

# Ahsay Mobile App Mobile Backup Getting Started Guide

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### Ahsay Mobile App

Ahsay Mobile app is introduced to backup and restore data on mobile devices that will provide flexible access to prevent the risk of damaging or losing data due to accident or disaster

Supported Android and iOS version:

- Android 8 and later
- iOS 12.0 and later

#### Key features:

Ahsay Mobile app allows you to:

- Backup and restore your photos, videos, documents and 2FA accounts
- Choose from the supported backup destinations:
  - AhsayOBM and AhsayACB machine *Windows or macOS*
  - AhsayCBS
  - Predefined Destinations
- Choose from multiple Restore options:
  - Original mobile device Android / iOS
  - Another mobile device
- Automatically backup newly added photos, videos, documents and 2FA accounts
- Stop and Resume backup and restore
- Retains Exchangeable Image File Format (EXIF)
- Supports common file types of photos and videos such as: .jpg, .png, .bmp, .gif, .mp4, .mov, .avi, .flv etc.



To access the Settings, tap More. These are the following settings:

- Automated backup
  - Allows you to enable or disable the automation of the backup process.
- Backup while charging only Allows you to enable or disable the backup while charging.
- Power saving mode

Allows you to enable or disable the power saving mode that will hold the backup when battery is low.

• Enhanced security for 2FA

Allows you to enable, disable, or access/unlock the 2FA page using password or biometric.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android</u> and iOS – <u>Chapter 6.4.4</u>: <u>Enhanced Security for 2FA</u>.

• Free up space

Allows you to enable or disable the free up space that will optimize the available storage space on your mobile device.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android</u> and iOS – <u>Chapter 6.4.5</u>: Free up space

• Language

Allows you to choose a language.

- Help
  - Contact Us

Displays the contact number, e-mail address, website, and social media accounts of Ahsay.

o **FAQ** 

Displays the Frequently Asked Questions.

• App Log

Displays the activity logs.

 $\circ$  Version

Displays the version of the installed Ahsay Mobile app.

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### Installing Ahsay Mobile App

Install the latest version of Ahsay Mobile app from the App Store or Play Store.

How do I install from Play Store?

- 1. Go to Google Play Store app.
- 2. Search Ahsay Mobile or use this <u>link</u>.
- 3. Tap Install.

How do I install from App Store?

- 1. Go to App Store app.
- 2. Search Ahsay Mobile or use this <u>link</u>.
- 3. Tap Get.
- 4. Tap Install.
- 5. Input Apple password then tap Sign In or use Touch ID by placing your enrolled fingerprint on the Touch ID sensor.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android and iOS</u> - <u>Chapter 4: Download and Install Ahsay Mobile App</u>





#### Registering your mobile device

Register your device for mobile backup and restore on AhsayOBM or AhsayACB.

How do I register my mobile device?

- Open AhsayOBM or AhsayACB, go to Settings > Mobile Backup then click Add.
- 2. Select Add new device for backup without migration.
- 3. Download Ahsay Mobile app from Google Play Store or App Store.
- 4. Scan QR Code using the Ahsay Mobile app go to Backup. Tap Activate and start backup.
- 5. QR Code is detected, tap OK to proceed.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android and iOS</u> - <u>Chapter 7: Register device for Mobile Backup and Restore</u>





#### Migrating from an original to replacement device

Register your device for mobile backup and restore on AhsayOBM or AhsayACB and migrate old mobile settings to the replacement device.

How do I register and migrate my mobile device?

- Open AhsayOBM or AhsayACB, go to Settings > Mobile Backup then click Add or migrate device.
- 2. Select Migrate backup content of existing device to a new device.
- 3. Choose an original device then click Next.
- 4. Download Ahsay Mobile app from Google Play Store or App Store.
- 5. Scan QR Code using the Ahsay Mobile app go to Backup. Tap Activate and start backup.
- 6. QR Code is detected, tap OK to proceed.
- 7. Replacement device paired successfully, and migration of contents is completed.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android and iOS</u> – <u>Chapter 7: Register device for Mobile Backup and Restore</u>





# Backing up photos, videos, documents and 2FA accounts to Ahsay machine

Backup your photos, videos, documents and 2FA accounts to AhsayOBM or AhsayACB machine.

To backup your photos, videos, documents and 2FA accounts to Ahsay machine:

- 1. Register your mobile device.
- 2. Start Ahsay Mobile app.
- 3. Go to Backup.
- 4. [Optional step] Tap Settings icon to modify your backup source.
  - a. Tap Photos, Videos, Document and/or 2FA Accounts as the backup source.
  - b. Make sure to select at least one from Photos, Videos, Document or 2FA Accounts.
- 5. Tap Backup.
- 6. [Optional step] Stop and Resume backup.
  - a. Tap Stop to pause the backup.
  - b. Tap Resume to continue the backup.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android and iOS</u> – <u>Chapter 10: Running Backup Job</u>





Backup your photos, videos, documents and 2FA accounts to AhsayCBS or Predefined destinations such as: Amazon S3, Dropbox, Google Drive, Microsoft Azure, and many more.

This is a two-part process:

1<sup>st</sup>: Backup from Mobile device to Ahsay machine.

2<sup>nd</sup>: Backup from Ahsay machine to AhsayCBS or Predefined destination.

To backup your photos, videos, documents and 2FA accounts to AhsayCBS or Predefined destinations:

- 1. Register your mobile device.
- 2. Follow the previous procedure in "<u>Backing up photos, videos, documents</u> and <u>2FA accounts to Ahsay machine</u>" to backup the mobile device to the Ahsay machine's local storage.
- 3. Open AhsayOBM or AhsayACB, create a backup set.
  - a. Go to Backup Sets then click Add new backup set.
  - b. Select File Backup as backup set type then input backup set name.
  - c. Browse and select the mobile backup destination as backup source.
  - d. [Optional step] On or Off the Schedule.
  - e. Choose AhsayCBS or choose from the Predefined destinations.
  - f. [Optional step] On or Off the OpenDirect.
  - g. [Optional step] On or Off the Encryption.
  - h. Input Windows User Authentication Domain name, Username, and Password.
- 4. Run Backup job
  - a. Select a backup set.
  - b. [Optional step] On or Off Migrate Data.
  - c. [Optional step] On or Off Retention Policy
  - d. Click Backup.

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- AhsayOBM / AhsayACB Quick Start Guide for Windows Chapter 13: Mobile Backup and Restore to AhsayCBS and Predefined Destination
- AhsayOBM / AhsayACB Quick Start Guide for macOS Chapter 12: Mobile Backup and Restore to AhsayCBS and Predefined Destination





# Recovering photos, videos, documents and 2FA accounts

Restore your photos, videos, documents and 2FA accounts to your original mobile device or using migration; for data stored from the Ahsay machine.

To restore your photos, videos, documents and 2FA accounts:

- 1. Register your mobile device.
- 2. Start Ahsay Mobile app.
- 3. Go to Backup then tap Restore.
- 4. Select from Photos, Videos, Documents and/or 2FA Accounts.
- 5. [Optional step] Go to Restore File Explorer to select/deselect photos, videos and/or documents.
- 6. Tap Backup.
- 7. [Optional step] Stop and Resume restore.
  - a. Tap Stop to pause the restore.
  - b. Tap Resume to continue the restore.

For more information, check the full version of <u>Ahsay Mobile User Guide for Android and iOS</u> <u>– Chapter 11: Restoring Backup Data</u>

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