

# AhsayCBS v7.15.6.38 User Quota Management FAQ

Ahsay Systems Corporation Limited

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#### 1. What are the new changes in the Quota Management for AhsayCBS v7.15.6.38?

- The storage quota for each backup user account is managed on per destination basis instead of per user account. This applies to both trial and paid user accounts.
- Management of storage quotas per destination basis is extended to predefined destinations.
- Shared storage quotas is based on per destination and now supports predefined destinations.
- Customize the default backup destination and quota size for new accounts when created via AhsayCBS web management console.
- Customize the default backup destination and quota size for new trial accounts when created via AhsayOBM/AhsayACB clients.
- Customize the backup destination available to each individual sub admin user (reseller).
- Standard cloud storage destinations such as Microsoft Azure, Google Cloud Storage, Amazon S3, OneDrive / OneDrive for Business, Google Drive, DropBox etc will be visible on the AhsayCBS web management console once they are added and saved to a backup set.
- Storage quotas can now be set in Terabytes.

#### Note:

The management of storage quotas for (Local / Mapped Drive / Removable Drive) remains unchanged.

#### 2. What changes will I expect to see on AhsayCBS web management console when managing user accounts?

The most obvious change is the "Quota" setting for the user account is removed. The storage quota will be assigned to each backup destination, if the previous per destination storage quota is zero.

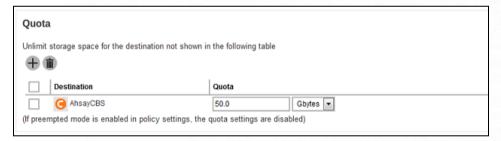
#### Example 1:

In previous versions of AhsayCBS (pre-7.15.6.0), the backup quota setting for each backup user was managed by a single quota setting and visible under Users, Groups & Policies > Backup User > username > User Profile > Backup Client Settings - Quota

If a user account contains one standard backup destination, for example AhsayCBS with a total storage quota of 50GB.



After upgrading to v7.15.6.38 or above, the storage quota setting for the user account is removed and the existing storage quota will be applied to the standard destination instead.



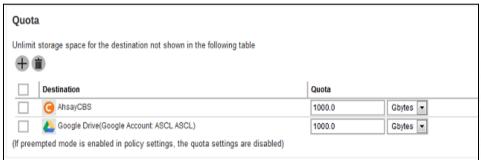
#### Example 2:

In previous versions of AhsayCBS (pre-7.15.6.0), the backup quota setting for each backup user was managed by a single quota setting and visible under Users, Groups & Policies > Backup User > username > User Profile > Backup Client Settings – Quota

If a user account contains multiple standard backup destinations, for example AhsayCBS and Google Drive with a total storage quota of 1000GB.



After upgrading to v7.15.6.38 or above, the storage quota setting for the user account is removed and the existing storage quota will be applied to each standard destination instead. Therefore, each destination will end up with 1000GB of storage quota.



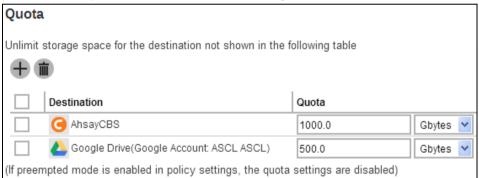
#### Example 3:

In previous versions of AhsayCBS (pre-7.15.6.0), the backup quota setting for each backup user was managed by a single quota setting and visible under Users, Groups & Policies > Backup User > username > User Profile > Backup Client Settings — Quota

If a user account contains multiple standard backup destinations, for example AhsayCBS and Google Drive with a total storage quota of 1000GB and the per destination storage quota is defined for Google Drive at 500GB.



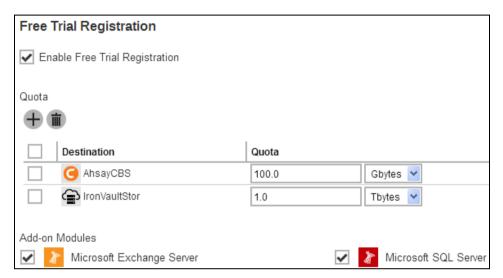
After upgrading to v7.15.6.38 or above, the storage quota setting for the user account is removed and the existing storage quota of 1000GB will be applied to AhsayCBS only. As Google Drive already has a per destination quota, this value will remain unchanged at 500GB.



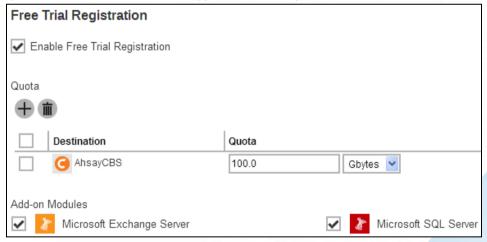
#### 3. How will this affect the Free Trial Options setup?

For trial users accounts created using the AhsayOBM/AhsayACB client:

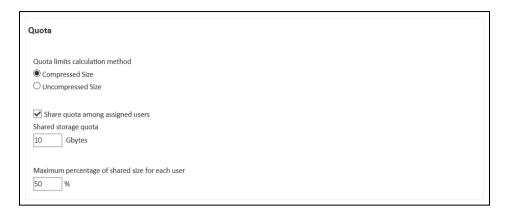
- Supports multiple backup destinations.
- Supports predefine destinations.
- Storage quotas can be defined for each backup destination.
- The 100GB storage restriction is removed.



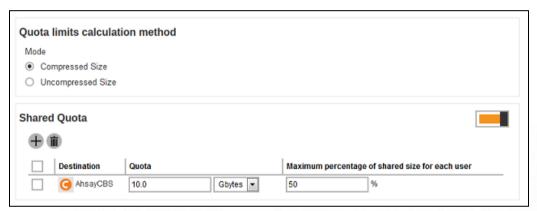
After upgrading to v7.15.6.38 or above, the single quota setting will be removed for trial users and the existing storage quota will be applied to the standard destination instead. For example, if the trial user quota was 100GB then this will be applied to the AhsayCBS destination.



#### 4. How will this affect the Share Quota settings on AhsayCBS?

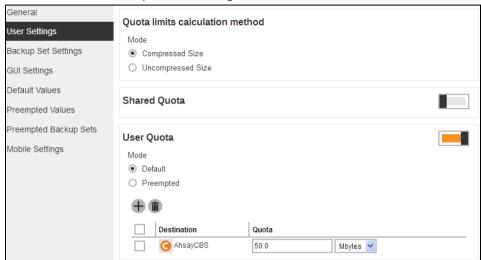


After upgrading to v7.15.6.38 or above the single shared storage quota setting is removed and the existing shared storage quota will be applied to the standard destination instead. For example, if the shared storage quota was 10GB this will be applied to the AhsayCBS destination.

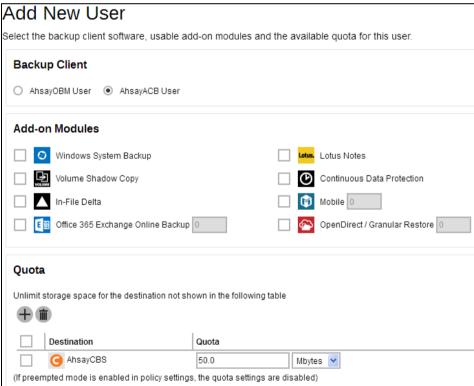


#### 5. How will this affect the creation of new user accounts on AhsayCBS?

Although for new installations or upgrades to v7.15.6.38 or above, the new User Quota setting is enabled by default. There are no changes to backup destination and quota settings when creating new user accounts in the AhsayCBS web management console.



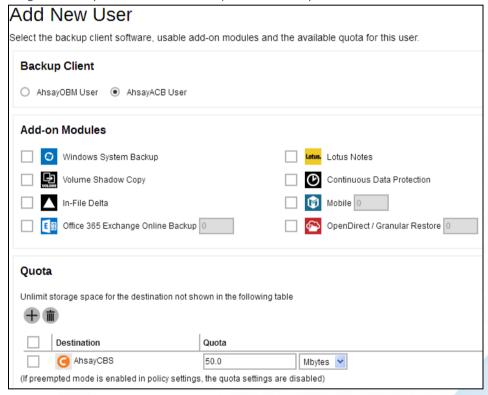
The default destination and quota settings are the same as previous AhsayCBS versions, i.e. new user accounts will be assigned AhsayCBS destination and a quota of 50MB by default.



#### 6. What happens if I decide to disable the User Quota feature?

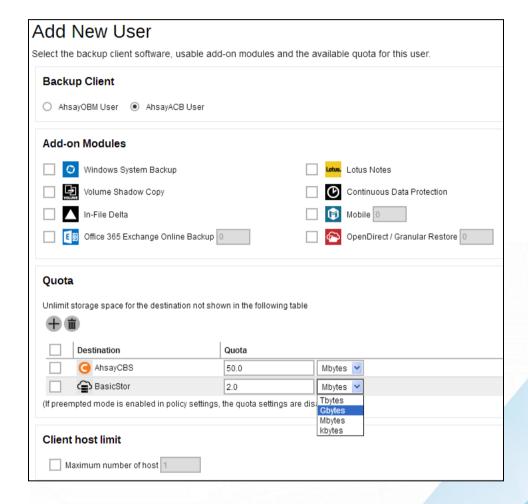


If the User Quota is disabled, new user accounts created using the AhsayCBS web console will be assigned a AhsayCBS destination and a quota of 50MB by default.

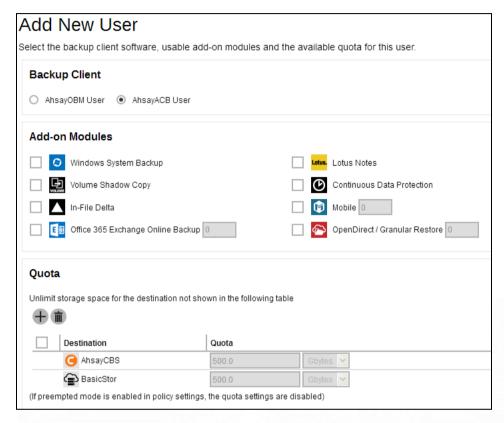


#### 7. What is the difference between "Default" and "Preempted" mode?

- When User Quota settings are in "Default" mode the following settings can be changed during and after user account creation.
  - i. Storage quota setting.
  - ii. Storage quota unit.
  - iii. Remove storage destination(s).
  - iv. Add other predefined destinations not in User Quota list.



- When User Quota settings are in "Preempted" mode the following settings <u>cannot be changed</u> during and after user account creation.
  - i. Storage quota setting.
  - ii. Storage quota unit.
  - iii. Remove storage destination(s).

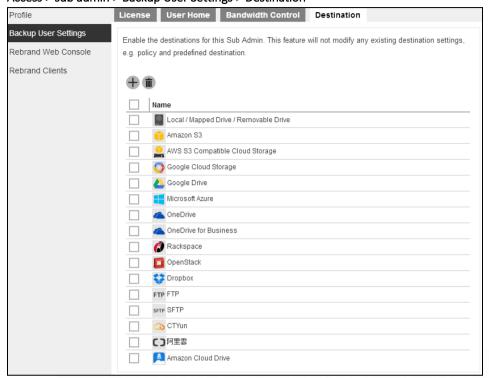


#### Note:

AhsayCBS system administrators can still add other predefined destinations not in User Quota list.

#### 8. How do I customize the backup destinations for my sub admin users (resellers)?

From v7.15.6.38 or above AhsayCBS system administrators can now enable / disable **Destination** available to backup users of a **Sub Admin** account. Go to **System Settings > Basic > Administrative Access > sub admin > Backup User Settings > Destination** 



Please note that the **Destination** settings under:

System Settings > Basic > Administrative Access > sub admin > Backup User Settings > Destination

Can be overridden by the setting under

Users, Groups & Policies > Policy Group > Backup Set Settings > Destination Visible to Users

For example, if OneDrive is hidden from a user group (Group-1). Even if it is enabled for the sub admin (Sub-1), backup users under that sub admin (Sub-1) and user group (Group-1) will not be able to use OneDrive as backup destination.

**Note:** This feature will not affect existing backup sets created before the upgrade.

9. I am using AhsayCBS API's to integrate with my existing applications. Do I need to update my API's programing?

Changes have been made to following API's for the new Quota Management feature.

- AddUser.do
- GetSystemSetting.do
- GetUser.do
- ListUsers.do
- UpdateServerConfig.do
- UpdateUserProfile.do

Although v 7.15.6.38 is backward compatible with API calls in pre-7.15.6.0 format, AhsayCBS system administrators are advised perform tests on AhsayCBS v7.15.6.38 or above before they upgraded they production servers.

10. I am currently using third party management tool on my AhsayCBS server. Are they compatible with the latest version?

Although version 7.15.6.38 is backward compatible with API calls in pre-7.15.6.0 format. AhsayCBS system administrators using third party monitoring / management tools should double check with the relevant software vendor, to verify if the tool(s) are fully compatible with the latest AhsayCBS version before they upgrade.