

v6 to v7 Upgrade Checklist

This checklist is compiled based on the top 7 issues encountered by our partners during the v6 to v7 upgrade.

☐ 1. Check your Ahsay license

- ☐ Support maintenance on license key is valid or up to date
- ☐ **Purchase CBS license module for each instance of AhsayCBS**
- ☐ You may require additional AhsayOBM / AhsayACB client licenses
(v7 licensing model is based on a per device basis)
- ☐ **If you are using replication on v6, purchase replication licenses per AhsayOBM / AhsayACB device and a separate CBS license module for RPS server**
(Please arrange a consultation with our sales team)

☐ 2. Check your user profiles

- ☐ The individual user profiles for all backup accounts on your AhsayOBS v6 server are valid
- ☐ **Fix any invalid profiles according to the instructions at <https://forum.ahsay.com/viewtopic.php?f=161&t=9997>**

☐ 3. Check your backup set indexes

- ☐ The indexes of all backup sets are valid on your backup server
- ☐ **Enable the Rebuild User Storage job on AhsayOBS v6 to check all index files**
- ☐ Scan the AhsayOBS system logs to check for index related issues in between the weekly rebuild jobs for specific backup user accounts
- ☐ **If corrupted index files exist, perform a single user rebuild of indexes on each affected backup set from AhsayOBS v6 web console to ensure backup jobs will run without errors after upgrade; also run a Cyclic Redundancy Check (CRC) for additional protection**
(After the job is completed, verify if the issue has been resolved or if further follow-up action is required)

☐ 4. Check your system

- ☐ Check O/S logs to make sure there are no disk issues on your AhsayOBS v6 server
- ☐ **Free disk space is available on your system and user home drives**
(recommended free space on user home drive: 150% of your largest backup set)

☐ 5. Back up your AhsayOBS system configurations

- ☐ Enable the configuration archival job
- ☐ **Back up AhsayOBS configuration files in %OBS_INSTALL%/conf folder**
- ☐ Back up individual user profiles (Profile.xml)



☐ 6. Check your AhsayOBM/AhsayACB client version



- ☐ All your AhsayOBM/AhsayACB clients are running the latest version of v6.27
(older v6 clients may not be automatically updated using auto upgrade to v7)

☐ 7. Check your supported O/S and application versions

- ☐ Check the Software Compatibility List for v7 at <https://forum.ahsay.com/viewtopic.php?f=169&t=13492>
(If your clients are running unsupported versions, you may have to keep these clients running on AhsayOBM/AhsayACB v6 until they decide to upgrade their O/S and or application(s), before you can plan to upgrade them)

Do you want to have a full picture of the upgrade process and design an upgrade and fallback plan based on your own setup? Download the following guides at: https://ahsay.com/jsp/en/home/index.jsp?pageContentKey=ahsay_downloads_documentation_guides

-  AhsayCBS Upgrade and Migration Guide
-  Best Practice for AhsayOBS to AhsayCBS Upgrade and Data Migration

-  Differences Between v6 & v7
-  AhsayCBS v7 Administrator's Guide