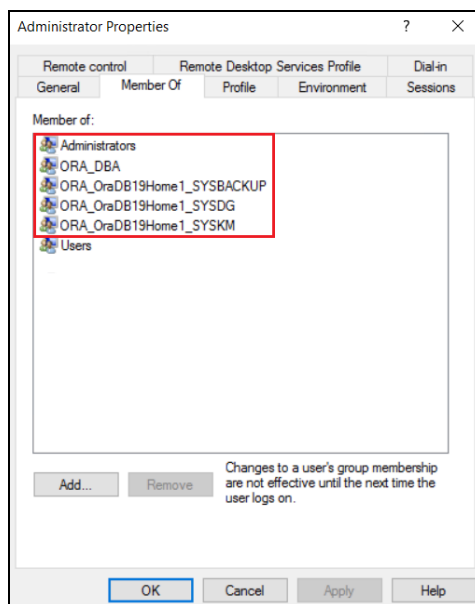
The Windows user account must be a member of the following security groups:

- Administrator
- ORA_DBA
- ORA_OraDB19Home1_SYSBKUP
- ORA_OraDB19Home1_SYSDG
- ORA_OraDB19Home1_SYSKM

To verify, click the start menu and search for “**Computer Management**”. Open the application. Locate the Oracle security groups through *Computer Management (Local)>System Tools>Locals Users and Groups>Users*. Right-click the Administrator and select **Properties**.



Click the **Member Of** tab to see the list of Oracle security groups.

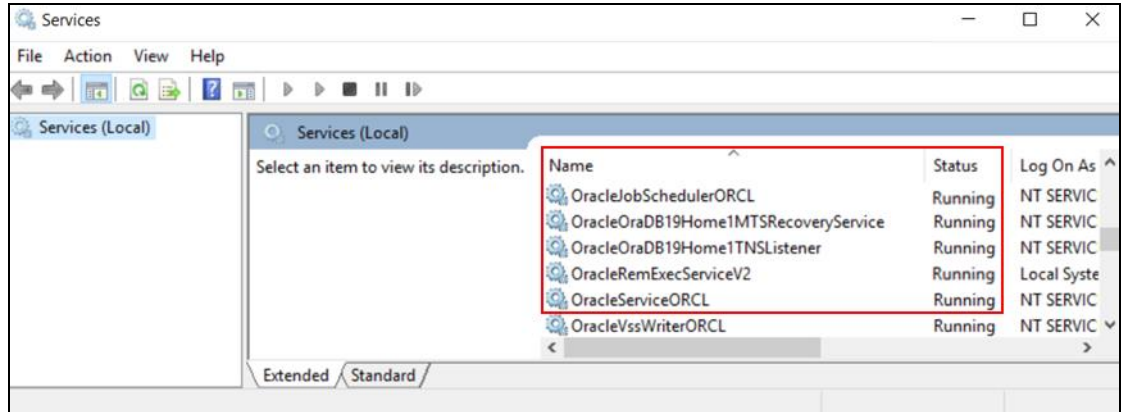


2.8.3 Oracle Database-related Windows Services

Ensure that all Oracle database-related services are started:

- OracleJobScheduler\$SID\$
- OracleOraDB19Home1MTSRecoveryService
- OracleOraDB19Home1TNSListener
- OracleRemExecServiceV2
- OracleService\$SID\$

To verify, click the start menu and search for “**Services**”. Look for the Oracle database-related services. Their statuses should be “Running”.



2.9 Oracle Backup Requirements

Ensure that the following requirements and conditions on the Oracle database server are met.

NOTE: Please consult the Oracle database administrator before making any changes.

2.9.1 Oracle Tools

Although the following tools are usually installed by default on all Oracle database installations, ensure that the following tools are installed on the Oracle database server, and they are functioning correctly.

- **RMAN (Recovery manager)** - is required by AhsayOBM for both full database and archive log backups.

To verify if RMAN is installed on the Oracle database server and is working properly, run the following command.

Example of RMAN running in Oracle 19c

```
C:\Users\Administrator>set ORACLE_SID=orcl

C:\Users\Administrator>rman target /

Recovery Manager: Release 19.0.0.0.0 - Production on Mon
Feb 7 09:36:48 2022
Version 19.3.0.0.0

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All rights reserved.

connected to target database: ORCL (DBID=1562659286)

RMAN>
```

- **SQL*Plus** – is required by AhsayOBM during Oracle Backup Set creation, backup and restore.

To verify if SQL*Plus is installed on the Oracle database server and is working properly, run the following command `sqlplus / as sysdba`.

Example of SQL*Plus running in Oracle 19c

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Mon Feb 7
09:41:15 2022
Version 19.3.0.0.0

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Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0
- Production
Version 19.3.0.0.0

SQL>
```

2.9.2 Oracle Internal Process Checking

For the Oracle instance to run smoothly, ensure that the following internal processes are working well:

- **PMON** (Process Monitor)
- **PSP0** (Process Spawner Process)
- **MMAN** (Memory Manager Process)
- **DBW0** (Database Writer)
- **ARC0** (Archive Process (or thread on Windows))
- **LGWR** (Log Writer)
- **CKPT** (Checkpoint process (thread on Windows) that runs by default on Windows)
- **SMON** (System Monitor)
- **RECO** (Distributed Recovery Background Process)

To check this, click the start menu and search for “cmd”. Open the command prompt as administrator.

Run the SQLPlus to connect to the Oracle database server. Once connected, use the following SQL query to verify if the internal processes are running.

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Wed Oct 14
14:07:32 2020
Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle. All rights reserved.

Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production
Version 19.3.0.0.0
```

```

SQL> select name, description from v$bgprocess where PADDR <>
'00';
NAME      DESCRIPTION
-----
PMON      process cleanup
CLMN      process cleanup
PSP0      process spawner 0
VKTM      Virtual Keeper of TiMe process
GEN0      generic0
MMAN      Memory Manager
W007      space management slave pool
GEN1      generic1
DIAG      diagnosibility process
DBRM      DataBase Resource Manager
VKRM      Virtual sKeduler for Resource Manager
NAME      DESCRIPTION
-----
SVCB      services background monitor
PMAN      process manager
DIA0      diagnosibility process 0
DBW0      db writer process 0
LGWR      Redo etc.
CKPT      checkpoint
SMON      System Monitor Process
LG00      Log Writer Slave
SMCO      Space Manager Process
LG01      Log Writer Slave
RECO      distributed recovery
NAME      DESCRIPTION
-----
W000      space management slave pool
LREG      Listener Registration
W001      space management slave pool
PXMN      PX Monitor
FENC      IOserver fence monitor
P000      Parallel query slave
MMON      Manageability Monitor Process
MMNL      Manageability Monitor Process 2
D000      Dispatchers
S000      Shared servers
TMON      Transport Monitor
NAME      DESCRIPTION
-----
P001      Parallel query slave
M003      MMON slave class 1
P002      Parallel query slave
TT00      Redo Transport
ARC0      Archival Process 0
TT01      Redo Transport
ARC1      Archival Process 1
ARC2      Archival Process 2
ARC3      Archival Process 3
TT02      Redo Transport

```

```

W002  space management slave pool
NAME  DESCRIPTION
-----
W003  space management slave pool
AQPC  AQ Process Coord
W004  space management slave pool
P003  Parallel query slave
P004  Parallel query slave
P005  Parallel query slave
P006  Parallel query slave
P007  Parallel query slave
M005  MMON slave class 1
QM02  QMON MS
W005  space management slave pool
NAME  DESCRIPTION
-----
M001  MMON slave class 1
Q003  QMON MS
M000  MMON slave class 1
CJQ0  Job Queue Coordinator
M002  MMON slave class 1
W006  space management slave pool
Q00L  QMON MS
62 rows selected.
SQL>

```

2.9.3 Supported Oracle Database Server Version

AhsayOBM supports the following versions of Oracle database server:

- **Oracle 19c**
- **Oracle 18c**
- **Oracle 12c**

To verify if the Oracle database server version is supported by AhsayOBM, use the following SQL query.

Oracle 19c

```

C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Mon Feb 7 12:04:25
2022

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle. All rights reserved.

Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production

Version 19.3.0.0.0

```

Oracle 18c

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 18.0.0.0.0 - Production on Mon Jan 4 11:06:36
2021

Version 18.3.0.0.0

Copyright (c) 1982, 2018, Oracle. All rights reserved.

Connected to:

Oracle Database 18c Enterprise Edition Release 18.0.0.0.0 -
Production

Version 18.3.0.0.0

SQL>
```

Oracle 12c

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 12.1.0.1.0 - Production on Mon May 26
15:33:44 2019

Version 12.1.0.1.0

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Connected to:

Oracle Database 12c Enterprise Edition Release 12.1.0.1.0 -
Production

Version 12.1.0.1.0

SQL>
```

2.9.4 System Identifier (SID)

Make sure the System Identifier (SID) is correct by using the following SQL query.

```
SQL> select instance from v$instance;

INSTANCE
-----
orcl

SQL>
```

NOTE

The instance shown is just an example. The SID may be different on your Oracle instance.

Another way to verify the SID is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g. Notepad++).

```
#####
# Database Identification
#####
db_name="orcl"
```

2.9.5 Oracle_Home Path

Oracle 19c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 19c is "**D:\app\oracle\19.0.0\dbhome_1**".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
      'DBMS_SUMADV_LIB';

FILE_SPEC
-----
-

D:\app\oracle\19.0.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

NOTE

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g. Notepad++).

```
#####
# File Configuration
#####
control_files=("D:\app\oracle\oradata\ORCL\control01.ctl",
"D:\app\oracle\oradata\ORCL\control02.ctl")
#####
```

Oracle 18c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 18c is "**D:\app\oracle\18.0.0\dbhome_1**".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
      'DBMS_SUMADV_LIB';

FILE_SPEC
-----
-

D:\app\oracle\18.0.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

NOTE

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g., Notepad++).

```
#####
# File Configuration
#####
control_files=("D:\app\oracle\oradata\orcl18c\control01.ctl",
"D:\app\oracle\oradata\orcl18c\control02.ctl")
#####
```

Oracle 12c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 12c is "D:\app\oracle\product\12.1.0\dbhome_1".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
      'DBMS_SUMADV_LIB';

FILE_SPEC
-----
-

D:\app\oracle\product\12.1.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

NOTE

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g., Notepad++).

```
#####
# File Configuration
#####
control_files=("D:\app\oracle\oradata\orcl12c\control01.ctl",
"D:\app\oracle\recovery_area\orcl12c\control02.ctl")
db_recovery_file_dest="D:\app\oracle\recovery_area"
db_recovery_file_dest_size=6930m
```

WARNING

If any of the following scenario is encountered, please contact the Oracle database administrator for further assistance:

1. The value of the Oracle_Home path in **init.ora** file does not match the value obtained from the SQL query.
2. The SQL query returns an empty or null value.

Example of an SQL query return with a null value of the Oracle_Home path

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =  
      'DBMS_SUMADV_LIB';  
  
no rows selected  
  
SQL>
```

2.9.6 Database Status

Ensure that the status of Oracle instance is “Open”. To check, use the following query.

```
SQL> select instance_name, status from v$instance;  
  
INSTANCE_NAME      STATUS  
-----  
orcl                OPEN  
  
SQL>
```

2.9.7 Archived Log Mode

Ensure that the database instance is in Archived Log mode. To check, use the following command.

```
SQL> archive log list;  
  
Database log mode              Archive Mode  
Automatic archival             Enabled  
Archive destination            USE_DB_RECOVERY_FILE_DEST  
Oldest online log sequence     101  
Next log sequence to archive   103  
Current log sequence           103  
  
SQL>
```

NOTE

The values shown are just examples and might be different on your Oracle instance.

2.9.8 Java Installation

Java must be installed on the Oracle Database. To check if Java is installed, use the following SQL query. The status of the **JServer JAVA Virtual Machine** and **Oracle Database Java Packages** should be “VALID”.

```
SQL> select comp_name, status from dba_registry;  
  
COMP_NAME              STATUS  
-----  
Oracle Database Catalog Views      VALID  
Oracle Database Packages and Types  VALID  
Oracle Real Application Clusters    OPTION OFF
```

<i>COMP_NAME</i>	<i>STATUS</i>
-----	-----
JServer JAVA Virtual Machine	VALID
Oracle XDK	VALID
Oracle Database Java Packages	VALID

<i>COMP_NAME</i>	<i>STATUS</i>
-----	-----
OLAP Analytic Workspace	VALID
Oracle XML Database	VALID
Oracle Workspace Manager	VALID

<i>COMP_NAME</i>	<i>STATUS</i>
-----	-----
Oracle Text	VALID
Oracle Multimedia	VALID
Spatial	VALID

<i>COMP_NAME</i>	<i>STATUS</i>
-----	-----
Oracle OLAP API	VALID
Oracle Label Security	VALID
Oracle Database Vault	VALID

15 rows selected.

SQL>

WARNING

If the status of the JServer JAVA Virtual Machine and/or the Oracle Database Java Packages is **INVALID**, please contact the Oracle database administrator for further assistance.

2.9.9 JAVASYSPRIV Permission for Oracle System Account

The Oracle **system** account is used by AhsayOBM to connect to the Oracle database server to authenticate the backup and restore process. The following permission must be assigned to the system account. Use the following SQL query to assign.

```
SQL> select * from DBA_ROLE_PRIVS where
upper(grantee)='SYSTEM';
```

GRANTEE	GRANTED_ROLE	ADM	DEL	DEF	COM	INH
SYSTEM	DBA	NO	YES	NO		
SYSTEM	JAVASYSPRIV	NO	YES	NO		

GRANTEE	GRANTED_ROLE	ADM	DEL	DEF	COM	INH
SYSTEM	DBA	NO	YES	NO		
SYSTEM	AQ_ADMINISTRATOR_ROLE	YES	NO	YES	NO	

```
SQL>
```

If not, grant javasyspriv to the system account by using the following SQL query.

```
SQL> grant javasyspriv to system;
```

Grant succeeded.

```
SQL>
```

2.9.10 SYSDBA Privileges for Oracle System Account

To check if the system account has **sysdba** privileges, use the following SQL query.

```
SQL> select * from v$pwfile_users where sysdba='TRUE';
```

USERNAME	SYSDB	SYSOP	SYSAS	SYSBA	SYSDB	SYSKM	ACCOUNT_STATUS
SYST	TRUE	FALSE	FALSE	OPEN			

```
SQL>
```

If not, grant **sysdba** to the system account using the following SQL query.

Oracle 19c and Oracle 18c

```
SQL> grant sysdba to system container=ALL;
```

Grant succeeded.

```
SQL>
```

Oracle 12c

```
SQL> grant sysdba to system;
```

```
Grant succeeded.
```

```
SQL>
```

2.9.11 TNS Listener Service

TNS listener service must be started to allow connections to the Oracle database server. To check if the TNS listener service is running, use the `lsnrctl status` command.

If the TNS listener service is not started, use the `lsnrctl start` command to start the service.

Example: A running TNS Listener service on Oracle 19c.

```
C:\Users\Administrator>lsnrctl status
```

```
LSNRCTL for 64-bit Windows: Version 19.0.0.0.0 - Production on  
14-OCT-2020 16:45:29
```

```
Copyright (c) 1991, 2019, Oracle. All rights reserved.
```

```
Connecting to
```

```
(DESCRIPTION=(ADDRESS=(PROTOCOL=TCP) (HOST=ora19c-  
w2k16) (PORT=1521)))
```

```
STATUS of the LISTENER
```

```
-----
```

```
Alias                               LISTENER  
Version                             TNSLSNR for 64-bit Windows: Version  
19.0.0.0.0 - Production
```

```
Start Date                         07-FEB-2022 11:11:04
```

```
Uptime                             0 days 5 hr. 34 min. 27 sec
```

```
Trace Level                         off
```

```
Security                           ON: Local OS Authentication
```

```
SNMP                                OFF
```

```
Listener Parameter File
```

```
D:\oracle\19.3.0\dbhome\network\admin\listener.ora
```

```
Listener Log File                  D:\oracle\diag\tnslsnr\ora19c-  
w2k16\listener>alert\log.xml
```

```
Listening Endpoints Summary...
```

```
(DESCRIPTION=(ADDRESS=(PROTOCOL=tcp) (HOST=ora19c-  
w2k16) (PORT=1521)))
```

```
(DESCRIPTION=(ADDRESS=(PROTOCOL=ipc) (PIPENAME=\\.\pipe\EXTPROC  
1521ipc)))
```

```
(DESCRIPTION=(ADDRESS=(PROTOCOL=tcps) (HOST=ora19c-  
w2k16) (PORT=5500)) (Security=(my_wallet_directory=D:\ORACLE\adm  
in\orcl\xdb_wallet)) (Presentation=HTTP) (Session=RAW))
```

```
Services Summary...
```

```
Service "52448234712340b69f274bcc790ecfe0" has 1 instance(s).
```

```
Instance "orcl", status READY, has 1 handler(s) for this  
service...
```

```
Service "9400891b61bb4c4c8b3997957ffa8c8e" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "CLRExtProc" has 1 instance(s).
  Instance "CLRExtProc", status UNKNOWN, has 1 handler(s) for
this service...
Service "orcl" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclXDB" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclpdb" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
The command completed successfully

C:\Users\Administrator>
```

NOTE

The values shown are just examples and might be different on your Oracle instance.

2.9.12 Localhost is Resolvable

Verify if the localhost IP 127.0.0.1 on the Oracle database server is resolvable using the command **ping 127.0.0.1** as this will be the IP address that AhsayOBM will use to connect to the Oracle instance.

```
C:\Users\Administrator>ping 127.0.0.1

Pinging 127.0.0.1 with 32 bytes of data:
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128

Ping statistics for 127.0.0.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Users\Administrator>
```

2.9.13 Oracle Port Number

The default Oracle port number is **1521**. To check, use the **netstat** and **tnsping** commands to verify the actual port number.

NETSTAT

```
C:\Users\Administrator>netstat -a|more
```

Active Connections

Proto	Local Address	Foreign Address	State
TCP	0.0.0.0:135	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:445	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:1521	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:2179	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:3389	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:5500	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:5985	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:47001	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49664	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49665	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49666	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49667	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49668	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49669	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49670	ora19c-w2k16:0	LISTENING
TCP	0.0.0.0:49697	ora19c-w2k16:0	LISTENING
TCP	10.16.10.123:139	ora19c-w2k16:0	LISTENING
TCP	10.16.10.123:2030	ora19c-w2k16:0	LISTENING
TCP	10.16.10.123:3389	192.168.12.1:56719	ESTABLISHED
TCP	10.16.10.123:49671	40.90.189.152:https	ESTABLISHED
TCP	10.16.10.123:49690	40.90.189.152:https	ESTABLISHED
TCP	10.16.10.123:51761	ti-in-f95:https	ESTABLISHED
TCP	127.0.0.1:1521	ora19c-w2k16:51740	ESTABLISHED
TCP	127.0.0.1:51740	ora19c-w2k16:1521	ESTABLISHED
TCP	172.16.10.123:139	ora19c-w2k16:0	LISTENING
--	More	--	

NOTE

The values shown are just examples and might be different on your Oracle instance.

TNSPING

```
C:\Users\Administrator>tnsping 127.0.0.1
```

```
TNS Ping Utility for 64-bit Windows: Version 19.0.0.0.0 -  
Production on 14-OCT-2020 16:54:27
```

```
Copyright (c) 1997, 2019, Oracle. All rights reserved.
```

```
Used parameter files:
```

```
D:\oracle\19.3.0\dbhome\network\admin\sqlnet.ora
```

```
Used EZCONNECT adapter to resolve the alias
```

```
Attempting to contact
```

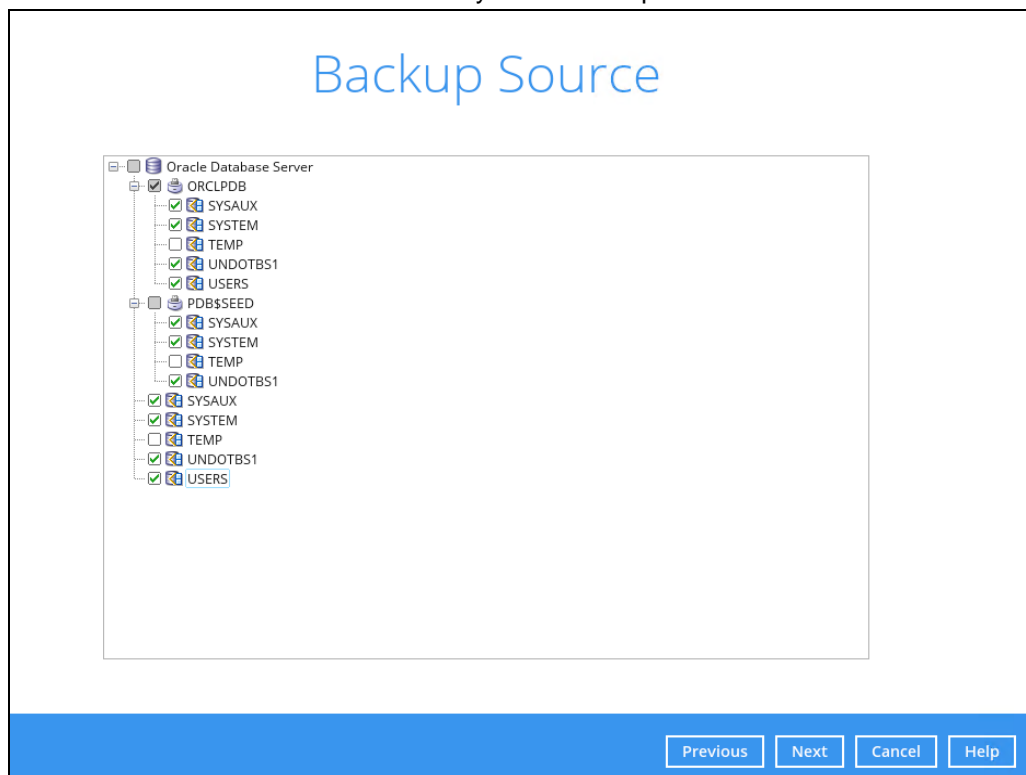
```
(DESCRIPTION=(CONNECT_DATA=(SERVICE_NAME=)) (ADDRESS=(PROTOCOL=  
tcp) (HOST=127.0.0.1) (PORT=1521)))
```

```
OK (10 msec)
```

```
C:\Users\Administrator>
```

2.10 Limitations

1. AhsayOBM does not support Oracle Express Edition or Oracle XE.
2. Backup and restore of Oracle database(s) running on a remote machine is not supported.
3. AhsayOBM Oracle database module only supports backup and/or restore of standalone Oracle installations. The following advanced Oracle database setups are not supported:
 - Clusterware or RAC (Real Application Clusters)
 - ASM (Automatic Storage Management)
 - Data Guard etc.
4. An AhsayOBM Oracle database backup set supports the backup and restore of one Oracle instance. For Oracle database server's setup with multiple instances, a separate backup set is required for each instance.
5. To recover a full Oracle database instance, the following items must be selected in the backup source:
 - Oracle Database Server must be selected.
 - All databases including **SYSAUX**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for "TEMP" must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.



NOTE

Even if the "TEMP" is selected in the backup source, this database will be skipped during a backup job.

2.11 Best Practices and Recommendations

1. To enable a full Oracle database instance recovery, all databases including **SYSAUX**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for “TEMP” must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.
2. Full database backup or incremental / differential database backups should be scheduled when system activity is low to achieve the best possible performance and to minimize the impact on the database server performance (for example: scheduled to run on weekends).
3. For **Archived Log backups**, the backup frequency should be dependent on the number of transactions or activity on the database. Databases with more transaction should run archived log backup more frequently (for example: instead of a daily backup, it should be run multiple times a day).
4. To provide **maximum data protection** and **flexible restore options**, it is recommended to configure:
 - At least one offsite or cloud destination
 - At least one local destination for fast recovery
5. Perform **test restores** periodically to ensure that your backup is set up and data are backed up properly.

Performing recovery tests can also help identify potential issues or gaps in your recovery plan. It is important that you do not try to make the test easier, as the objective of a successful test is not to demonstrate that everything is flawless. There might be flaws identified in the plan throughout the test and it is important to identify those flaws.

6. The **Restore Raw File** option is for advanced Oracle database administrators and should only be used if you have in-depth knowledge and understanding of Oracle database engine, Oracle database schema, knowledge of the database server and network infrastructure. Therefore, it is not recommended to use this restore option as there is need to utilize additional Oracle techniques and scripts to facilitate a manual database restore.

Please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

Oracle 19c

<https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html>

Oracle 18c

<https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html>

Oracle 12c

<https://docs.oracle.com/database/121/BRADV/title.htm>

7. To ensure an optimal backup/restoration performance, it is highly recommended to set the temporary directory folder to a local disk location with sufficient free disk space. It must be on another location other than Drive C: (e.g., Drive E:).

3 Creating an Oracle Database Backup Set

1. Click the Backup Sets icon on the AhsayOBM main interface.



2. Create a new backup set by clicking the **Add** button.
3. In the Create Backup Set window, select Oracle Database Server Backup as the Backup set type. Configure the following settings:

- **Name** - the name of the backup set.
- **Backup set type** – the type of the backup set (i.e. Oracle Database Server Backup).
- **Login ID** – the login ID of the Oracle server. The default login ID is “system”.
- **Password** – the password of the login account.
- **Host** – this value is not user configurable.
- **Port** – the port where the connections to the Oracle server is made. The default port is “1521”.
- **SID** – the Oracle System Identifier. For more details, please refer to [Ch. 2.9.4](#).

Once all the fields are configured, click **Next** to proceed.

Create Backup Set

Name
Oracle Backup

Backup set type
Oracle Database Server Backup

Login ID
system

Password
.....

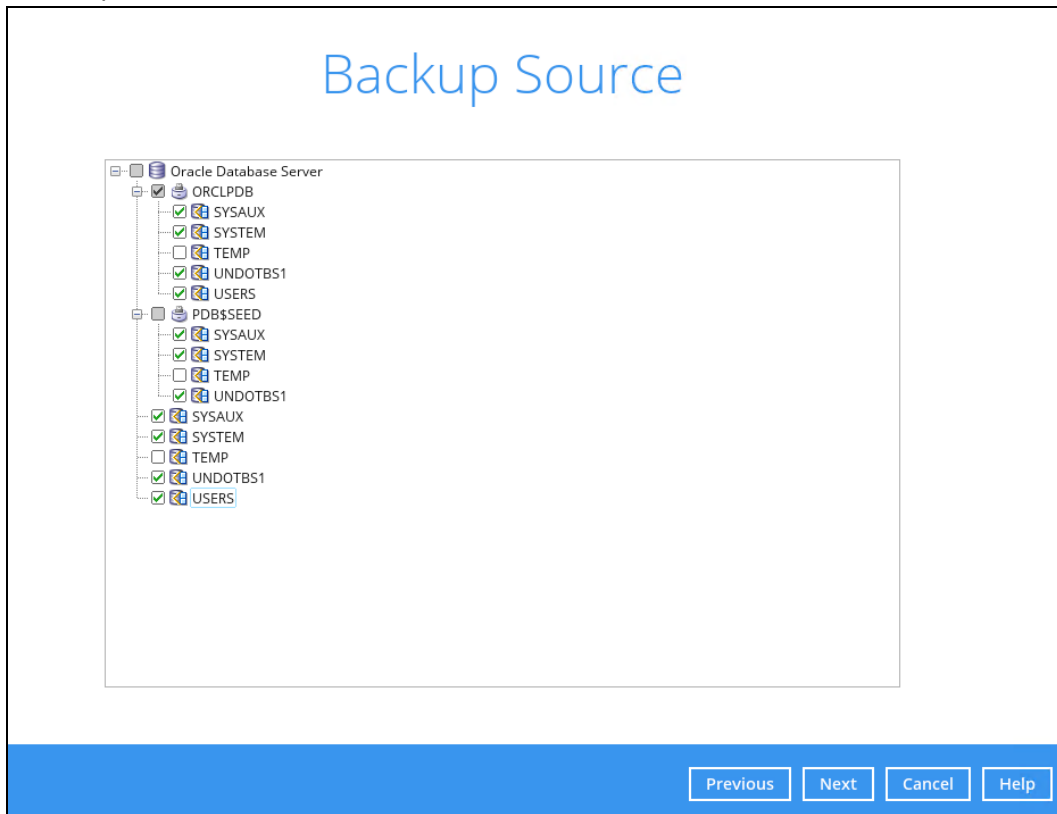
Host
127.0.0.1

Port
1521

SID
orcl

Next Cancel Help

4. In the Backup Source menu, select the Oracle database(s) you would like to back up. Click **Next** to proceed.



NOTE

All databases including **SYS**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for “TEMP” must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.

Even if the “TEMP” is selected in the backup source, this database will be skipped during a backup job.

5. A backup schedule for a backup job to run automatically at your specified time interval can be configured. The backup schedule is enabled by default.

Run scheduled backup for this backup set

On ☒

Existing schedules

- Tablespace Backup Schedule**
Database(Tablespace, Control & Init File, Archived Logs); Weekly - Friday (Every week at 23:00)
- Archived Redo Log Backup Schedule**
Archived Log; Weekly - Monday, Tuesday, Wednesday & Thursday (Every week at 23:00)

Add

Previous Next Cancel Help

There are two default backup schedules:

- **Tablespace Backup Schedule**
- **Archived Redo Log Backup Schedule**

Tablespace Backup Schedule – This type of backup schedule will automatically run weekly every Friday at 23:00.

Backup Schedule

Name
Tablespace Backup Schedule

Backup set type
☒ Database(Tablespace, Control & Init File, Archived Logs)
☐ Archived Log

Type
Weekly

Backup on these days of the week
☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☒ Fri ☐ Sat

Start backup
at 23 : 00

Stop
until full backup completed

☒ Run Retention Policy after backup


Delete this backup schedule

OK Cancel Help

Archived Redo Log Backup Schedule – This type of backup schedule will automatically run weekly every Monday, Tuesday, Wednesday and Thursday at 23:00.

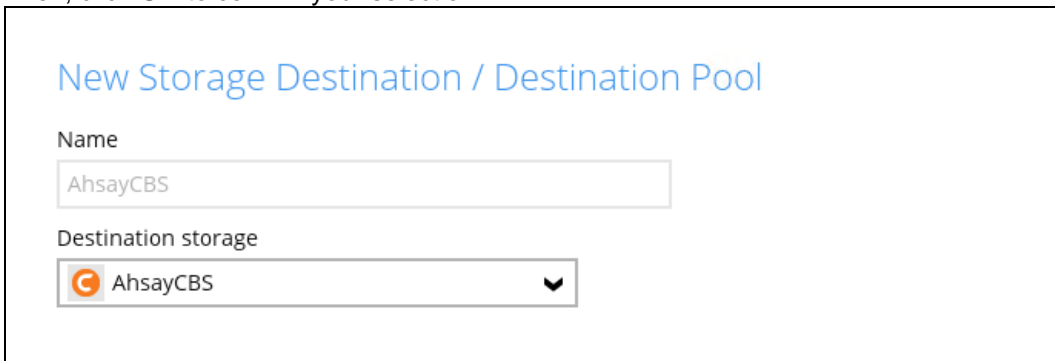
The screenshot shows the 'Backup Schedule' configuration window. At the top, the title 'Backup Schedule' is displayed in blue. Below it, the 'Name' field contains 'Archived Redo Log Backup Schedule'. The 'Backup set type' section has two radio buttons: 'Database(Tablespaces, Control & Init File, Archived Logs)' and 'Archived Log', with the latter selected. The 'Type' dropdown is set to 'Weekly'. The 'Backup on these days of the week' section shows checkboxes for Sun, Mon, Tue, Wed, Thu, Fri, and Sat, with Mon, Tue, Wed, and Thu checked. The 'Start backup' section has a dropdown set to 'at', followed by time selectors for '23' and '00'. The 'Stop' dropdown is set to 'until full backup completed'. A checkbox for 'Run Retention Policy after backup' is checked. At the bottom, there is a blue bar with the text 'Delete this backup schedule' on the left and 'OK', 'Cancel', and 'Help' buttons on the right.

To change the backup schedule settings of an existing schedule, double-click the schedule to be modified. Otherwise, click **Next** to proceed.

6. In the **Destination** window, select a backup mode then click the  button to add a backup storage destination.

The screenshot shows the 'Destination' configuration window. The title 'Destination' is displayed in blue at the top. Below it, the 'Backup mode' dropdown is set to 'Sequential'. The 'Existing storage destinations' section shows a plus button and the text 'Add new storage destination / destination pool'. Below this, there are two small upward and downward arrow icons. At the bottom, there is a blue bar with 'Previous', 'Next', 'Cancel', and 'Help' buttons.

In the **New Storage Destination / Destination Pool** window, select the destination storage. Then, click **OK** to confirm your selection.



New Storage Destination / Destination Pool

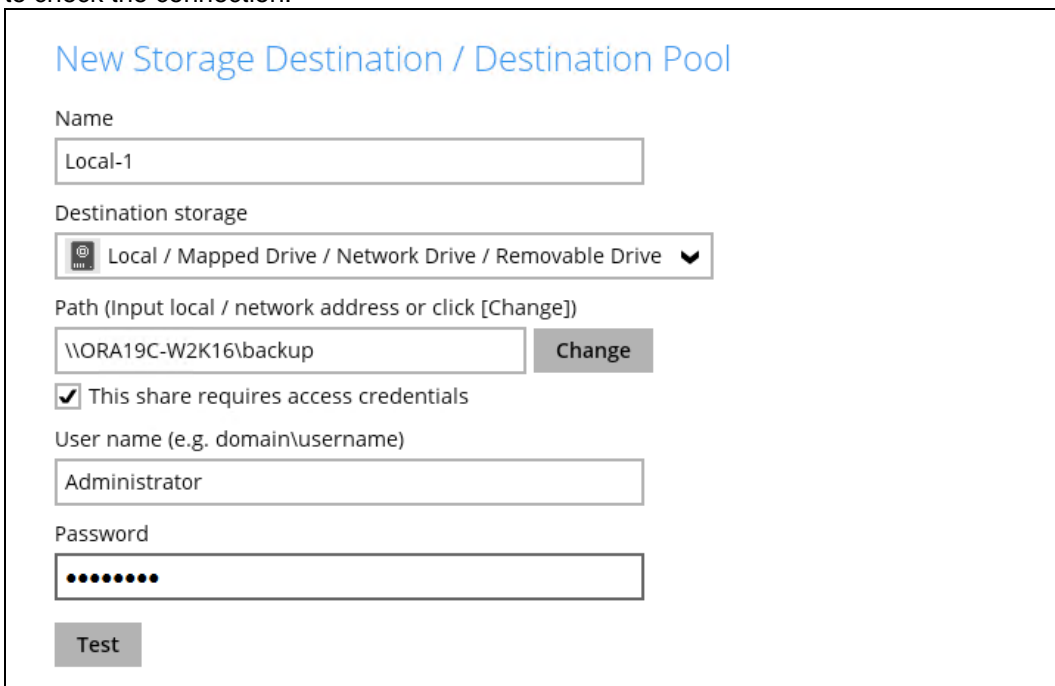
Name

AhsayCBS

Destination storage

AhsayCBS

If **Local / Mapped Drive / Network Drive / Removable Drive** is selected, you need to specify the path by clicking **Change** to select the path or you can manually enter it. Once a network address is entered, **This share requires access credentials** check box will be enabled. Check the box beside it if access credentials are required to connect to the destination storage then enter the User name and Password. Otherwise, leave it unchecked. Click **Test** to check the connection.



New Storage Destination / Destination Pool

Name

Local-1

Destination storage

Local / Mapped Drive / Network Drive / Removable Drive

Path (Input local / network address or click [Change])

\\ORA19C-W2K16\\backup

Change

☒ This share requires access credentials

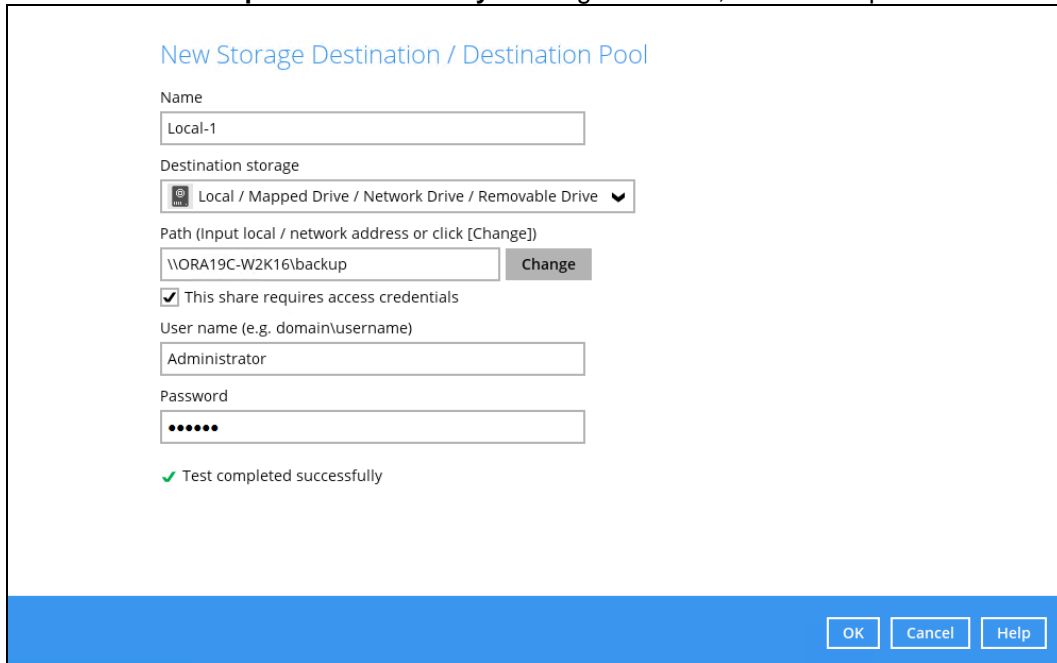
User name (e.g. domain\\username)

Administrator

Password

Test

When the **Test completed successfully** message is shown, click **OK** to proceed.



New Storage Destination / Destination Pool

Name
Local-1

Destination storage
Local / Mapped Drive / Network Drive / Removable Drive ▼

Path (Input local / network address or click [Change])
\\ORA19C-W2K16\backup Change

☒ This share requires access credentials

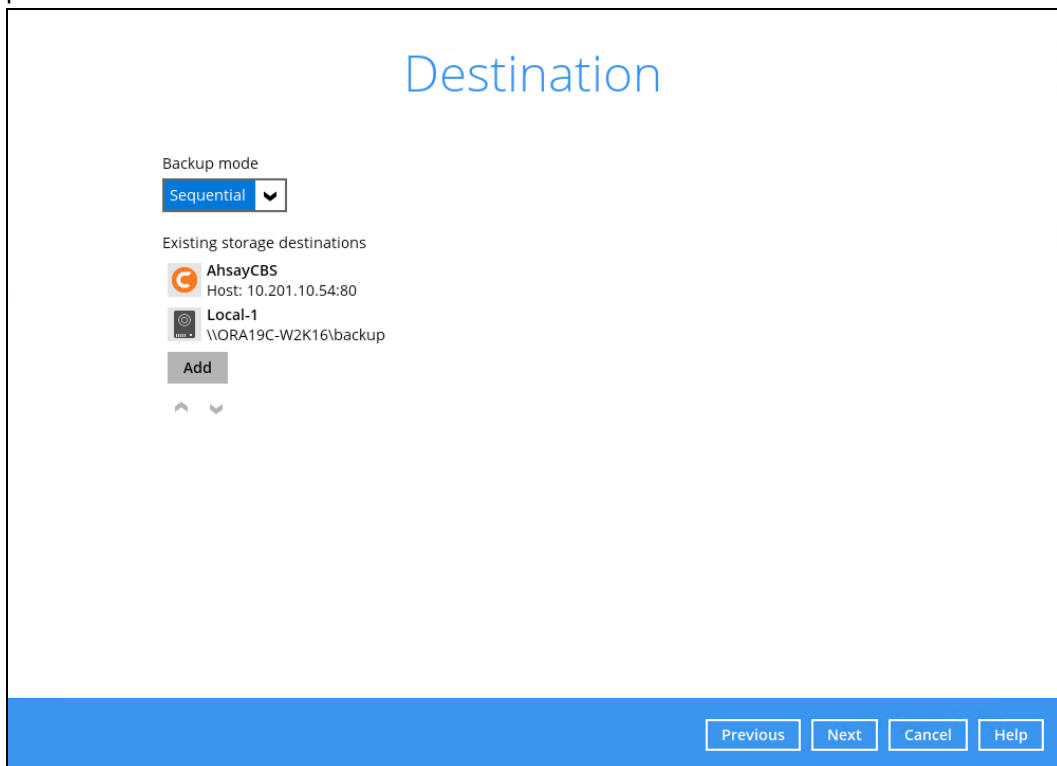
User name (e.g. domain\username)
Administrator

Password
•••••

✓ Test completed successfully

OK Cancel Help



7. In the **Destination** window, your selected storage destination will be shown. Click **Next** to proceed.



Destination

Backup mode
Sequential ▼

Existing storage destinations

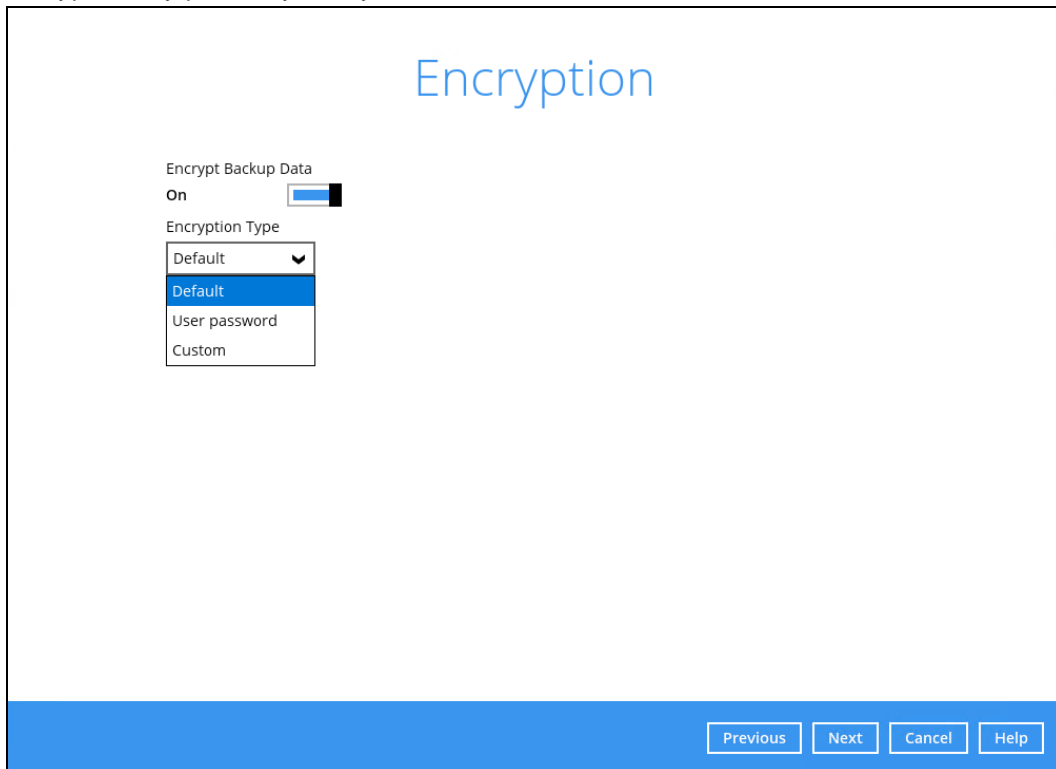
	AhsayCBS Host: 10.201.10.54:80
	Local-1 \\ORA19C-W2K16\backup

Add

^ v

Previous Next Cancel Help

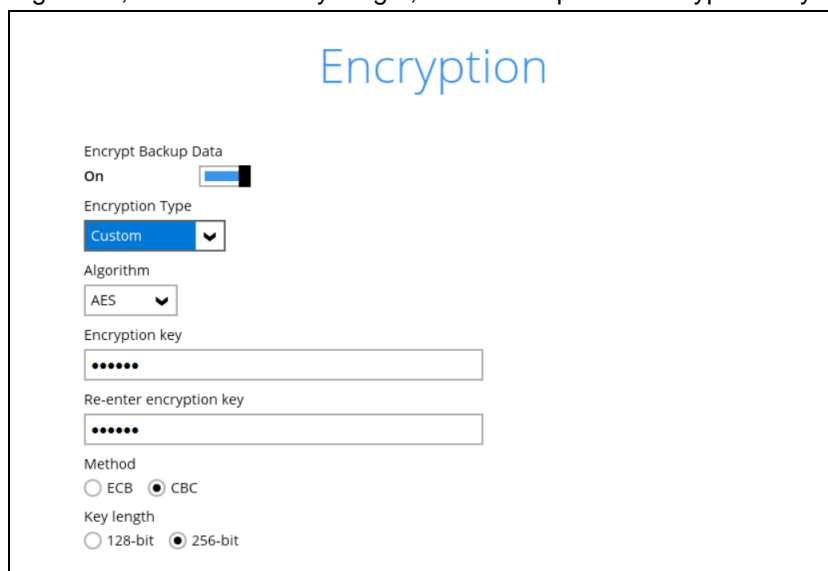
8. In the Encryption window, the **Encrypt Backup Data** option is enabled by default with an encryption key preset by the system.



The screenshot shows the 'Encryption' window. At the top, the title 'Encryption' is displayed in blue. Below it, the 'Encrypt Backup Data' section has a toggle switch set to 'On'. The 'Encryption Type' dropdown menu is open, showing four options: 'Default' (selected), 'Default', 'User password', and 'Custom'. At the bottom of the window, there are four buttons: 'Previous', 'Next', 'Cancel', and 'Help'.

There are three (3) types of Encryption to choose from:

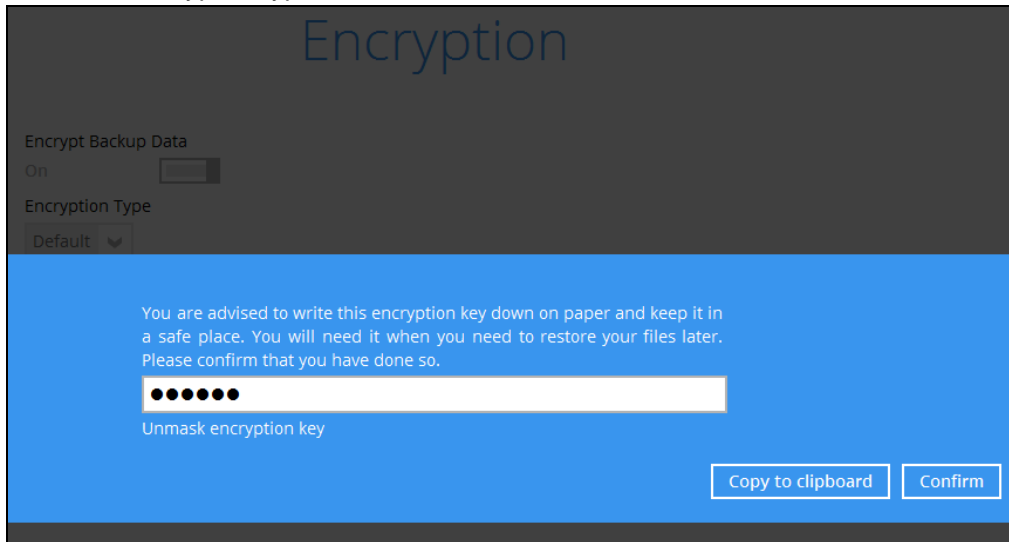
- **Default** – an encryption key with forty-four (44) alpha numeric characters will be randomly generated by the system.
- **User password** – the encryption key will be the same as the login password of your AhsayOBM at the time when this backup set is created. Please be reminded that if you change the AhsayOBM login password later, the encryption keys of the backup sets previously created with this encryption type **will remain unchanged**.
- **Custom** – the encryption key can be customized where the user can select the Algorithm, Method and Key length, and then input an Encryption key.



The screenshot shows the 'Encryption' window with the 'Custom' encryption type selected. The 'Algorithm' dropdown is set to 'AES'. The 'Encryption key' field is filled with six dots. The 'Re-enter encryption key' field is also filled with six dots. The 'Method' section has two radio buttons: 'ECB' and 'CBC' (selected). The 'Key length' section has two radio buttons: '128-bit' and '256-bit' (selected).

Click **Next** once done with the Encryption settings.

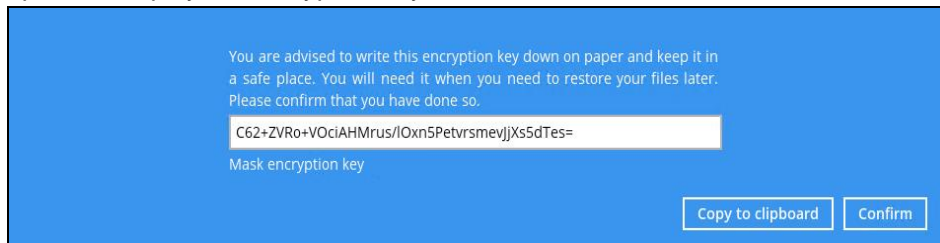
9. If the Encryption feature is enabled in the previous step, the following window will pop-up whichever encryption type is selected.



The image shows a window titled "Encryption". At the top, it says "Encrypt Backup Data" with a toggle switch set to "On". Below that, "Encryption Type" is set to "Default". The main area has a blue background with white text: "You are advised to write this encryption key down on paper and keep it in a safe place. You will need it when you need to restore your files later. Please confirm that you have done so." Below this is a text box containing seven black dots, representing a masked key. Below the text box is the label "Unmask encryption key". At the bottom right are two buttons: "Copy to clipboard" and "Confirm".

This pop-up window has three (3) options to choose from:

- **Unmask encryption key** – The encryption key is masked by default. Click this option to display the encryption key.



The image shows the same "Encryption" window, but the text box now displays the unmasked encryption key: "C62+ZVRo+VOciAHMrus/IOxn5PetrsmevjjXs5dTes=". Below the text box is the label "Mask encryption key". The "Copy to clipboard" and "Confirm" buttons remain at the bottom right.

- **Copy to clipboard** – Select this option to copy the encryption key. Once copied, you can paste it to a text editor (e.g., Notepad) and save to a location.
- **Confirm** – Select this option to exit the pop-up window and proceed to the next step.

10. Enter the Windows login credentials used by AhsayOBM to authenticate the scheduled or continuous backup job and click on **Next** to proceed.

Windows User Authentication

Domain Name (e.g Ahsay.com) / Host Name

User name

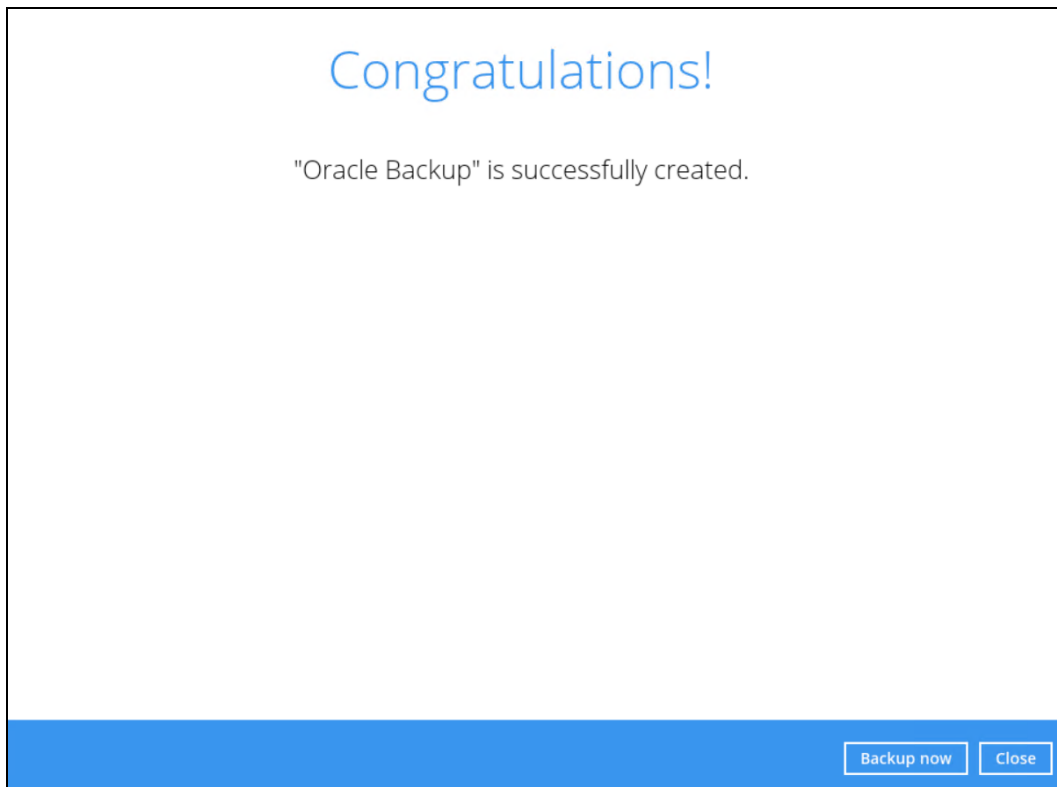
Password

[Previous](#) [Next](#) [Cancel](#) [Help](#)

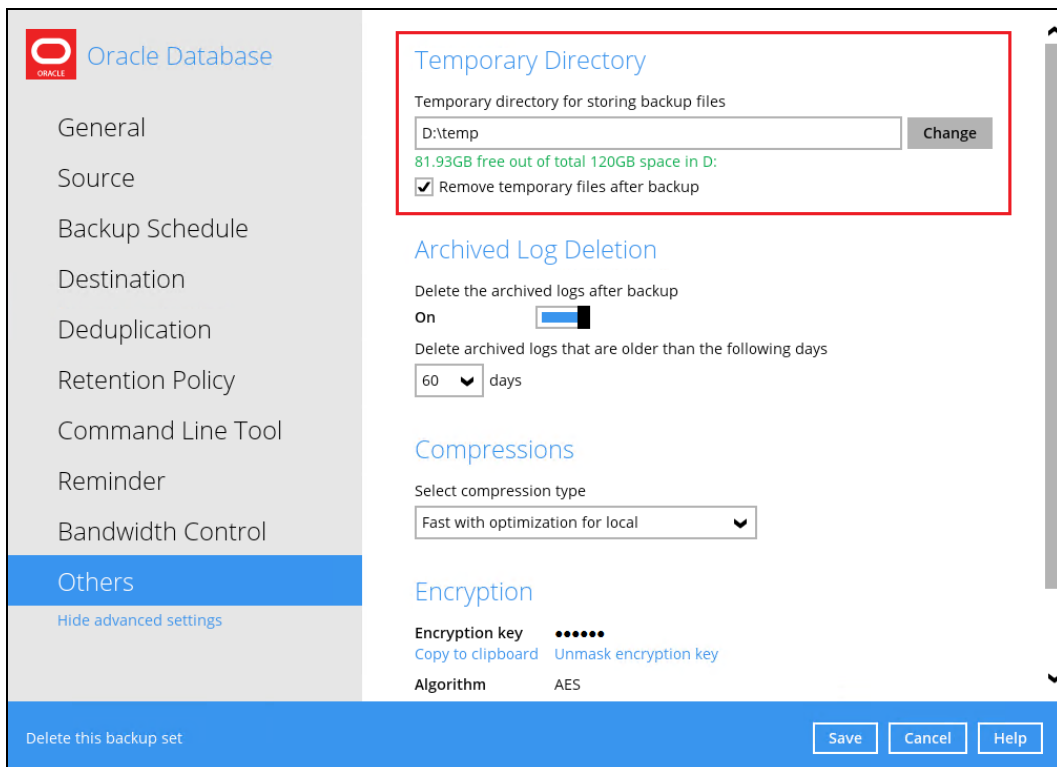
NOTE

If the backup schedule is turned off for the backup set the Windows User Authentication screen will be automatically skipped. The Windows User Authentication login credentials can be added or updated post backup set creation.

11. After completing all the configuration settings, the Oracle database server backup set will be created.



12. According to [Best Practices and Recommendations](#), it is highly recommended to set the temporary directory to another location other than Drive C: (e.g., Drive E:). To do this, click the **Backup Sets** icon on the AhsayOBM main interface, then select a backup set. Click **Show advanced settings** link. Go to Others > Temporary Directory and click the **Change** button to browse for another location.



Tick the “Remove temporary files after backup” option.

13. Optional: **Archived Log Deletion**

The deletion of the archived logs is enabled by default and archived logs more than 60 days are deleted from the Oracle database instance. This process is done after every databases and archived log backup job.

For example, if the Oracle database instance generates a lot of archived log files, you may want to reduce the number of days before they are deleted.

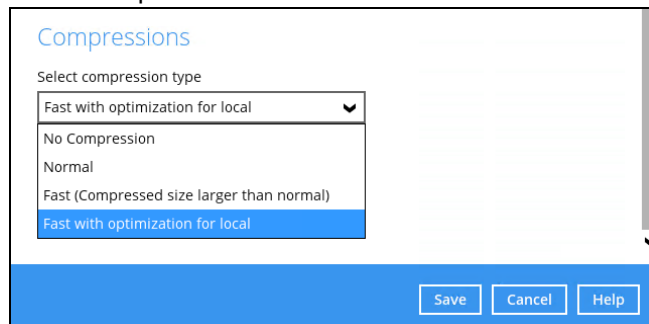
The screenshot shows the Oracle Database backup configuration window. The left sidebar contains a list of settings: General, Source, Backup Schedule, Destination, Deduplication, Retention Policy, Command Line Tool, Reminder, Bandwidth Control, and Others. The 'Others' section is currently selected. The main panel displays the 'Temporary Directory' settings, showing 'D:\temp' as the directory for storing backup files, with a 'Change' button. Below this, it indicates '81.93GB free out of total 120GB space in D:' and has a checked checkbox for 'Remove temporary files after backup'. The 'Archived Log Deletion' section is highlighted with a red box; it shows 'Delete the archived logs after backup' set to 'On' and 'Delete archived logs that are older than the following days' set to '60' days. Below this is the 'Compressions' section with a dropdown menu set to 'Fast with optimization for local'. The 'Encryption' section shows an encryption key (masked with dots), a 'Copy to clipboard' link, an 'Unmask encryption key' link, and the algorithm set to 'AES'. At the bottom, there are 'Save', 'Cancel', and 'Help' buttons, and a 'Delete this backup set' link on the left.

14. Optional: Select your preferred **Compression** type. The compression type is set to **Fast with optimization for local** by default. To change the compression type, go to Others > Compressions.

This screenshot is identical to the one above, showing the Oracle Database backup configuration window. In this view, the 'Compressions' section is highlighted with a red box, showing the 'Select compression type' dropdown menu set to 'Fast with optimization for local'. The 'Archived Log Deletion' section is no longer highlighted.

Select from the following:

- No Compression
- Normal
- Fast (Compressed size larger than normal)
- Fast with optimization for local



15. Click **Save** to apply the changes.

4 Overview on the Backup Process

The following steps are performed during an Oracle Server backup job in Database and Archived Log backup modes.

For an overview of the detailed process for Steps 3, 5, 11, and 14, please refer to Chapter 12 of the [AhsayOBM v9 Quick Start Guide for Windows](#).

- Periodic Data Integrity Check (PDIC) Process (**Step 3**)
- Backup Set Index Handling Process
 - Start Backup Job (**Step 5**)
 - Completed Backup Job (**Step 14**)
- Data Validation Check Process (**Step 11**)

4.1 Database Backup



4.2 Archived Log Backup



5 Running Backup Jobs

5.1 Login to AhsayOBM

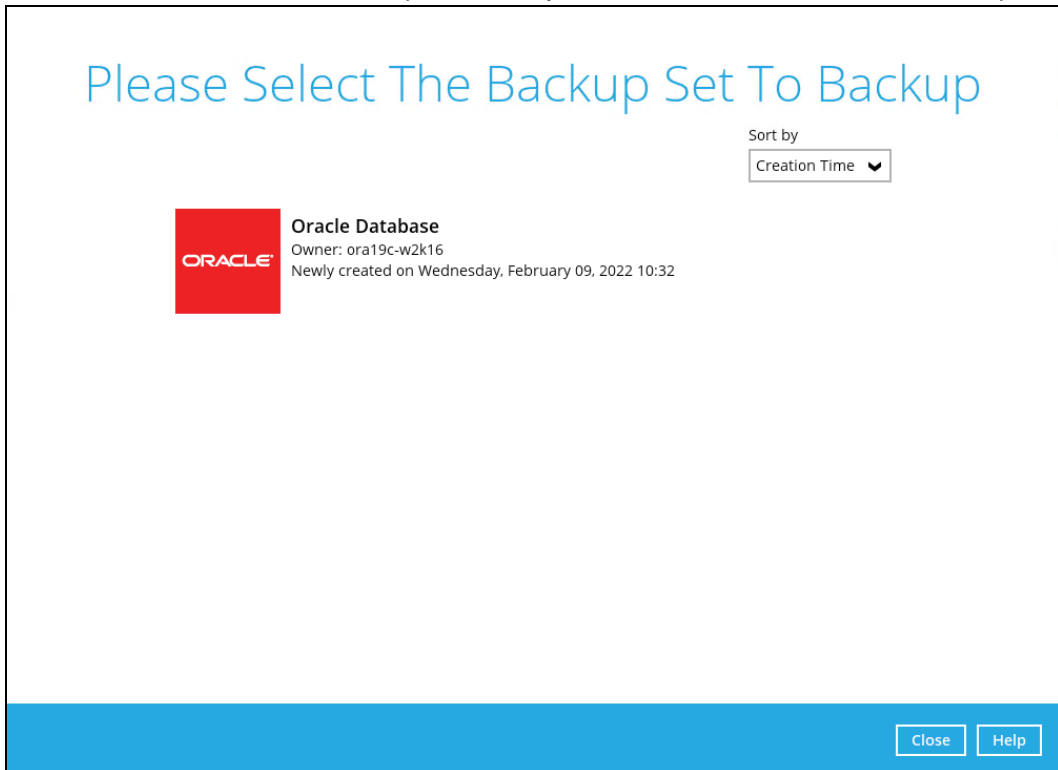
For instructions on how to do this refer to Chapter 8 of [AhsayOBM v9 Quick Start Guide for Windows](#).

5.2 Start a Manual Backup

1. Click the **Backup** icon on the AhsayOBM main interface.




2. Select the Oracle database backup set which you would like to start a manual backup on.



3. There are two (2) types of backup mode in an Oracle database backup set:
 - **Database** – this type of backup includes Tablespaces, Control and Init File, and Archived Log Files. To see the steps during a Database backup job, please refer to [Ch. 4.1 Overview on the Database Backup Process](#).
 - **Archived Log** – this type of backup is for Archived Log Files. To see the steps during an Archived Log backup job, please refer to [Ch. 4.2 Overview on the Archived Log Backup Process](#).

Choose Your Backup Options


Oracle Database

Backup set type

☒ Database(Tablespace, Control & Init File, Archived Logs)
☐ Archived Log


[Show advanced option](#)

Previous Backup Cancel Help

To modify the Destinations, Migrate Data or Retention Policy settings before running a backup, click the **Show advanced option** link.

When advanced options are shown, it is recommended that you tick the checkbox next to **Run Retention Policy after backup** in the Retention Policy section at the bottom. This will help you save hard disk quota in the long run.



Choose Your Backup Options


Oracle Database

Backup set type

☒ Database(Tablespace, Control & Init File, Archived Logs)
☐ Archived Log

Destinations

☒  AhsayCBS (Host: 10.201.10.54:80)
☒  Local-1 (\\ORA19C-W2K16\backup)

Migrate Data

☒ Migrate existing data to latest version

Retention Policy

☒ Run Retention Policy after backup

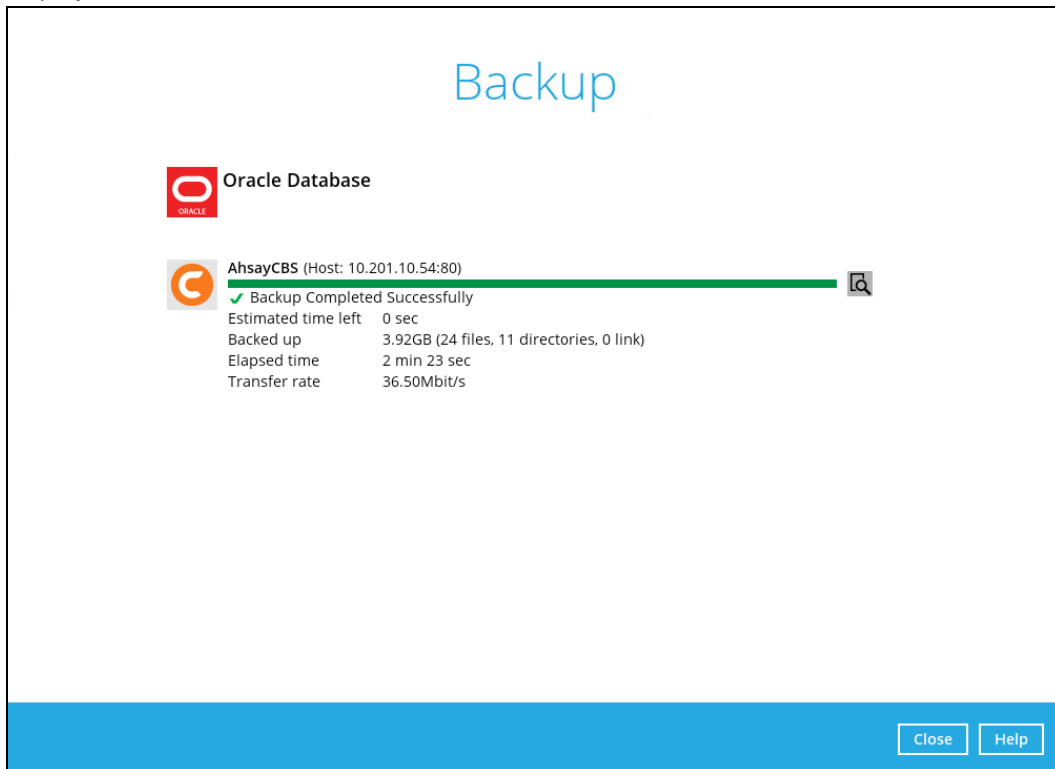
[Hide advanced option](#)

Previous Backup Cancel Help

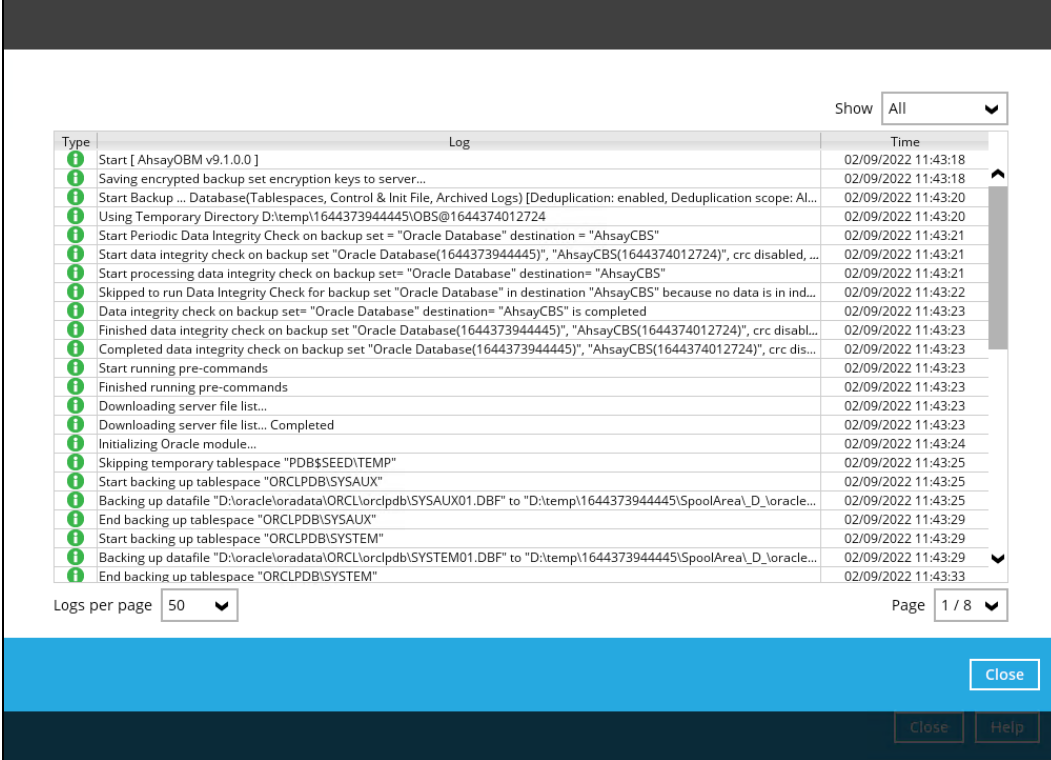
NOTE

The Migrate Data option will only be displayed if Deduplication is enabled for the backup set. When the Migrate Data option is enabled, the existing data will be migrated to the latest version during a backup job. Backup job(s) for backup sets with Migrate Data enabled may take longer to finish. For more information about this feature, refer to [AhsayCBS v9 New Features Datasheet](#).

4. Click **Backup** to start the backup job. Once finished, “Backup Completed Successfully” will be displayed.



To check the log of your backup, click this icon . It will show you the log of your backup with corresponding date and time.



The screenshot shows a log window with a table of backup operations. The table has three columns: Type, Log, and Time. The log entries include various backup steps such as starting the backup, saving encryption keys, performing data integrity checks, and backing up tablespaces. The interface also includes a 'Show' dropdown menu set to 'All', a 'Logs per page' dropdown set to 50, and a 'Page' indicator showing 1 / 8. There are 'Close' and 'Help' buttons at the bottom right.

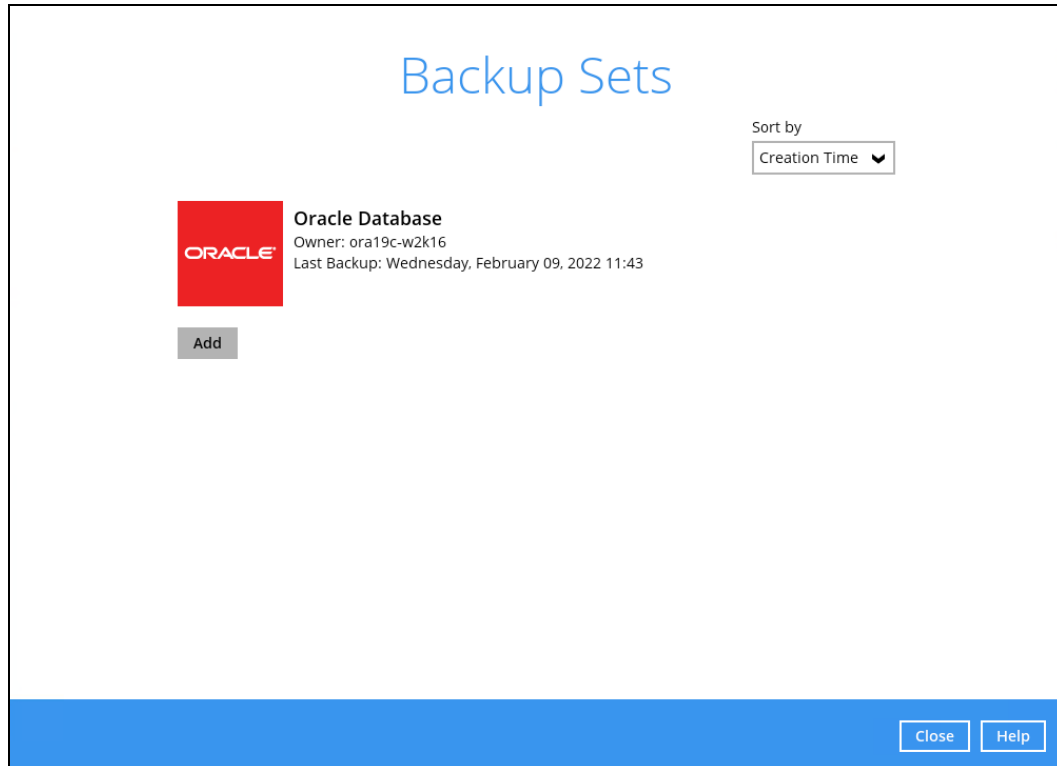
Type	Log	Time
i	Start [AhsayOBM v9.1.0.0]	02/09/2022 11:43:18
i	Saving encrypted backup set encryption keys to server...	02/09/2022 11:43:18
i	Start Backup ... Database(Tablespaces, Control & Init File, Archived Logs) [Deduplication: enabled, Deduplication scope: AI...	02/09/2022 11:43:20
i	Using Temporary Directory D:\temp\1644373944445\OBS@1644374012724	02/09/2022 11:43:20
i	Start Periodic Data Integrity Check on backup set = "Oracle Database" destination = "AhsayCBS"	02/09/2022 11:43:21
i	Start data integrity check on backup set "Oracle Database(1644373944445)", "AhsayCBS(1644374012724)", crc disabled, ...	02/09/2022 11:43:21
i	Start processing data integrity check on backup set= "Oracle Database" destination= "AhsayCBS"	02/09/2022 11:43:21
i	Skipped to run Data Integrity Check for backup set "Oracle Database" in destination "AhsayCBS" because no data is in ind...	02/09/2022 11:43:22
i	Data integrity check on backup set= "Oracle Database" destination= "AhsayCBS" is completed	02/09/2022 11:43:23
i	Finished data integrity check on backup set "Oracle Database(1644373944445)", "AhsayCBS(1644374012724)", crc disabl...	02/09/2022 11:43:23
i	Completed data integrity check on backup set "Oracle Database(1644373944445)", "AhsayCBS(1644374012724)", crc dis...	02/09/2022 11:43:23
i	Start running pre-commands	02/09/2022 11:43:23
i	Finished running pre-commands	02/09/2022 11:43:23
i	Downloading server file list...	02/09/2022 11:43:23
i	Downloading server file list... Completed	02/09/2022 11:43:23
i	Initializing Oracle module...	02/09/2022 11:43:24
i	Skipping temporary tablespace "PDB\$SEED\TEMP"	02/09/2022 11:43:25
i	Start backing up tablespace "ORCLPDB\SYSAUX"	02/09/2022 11:43:25
i	Backing up datafile "D:\oracle\oradata\ORCL\orclpdb\SYSAUX01.DBF" to "D:\temp\1644373944445\SpoolArea\D_oracle..."	02/09/2022 11:43:25
i	End backing up tablespace "ORCLPDB\SYSAUX"	02/09/2022 11:43:29
i	Start backing up tablespace "ORCLPDB\SYSTEM"	02/09/2022 11:43:29
i	Backing up datafile "D:\oracle\oradata\ORCL\orclpdb\SYSTEM01.DBF" to "D:\temp\1644373944445\SpoolArea\D_oracle..."	02/09/2022 11:43:29
i	End backing up tablespace "ORCLPDB\SYSTEM"	02/09/2022 11:43:33

5.3 Configure Backup Schedule for Automated Backup

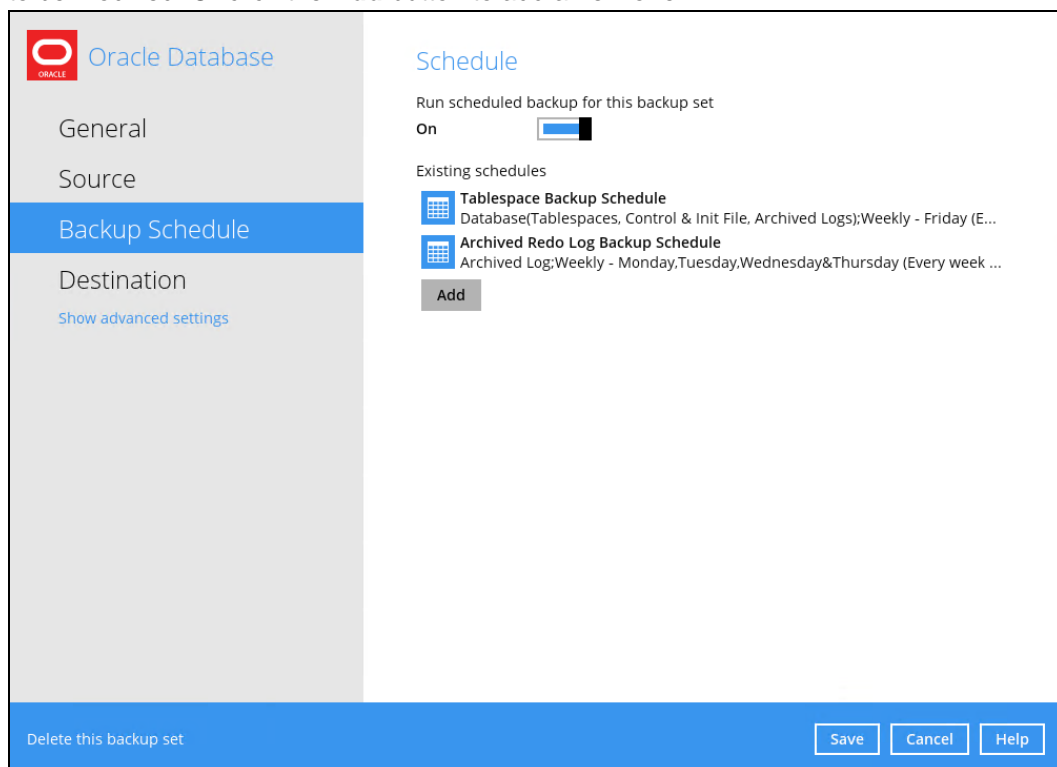
1. Click the **Backup Sets** icon on the AhsayOBM main interface.



2. Select the backup set that you would like to create a backup schedule for.



3. Go to the **Backup Schedule** tab. To modify an existing schedule, click the backup schedule to be modified. Or click the **Add** button to add a new one.



4. In the New Backup Schedule window, configure the following settings:

The screenshot shows the 'New Backup Schedule' dialog box. The 'Name' field contains 'Daily-1'. Under 'Backup set type', the radio button for 'Database(Tablespace, Control & Init File, Archived Logs)' is selected. The 'Type' dropdown is set to 'Daily'. The 'Start backup' section shows 'at' followed by '11' and '51' in time selectors. The 'Stop' dropdown is set to 'until full backup completed'. The checkbox for 'Run Retention Policy after backup' is unchecked. At the bottom right, there are 'OK', 'Cancel', and 'Help' buttons.

- **Name** – the name of the backup schedule
- **Backup set type** – the type of backup mode (i.e. Database and Archived Log)
- **Type** – the type of backup schedule. There are four (4) different types of backup schedule: Daily, Weekly, Monthly and Custom
 - **Daily** – the time of the day or interval in minutes/hours when the backup job will run

This screenshot shows the 'New Backup Schedule' dialog box with different settings. The 'Name' field is 'Daily-1'. The 'Backup set type' has 'Database(Tablespace, Control & Init File, Archived Logs)' selected. The 'Type' is 'Daily'. The 'Start backup' is set to 'at 15:40'. The 'Stop' condition is 'until full backup completed'. The checkbox for 'Run Retention Policy after backup' is now checked.

- **Weekly** – the day of the week and the time of the day or interval in minutes/hours when the backup job will run

New Backup Schedule

Name
Weekly-1

Backup set type
☒ Database(Tablespaces, Control & Init File, Archived Logs)
☐ Archived Log

Type
Weekly

Backup on these days of the week
☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☒ Fri ☐ Sat

Start backup
 at 15 : 40

Stop
 until full backup completed

☒ Run Retention Policy after backup

- **Monthly** – the day and time of the month when the backup job will run

New Backup Schedule

Name
Monthly-1

Backup set type
☒ Database(Tablespaces, Control & Init File, Archived Logs)
☐ Archived Log

Type
Monthly

Backup on the following day every month
☒ Day 1
☐ First Sunday

Start backup at
 15 : 40 on the selected days

Stop
 until full backup completed

☒ Run Retention Policy after backup

- **Custom** – a specific date and the time when the backup job will run

New Backup Schedule

Name
Custom-1

Backup set type
☒ Database(Tablespace, Control & Init File, Archived Logs)
☐ Archived Log

Type
Custom

Backup on the following day once
 2022 December 31

Start backup at
 23 : 59

Stop
 until full backup completed

☒ Run Retention Policy after backup

• **Start backup** – the start time of the backup job

- **at** – this option will start a backup job at a specific time
- **every** – this option will start a backup job in intervals of minutes or hours

Start backup
every 1 minute

Stop
until full backup

☐ Run Retention Policy after backup

1 minute
2 minutes
3 minutes
4 minutes
5 minutes
6 minutes
10 minutes
12 minutes

Start backup
every 1 minute

Stop
until full backup

☐ Run Retention Policy after backup

30 minutes
1 hour
2 hours
3 hours
4 hours
6 hours
8 hours
12 hours

Here is an example of a backup set that has a periodic and normal backup schedule.

New Backup Schedule

Name
Weekly-1

Backup set type
☐ Database(Tablespaces, Control & Init File, Archived Logs)
☒ Archived Log

Type
Weekly

Backup on these days of the week
☐ Sun ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☐ Sat

Start backup
 every 4 hours

Stop
 until full backup completed

☒ Run Retention Policy after backup

Figure 1.1

New Backup Schedule

Name
Weekly-1

Backup set type
☒ Database(Tablespaces, Control & Init File, Archived Logs)
☐ Archived Log

Type
Weekly

Backup on these days of the week
☒ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Start backup
 at 21:00

Stop
 until full backup completed

☒ Run Retention Policy after backup

Figure 1.2

Figure 1.1 – Periodic backup schedule runs every 4 hours from Monday – Friday during business hours for Archived Log backup

Figure 1.2 – Normal backup schedule runs at 21:00 or 9:00 PM every Sunday during non-business hours for Database backup

❶ **Stop** – the stop time of the backup job. This only applies to schedules with start backup “at” and is not supported for periodic backup schedule (start backup “every”)

- **until full backup completed** – this option will stop a backup job once it is complete. This is the configured stop time of the backup job by default.
- **after (defined no. of hrs.)** – this option will stop a backup job after a certain number of hours regardless of whether the backup job has completed or not. This can range from 1 to 24 hrs.

The number of hours must be enough to complete a backup of all files in the backup set. For small files in a backup, if the number of hours is not enough to back up all files, then the outstanding files will be backed up in the next backup job. However, if the backup set contains large files, this may result in partially backed up files.

For example, if a backup has 100GB file size which will take approximately 15 hours to complete on your environment, but you set the “stop” after 10 hours, the file will be partially backed up and cannot be restored. The next backup will upload the files from scratch again.

The partially backed up data will have to be removed by running the data integrity check.

As a general rule, it is recommended to review this setting regularly as the data size on the backup machine may grow over time.

❷ **Run Retention Policy after backup** – if enabled, the AhsayOBM will run a retention policy job to remove files from the backup destination(s) which have exceeded the retention policy after performing a backup job

5. Before closing the Backup Schedule menu, click the **Save** button to apply the backup schedule settings.

6 Restoring Backup for Oracle Database Server

There are three (3) restore options to choose from:

- **Original location** – AhsayOBM will restore the database(s) from the backup destination and apply them to the original production Oracle instance.
- **Alternate location** – AhsayOBM will restore the database(s) from the backup destination and apply them to either the original Oracle instance or another Oracle instance on the production machine. This option can also be used to clone a database by changing the database name.
- **Restore raw file** – AhsayOBM will restore the Oracle database files to a location on the local machine, which then can be copied to another Oracle server on another machine for recovery.

The **Restore Raw File** option is for advanced Oracle database administrators and should only be used if you have in-depth knowledge and understanding of Oracle database engine, Oracle database schema, knowledge of the database server and network infrastructure. Therefore, it is not recommended to use this restore option as there is a need to utilize additional Oracle techniques and scripts to facilitate a manual database restore.

Please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

Oracle 19c

<https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html>

Oracle 18c

<https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html>

Oracle 12c

<https://docs.oracle.com/database/121/BRADV/title.htm>

Before restoring your Oracle database, check the following:

1. TNS listener service must be started to allow connections to the Oracle database server for the restore process. To check if the TNS listener service is running, use the `lsnrctl status` command. If the TNS listener service is not started, use the `lsnrctl start` command to start the service.

Example: A running TNS Listener service on Oracle 19c.

```
C:\Users\Administrator>lsnrctl status

LSNRCTL for 64-bit Windows: Version 19.0.0.0.0 - Production on
09-FEB-2022 14:07:29

Copyright (c) 1991, 2019, Oracle. All rights reserved.

Connecting to (DESCRIPTION=(ADDRESS=(PROTOCOL=TCP) (HOST=ora19c-
w2k16) (PORT=1521)))
STATUS of the LISTENER
-----
Alias                                LISTENER
```

```

Version                                TNSLSNR for 64-bit Windows: Version
19.0.0.0.0 - Production
Start Date                          07-FEB-2022 17:32:55
Uptime                             1 days 20 hr. 34 min. 56 sec
Trace Level                           off
Security                              ON: Local OS Authentication
SNMP                                  OFF
Listener Parameter File
D:\oracle\19.3.0\dbhome\network\admin\listener.ora
Listener Log File                     D:\oracle\diag\tnslnr\ora19c-
w2k16\listener>alert\log.xml
Listening Endpoints Summary...
(DESCRIPTION=(ADDRESS=(PROTOCOL=tcp) (HOST=ora19c-
w2k16) (PORT=1521)))

(DESCRIPTION=(ADDRESS=(PROTOCOL=ipc) (PIPENAME=\\.\pipe\EXTPROC
1521ipc)))
(DESCRIPTION=(ADDRESS=(PROTOCOL=tcps) (HOST=ora19c-
w2k16) (PORT=5500)) (Security=(my_wallet_directory=D:\ORACLE\adm
in\orcl\xdb_wallet)) (Presentation=HTTP) (Session=RAW))
Services Summary...
Service "52448234712340b69f274bcc790ecfe0" has 1 instance(s).
Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "9400891b61bb4c4c8b3997957ffa8c8e" has 1 instance(s).
Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "CLRExtProc" has 1 instance(s).
Instance "CLRExtProc", status UNKNOWN, has 1 handler(s) for
this service...
Service "orcl" has 1 instance(s).
Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclXDB" has 1 instance(s).
Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclpdb" has 1 instance(s).
Instance "orcl", status READY, has 1 handler(s) for this
service...
The command completed successfully

C:\Users\Administrator>

```

NOTE

The values shown are just examples and might be different on your Oracle instance.

2. Run the `sqlplus / as sysdba` command to verify if the Oracle service is active.

The following is just an example after an Oracle instance failure due to corrupted data and/or configuration files. It might be different on your Oracle instance.

```
C:\Users\Administrator>sqlplus / as sysdba

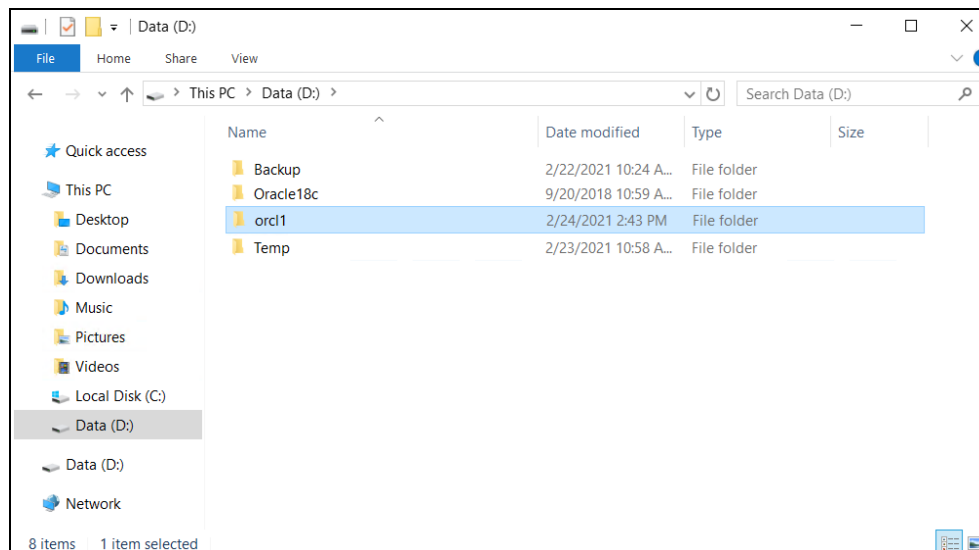
SQL*Plus: Release 19.0.0.0.0 - Production on Wed Feb 9 14:12:58
2022

Version 19.3.0.0.0

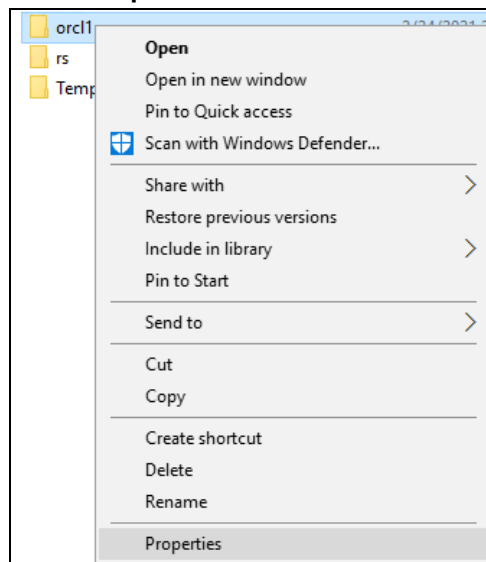
Copyright (c) 1982, 2019, Oracle. All rights reserved.

Connected to an idle instance.
```

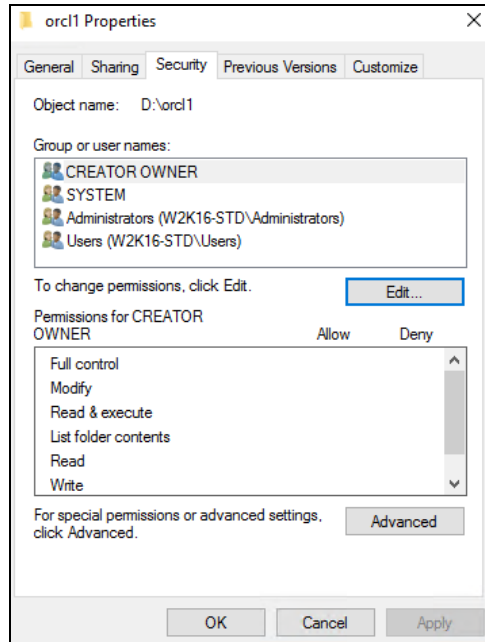
3. This step is only for restoring to an Alternate location. Create a top level folder that will be used as the Alternate location of the database instance that will be restored. For example, D:\orcl1



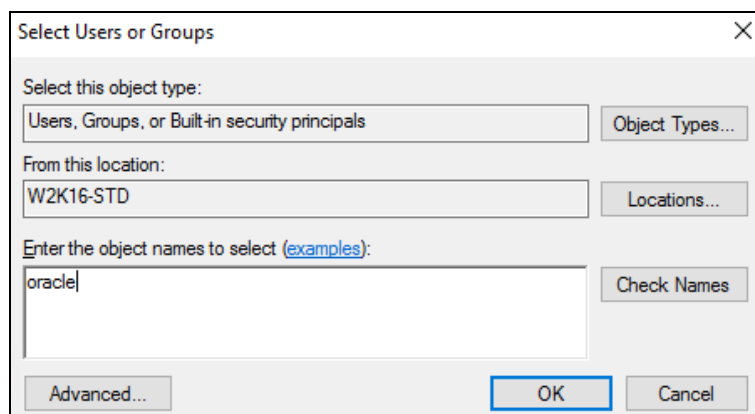
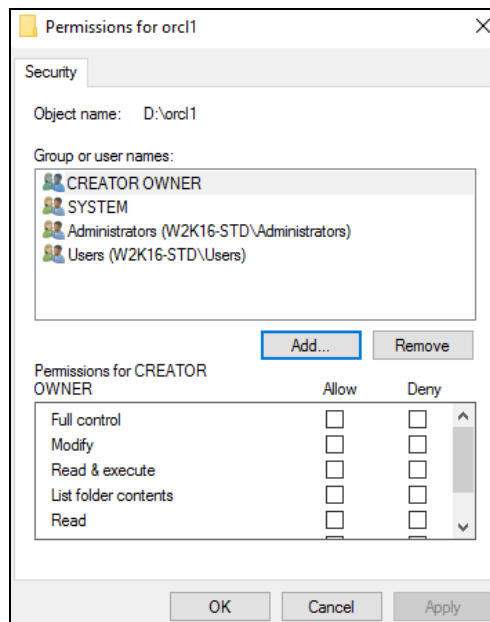
Assign correct permission to the created folder. To assign, right-click on the folder then select **Properties**.



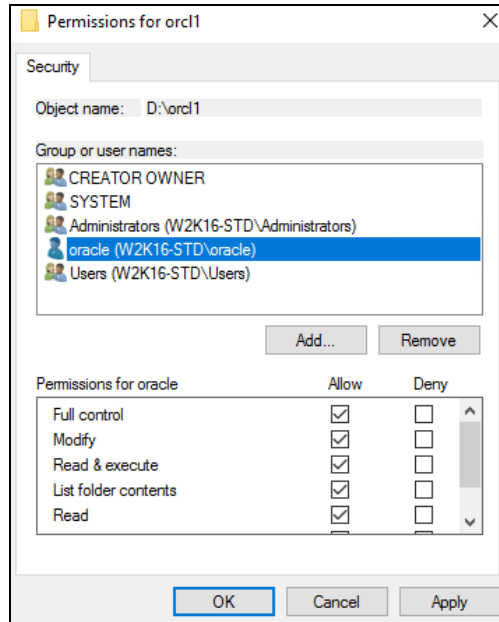
Go to the **Security** tab then click **Edit**.



Click the **Add** button then add the the **oracle** user account to the folder with **Full control**.



Click **Apply** then click **OK** to save changes.



NOTE

Please refer to [Appendix B](#) for more details.

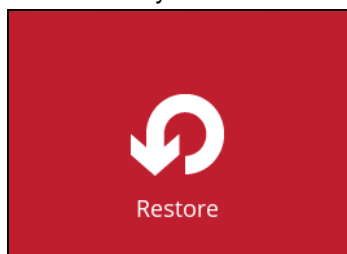
6.1 Login to AhsayOBM

For instructions on how to do this refer to Chapter 8 of [AhsayOBM v9 Quick Start Guide for Windows](#)

6.2 Automatic Oracle Database Restore

This feature is used to restore the Oracle database(s) from your backup destination and apply them either to the original production Oracle instance or another Oracle instance on the production machine.


1. On the AhsayOBM main interface, click the **Restore** icon.



2. Select the backup set that you would like to restore the Oracle database from.

Please Select The Backup Set To Restore

Sort by
Creation Time ▼




Oracle Database
Owner: ora19c-w2k16
Last Backup: Wednesday, February 09, 2022 11:43


Close Help


3. Select the destination storage that contains the Oracle database(s) that you would like to restore from.

Select From Where To Restore



Oracle Database

 **AhsayCBS**
Host: 10.201.10.54:80

 **Local-1**
\\ORA19C-W2K16\backup

Show advanced option

Previous Cancel Help

You may configure the **Temporary directory for storing restore files** by clicking **Show advanced option**. This will allow you to select the directory that will be used to store temporary files by clicking the **Browse** button.

Temporary directory for storing restore files

C:\Users\Administrator\temp

Browse

Hide advanced option

4. Tick **Show backup job(s) outside retention** if you want all backup jobs to be displayed, even the deleted ones.

☐ Show backup job(s) outside retention

Once ticked, this message will be displayed. Click **Yes** if you want all backup jobs to be displayed, otherwise click **No**.

?

All backup jobs will be shown, including the backup jobs which have been deleted. Some of the data may not be restorable. Do you wish to continue?

YesNo

5. Select the database(s) that you would like to restore. You can also choose to restore backed up database from a specific backup job using the **Select what to restore** drop-down menu. Click **Next** to proceed.

Select Your Databases To Be Restored

Select what to restore

Choose from files as of job02/09/2022Latest☐ Show backup job(s) outside retention

Folders

AhsayCBS

Oracle Database Server

ORCLPDB

☐ SYSAUX

☐ SYSTEM

☐ UNDOTBS1

☐ USERS

PDB\$SEED

☐ SYSAUX

☐ SYSTEM

☐ UNDOTBS1

☒ SYSAUX

☒ SYSTEM

☒ UNDOTBS1

☒ USERS

☐ Restore raw file

PreviousNextCancelHelp

www.ahsay.com

52

6. Select where to restore the database, either to Original location or Alternate location.

Choose Where The Databases To Be Restored

Restore databases to

☒ Original location

☐ Alternate location

[Show advanced option](#)

[Previous](#) [Restore](#) [Cancel](#) [Help](#)

If you would like to enable the 'Verify checksum of in-file delta files during restore' setting, click the **Show advanced option** link.

Choose Where The Databases To Be Restored

Restore databases to

☒ Original location

☐ Alternate location

☐ Verify checksum of in-file delta files during restore

[Hide advanced option](#)

If Alternate location is selected, configure the following settings in the Alternate database screen:

- **Oracle Home** – where the Oracle_Home path is located. This is already set to the location of the Oracle_Home by default.
- **Host** – this value is set to 127.0.0.1.
- **Port** – the new port number of the alternate Oracle database instance.
- **SID** – the new SID for the alternate Oracle database instance.

NOTE

If a restore will be performed to an alternate location, it is required to change the Oracle SID and port number.

- **Password** – the password for the system user account in the new database.

Alternate database

Oracle Home
D:\temp\WINDOWS.X64_193000_db_home Browse

Host Port
127.0.0.1 1522

Database Identification
A database is referenced by at least one Oracle instance which is uniquely identified from any other instance on this computer by an Oracle System Identifier (SID)

SID
orcl1

Database Credentials
For security reasons, you must specify passwords for the SYSTEM user account in the new database

Password
.....

Confirm password
.....

Previous Next Cancel Help

NOTE

As the password validation is performed during the start of the actual restore process after the hostname, port number, SID, and all the database file locations are confirmed, ensure that you have entered the correct password in the Database Credentials.

If a mistake in entering the correct password is made, this will result to a failed restore process and will require to go back at the beginning to start all the configuration settings again. Please refer to [Appendix A](#) for more details.

Once configured, click **Next** to proceed.

Once the Oracle database instance has been modified, it will reflect on the original Database File Locations automatically. Click **Next** to proceed.

Database File Locations

Database Area

Specify locations for the database files to be restored

Control file

Filename	File Directory	
CONTROL01.CTL	D:\orcl1\oradata	<input type="button" value="Browse"/>
CONTROL02.CTL	D:\orcl1\oradata	<input type="button" value="Browse"/>

Data files

Filename	File Directory	
SYSAUX01.DBF	D:\orcl1\oradata\ORCLPDB	<input type="button" value="Browse"/>
SYSTEM01.DBF	D:\orcl1\oradata\ORCLPDB	<input type="button" value="Browse"/>
TEMP01.DBF	D:\orcl1\oradata\ORCLPDB	<input type="button" value="Browse"/>
UNDOTBS01.DBF	D:\orcl1\oradata\ORCLPDB	<input type="button" value="Browse"/>
USERS01.DBF	D:\orcl1\oradata\ORCLPDB	<input type="button" value="Browse"/>

Database File Locations

SYSAUX01.DBF	D:\orcl1\oradata\PDBSEED	<input type="button" value="Browse"/>
SYSTEM01.DBF	D:\orcl1\oradata\PDBSEED	<input type="button" value="Browse"/>
TEMP012018-09-20_11-09-4'	D:\orcl1\oradata\PDBSEED	<input type="button" value="Browse"/>
UNDOTBS01.DBF	D:\orcl1\oradata\PDBSEED	<input type="button" value="Browse"/>
SYSAUX01.DBF	D:\orcl1\oradata	<input type="button" value="Browse"/>
SYSTEM01.DBF	D:\orcl1\oradata	<input type="button" value="Browse"/>
TEMP01.DBF	D:\orcl1\oradata	<input type="button" value="Browse"/>
UNDOTBS01.DBF	D:\orcl1\oradata	<input type="button" value="Browse"/>
USERS01.DBF	D:\orcl1\oradata	<input type="button" value="Browse"/>

Redo Log Groups

Filename	File Directory	
REDO01.LOG	D:\orcl1\oradata	<input type="button" value="Browse"/>
REDO02.LOG	D:\orcl1\oradata	<input type="button" value="Browse"/>
REDO03.LOG	D:\orcl1\oradata	<input type="button" value="Browse"/>

Select the path of the **Recovery Location**. Click **Restore** to start the restore process.



The dialog box is titled "Recovery Locations" in a large, red, sans-serif font. Below the title, the section "Flash Recovery Area" is highlighted in red. A descriptive paragraph states: "This is used as the default for all disk based backup and recovery operations, and is also required for automatic disk based backup using Enterprise Manager. Oracle recommends that the database files and recovery files be located on physically different disks for data protection and performance." Below this text is a text input field containing the path "D:\orcl1\oradata\flash_recovery_area" and a "Browse" button to its right. At the bottom of the dialog, there is a red bar containing four buttons: "Previous", "Restore", "Cancel", and "Help".

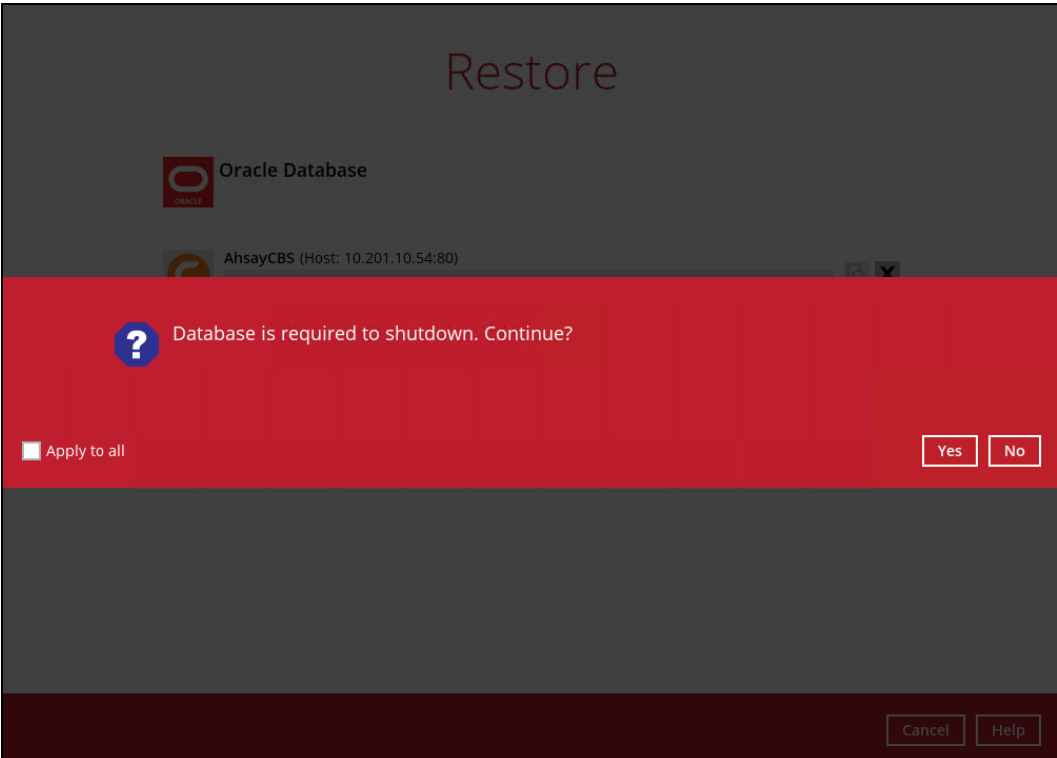
Recovery Locations

Flash Recovery Area

This is used as the default for all disk based backup and recovery operations, and is also required for automatic disk based backup using Enterprise Manager. Oracle recommends that the database files and recovery files be located on physically different disks for data protection and performance.


D:\orcl1\oradata\flash_recovery_area


7. When this pop-up message is displayed, click **Yes** to continue.




The dialog box has a dark gray header with the word "Restore" in a large, light gray font. Below the header, the "Oracle Database" logo and name are displayed, followed by the instance name "AhsayCBS (Host: 10.201.10.54:80)". A red banner across the middle contains a blue question mark icon and the text "Database is required to shutdown. Continue?". Below the banner, there is a checkbox labeled "Apply to all" and two buttons, "Yes" and "No". At the bottom of the dialog, there is a dark gray bar with "Cancel" and "Help" buttons.

Restore

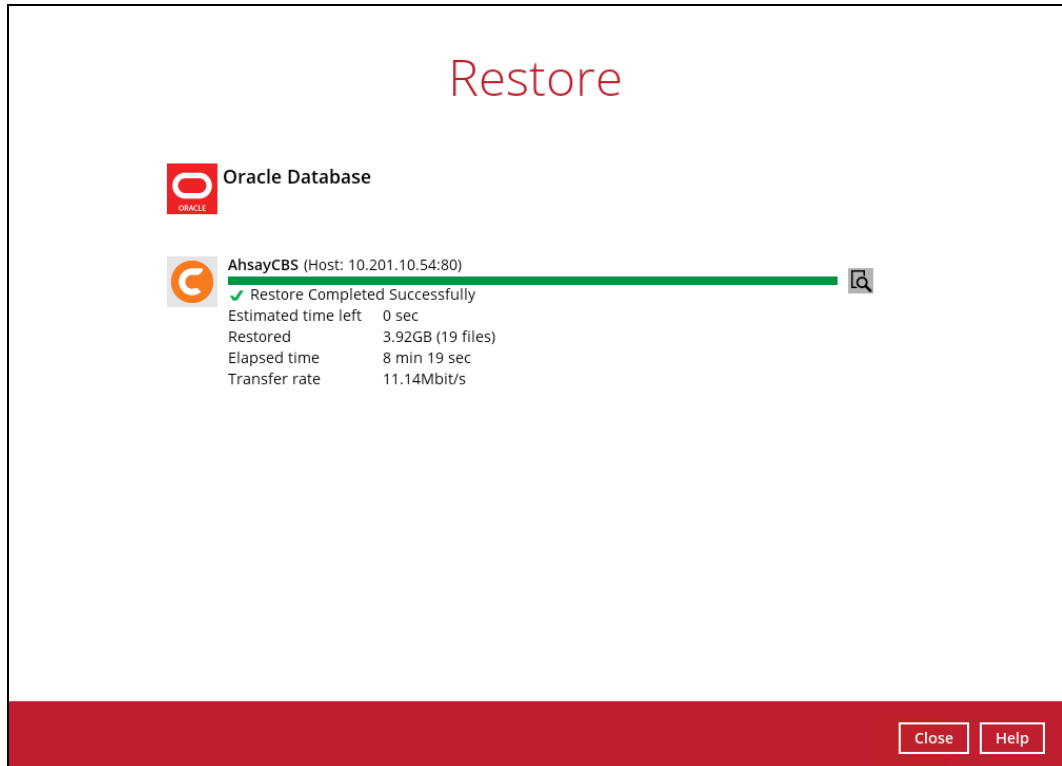
 Oracle Database

 AhsayCBS (Host: 10.201.10.54:80)

 Database is required to shutdown. Continue?

☐ Apply to all

8. Restore job has completed successfully.



9. After the restore job is completed, verify if the Oracle database instance has been restored using the following SQL query to verify if the instance is online.

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Wed Oct 14 14:07:32
2020

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle. All rights reserved.

Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production

Version 19.3.0.0.0

SQL> select instance from v$thread;

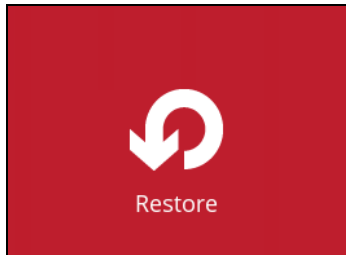
INSTANCE
-----
orcl

SQL>
```

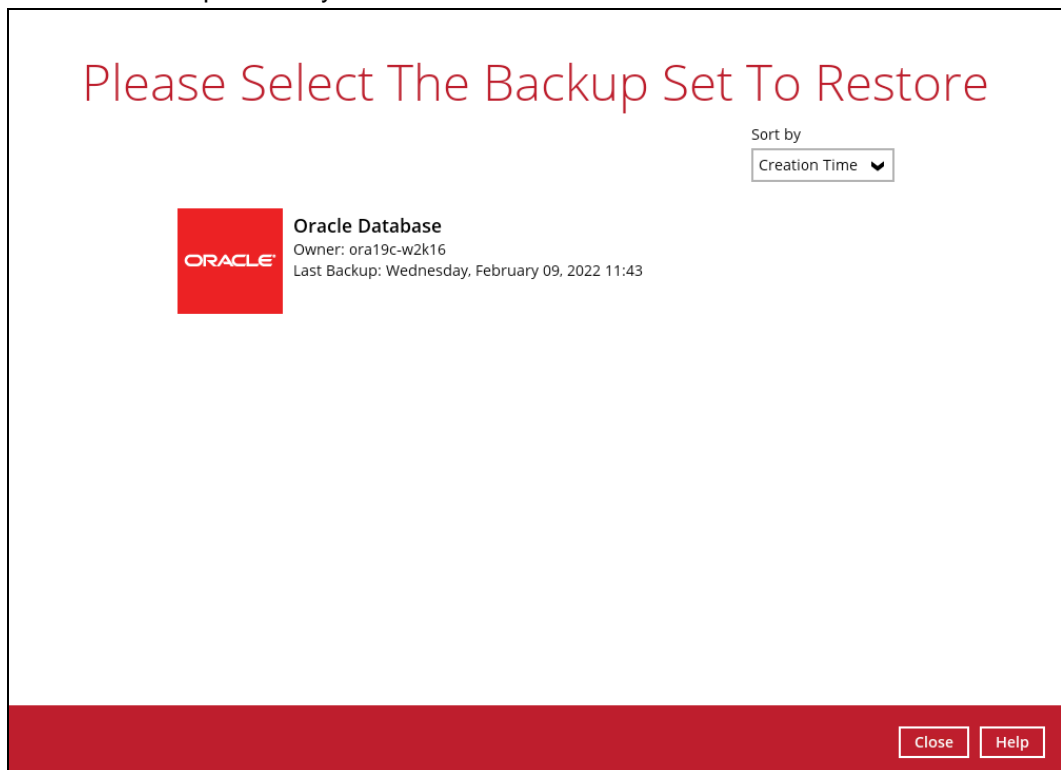
6.3 Manual Oracle Database Restore

This feature is used to restore the Oracle database(s) from your storage destination to a location on disk and manually recover the databases.

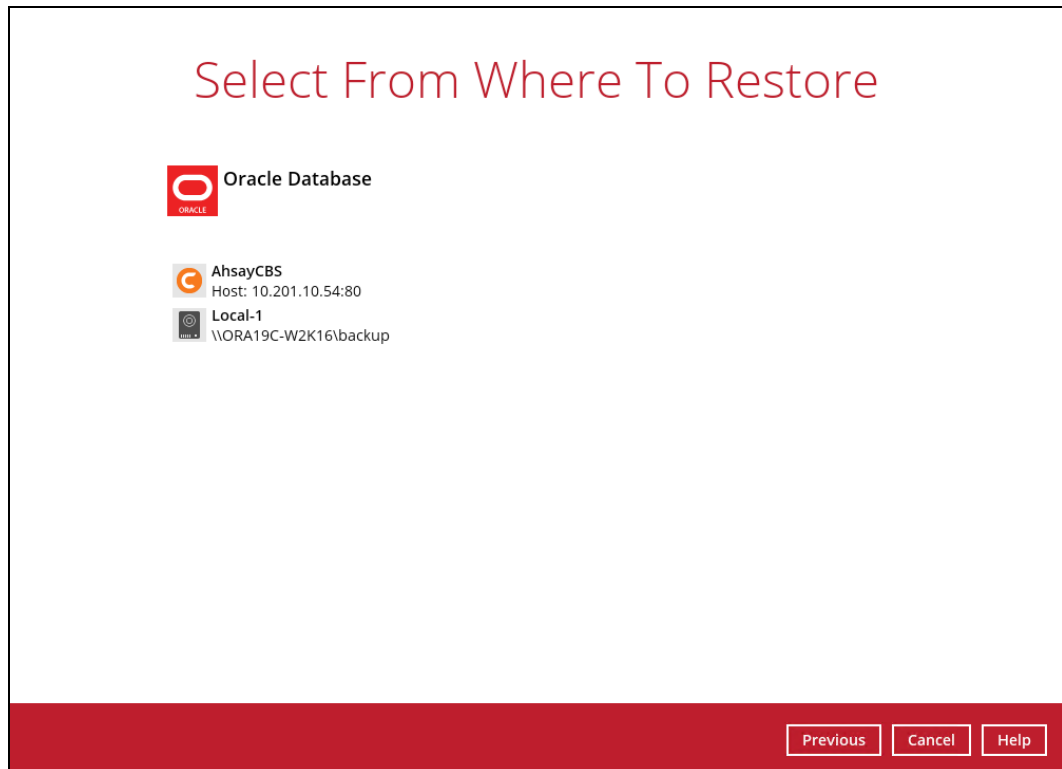
1. On the AhsayOBM main interface, click the **Restore** icon.



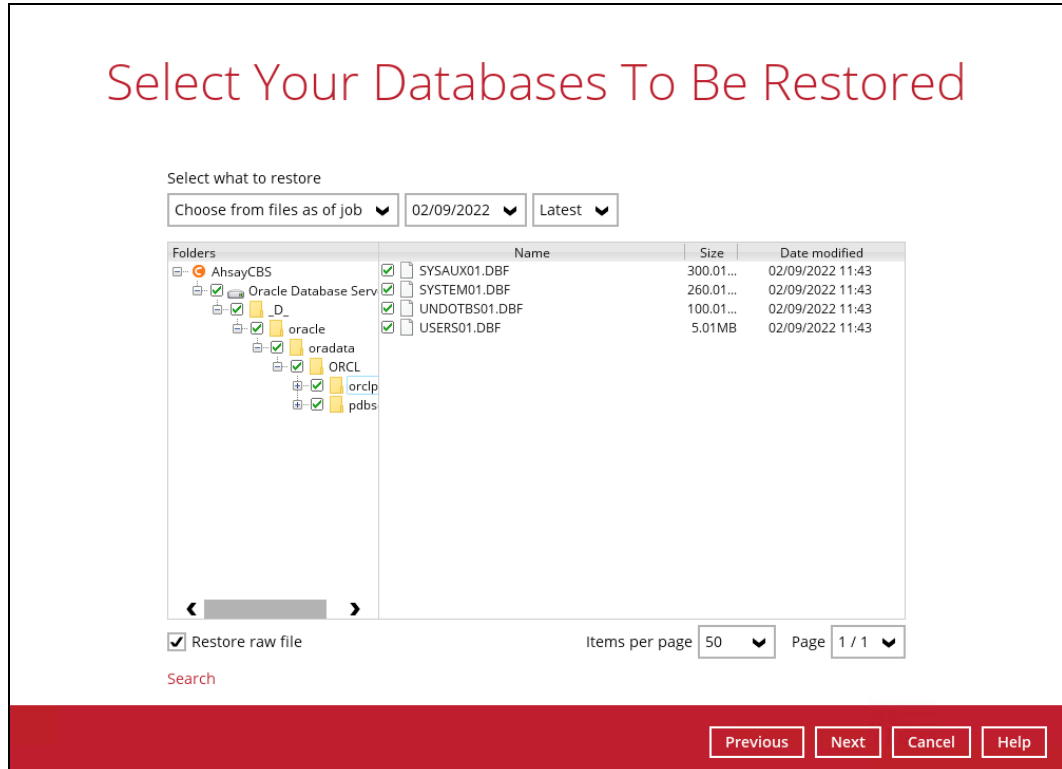
2. Select the backup set that you would like to restore the Oracle database from.



3. Select the destination storage that contains the Oracle database(s) that you would like to restore from.



4. Click the **Restore raw file** option then select the Oracle database(s) to be restored. Click **Next** to proceed.



5. Click **Browse** to select the location on the local machine where you wish to restore the Oracle database(s) to. Click **Restore** to proceed.

Choose Where The Databases To Be Restored

Restore databases to

[Show advanced option](#)

If you would like to enable the **Verify checksum of in-file delta files during restore** setting, click the **Show advanced option** link.

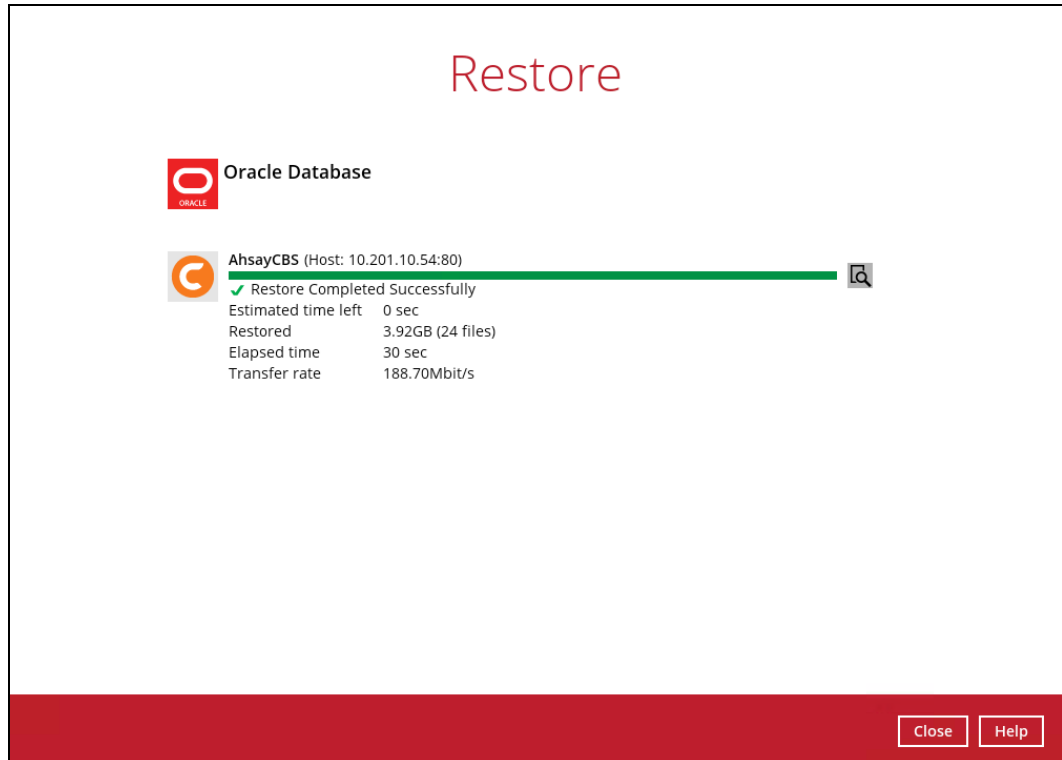
Choose Where The Databases To Be Restored

Restore databases to

☐ Verify checksum of in-file delta files during restore

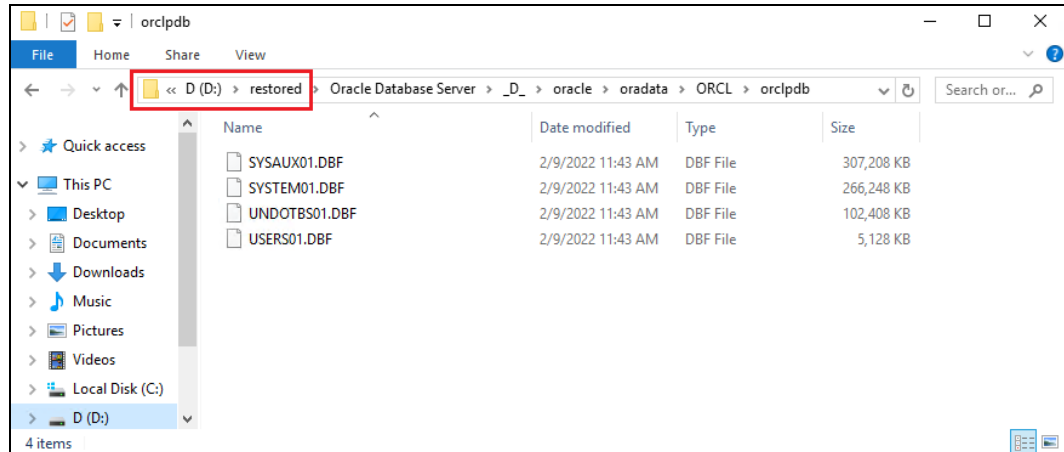
[Hide advanced option](#)

6. Restore job has completed successfully.



7. After the restore job is completed, verify if the Oracle database(s) have been restored. Go to the designated path on the local machine where you restored the Oracle database files.

Example: using Windows File Explorer



8. Recovering RAW Oracle databases

To recover RAW databases, please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

Oracle 19c

<https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html>

Oracle 18c

<https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html>

Oracle 12c

<https://docs.oracle.com/database/121/BRADV/title.htm>

7 Contacting Ahsay

7.1 Technical Assistance

To contact Ahsay support representatives for technical assistance, visit the Partner Portal:

<https://www.ahsay.com/partners/>

Also use the Ahsay Wikipedia for resource such as Hardware Compatibility List, Software Compatibility List, and other product information:

<https://wiki.ahsay.com/>

7.2 Documentation

Documentations for all Ahsay products are available at:

https://www.ahsay.com/jsp/en/home/index.jsp?pageContentKey=ahsay_downloads_documentation_guides

You can send us suggestions for improvements or report on issues in the documentation by contacting us at:

<https://www.ahsay.com/partners/>

Please specify the specific document title as well as the change required/suggestion when contacting us.

Appendix

Appendix A Example of Restore Log with Error Due to Incorrect Password Entered

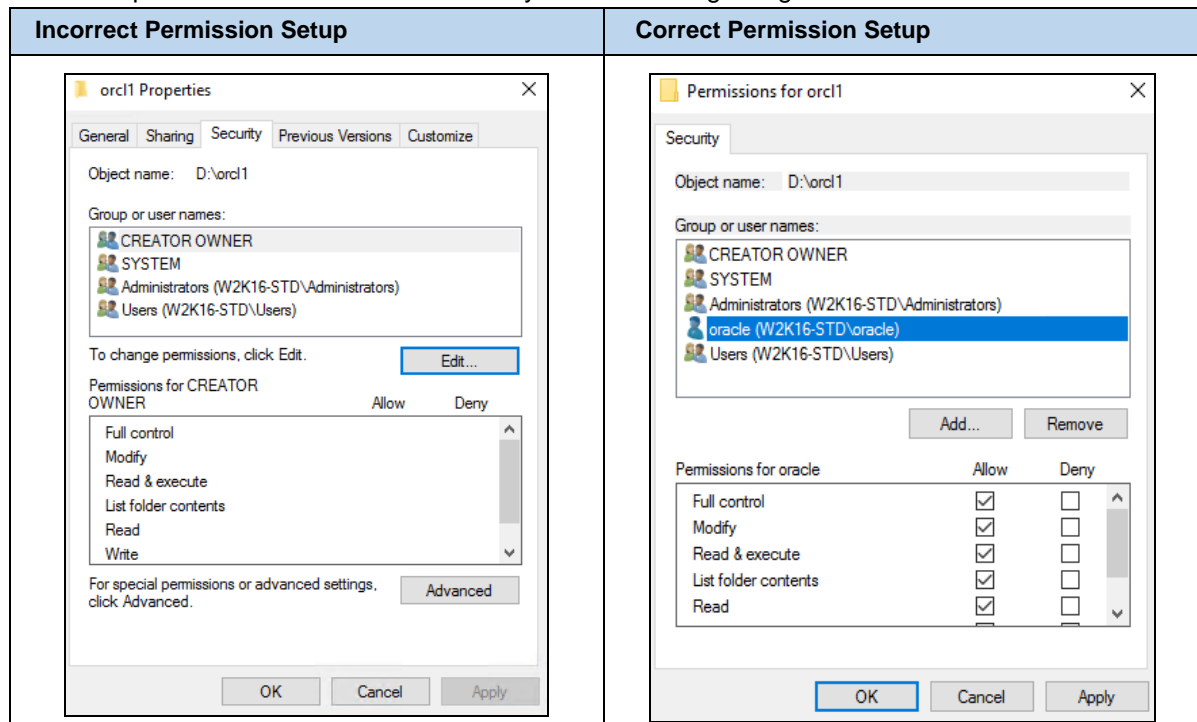
The following log highlighted in red is an example of a common restore error message that may be shown during Restore to Alternate location if an incorrect password is detected during the password validation at the start of the actual restore process.

```
[2021/02/23 09:52:49] [cbs] info,"Start restore database from \"orcl18c\"  
to \"orcl123\"\",0,0,0,1613960327406,0,0  
[2021/02/23 09:52:51] [info] Create win service  
[2021/02/23 09:52:51] [cbs] info,Create win  
service,0,0,0,1613960327406,0,0  
[2021/02/23 09:54:03] [erro] Enter password for Oracle service user: DIM-  
00097: User name or password is invalid.  
[2021/02/23 09:54:03] [cbs] erro,Enter password for Oracle service user:  
DIM-00097: User name or password is invalid.,0,0,0,1613960327406,0,0  
[2021/02/23 09:54:03] [info] Remove win service  
[2021/02/23 09:54:03] [cbs] info,Remove win  
service,0,0,0,1613960327406,0,0  
[2021/02/23 09:54:04] [erro] [hV] Restore database fail., Reason = "New  
Oracle service fail"  
[2021/02/23 09:54:04] [cbs] erro,"[hV] Restore database fail., Reason =  
\"New Oracle service fail\"\",0,0,0,1613960327406,0,0  
[2021/02/23 09:54:04] [erro] Restore completed with error(s)  
[2021/02/23 09:54:04] [cbs]  
end,RESTORE_STOP_SUCCESS_WITH_ERROR,0,0,0,1613960327406,0,0
```

Appendix B Example of Restore Log for Alternate Location with Incorrect Permission Setup

The following log highlighted in red is an example of a common restore error message that may be shown during Restore to Alternate Location if the oracle user is not added to the access permission for the alternate location folder with **Full control**.

This example is for Oracle 18c even if AhsayOBM is running using administrator account.



Restore Log

```
[2021/02/22 14:12:11] [erro] SQL*Plus: Release 18.0.0.0.0 - Production
on Mon Feb 22 14:12:07 2021
[2021/02/22 14:12:11] [cbs] erro,SQL*Plus: Release 18.0.0.0.0 -
Production on Mon Feb 22 14:12:07 2021,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Copyright (c) 1982, 2018, Oracle. All
rights reserved.
[2021/02/22 14:12:11] [cbs] erro,"Copyright (c) 1982, 2018, Oracle. All
rights reserved.",0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Connected to:
[2021/02/22 14:12:11] [cbs] erro,Connected to:,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Oracle Database 18c Enterprise Edition
Release 18.0.0.0.0 - Production
[2021/02/22 14:12:11] [cbs] erro,Oracle Database 18c Enterprise Edition
Release 18.0.0.0.0 - Production,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] ORA-00283: recovery session canceled due to
errors
```

```

[2021/02/22 14:12:11] [cbs] erro,ORA-00283: recovery session canceled
due to errors,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] ORA-17528: A read-only file or a file
opened read-only cannot be written to:
[2021/02/22 14:12:11] [cbs] erro,ORA-17528: A read-only file or a file
opened read-only cannot be written to:,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] D:\RS\ORADATA\ORCL123\SYSTEM01.DBF.
[2021/02/22 14:12:11] [cbs]
erro,D:\RS\ORADATA\ORCL123\SYSTEM01.DBF.,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] SP2-0042: unknown command "auto" - rest of
line ignored.
[2021/02/22 14:12:11] [cbs] erro,"SP2-0042: unknown command \"auto\" -
rest of line ignored.",0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Disconnected from Oracle Database 18c
Enterprise Edition Release 18.0.0.0.0 - Production
[2021/02/22 14:12:11] [cbs] erro,Disconnected from Oracle Database 18c
Enterprise Edition Release 18.0.0.0.0 -
Production,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
[2021/02/22 14:12:19] [info] Remove win service
[2021/02/22 14:12:19] [cbs] info,Remove win
service,0,0,0,1613960327406,0,0
[2021/02/22 14:12:30] [erro] [hV] Restore database fail., Reason =
"Recover database fail"
[2021/02/22 14:12:30] [cbs] erro,"[hV] Restore database fail., Reason =
\"Recover database fail\""",0,0,0,1613960327406,0,0
[2021/02/22 14:12:31] [erro] Restore completed with error(s)
[2021/02/22 14:12:31] [cbs]
end,RESTORE_STOP_SUCCESS_WITH_ERROR,0,0,0,1613960327406,0,0

```