Ahsay Backup Software v7
How to hide encryption key in AhsayOBM / AhsayACB user interface

Question: Currently our technicians are able to see the encryption key in the AhsayOBM client by clicking the "Unmask encryption key" option. Is it possible to change the software to hide this encryption key on the AhsayOBM client so that once it is entered it cannot be seen?
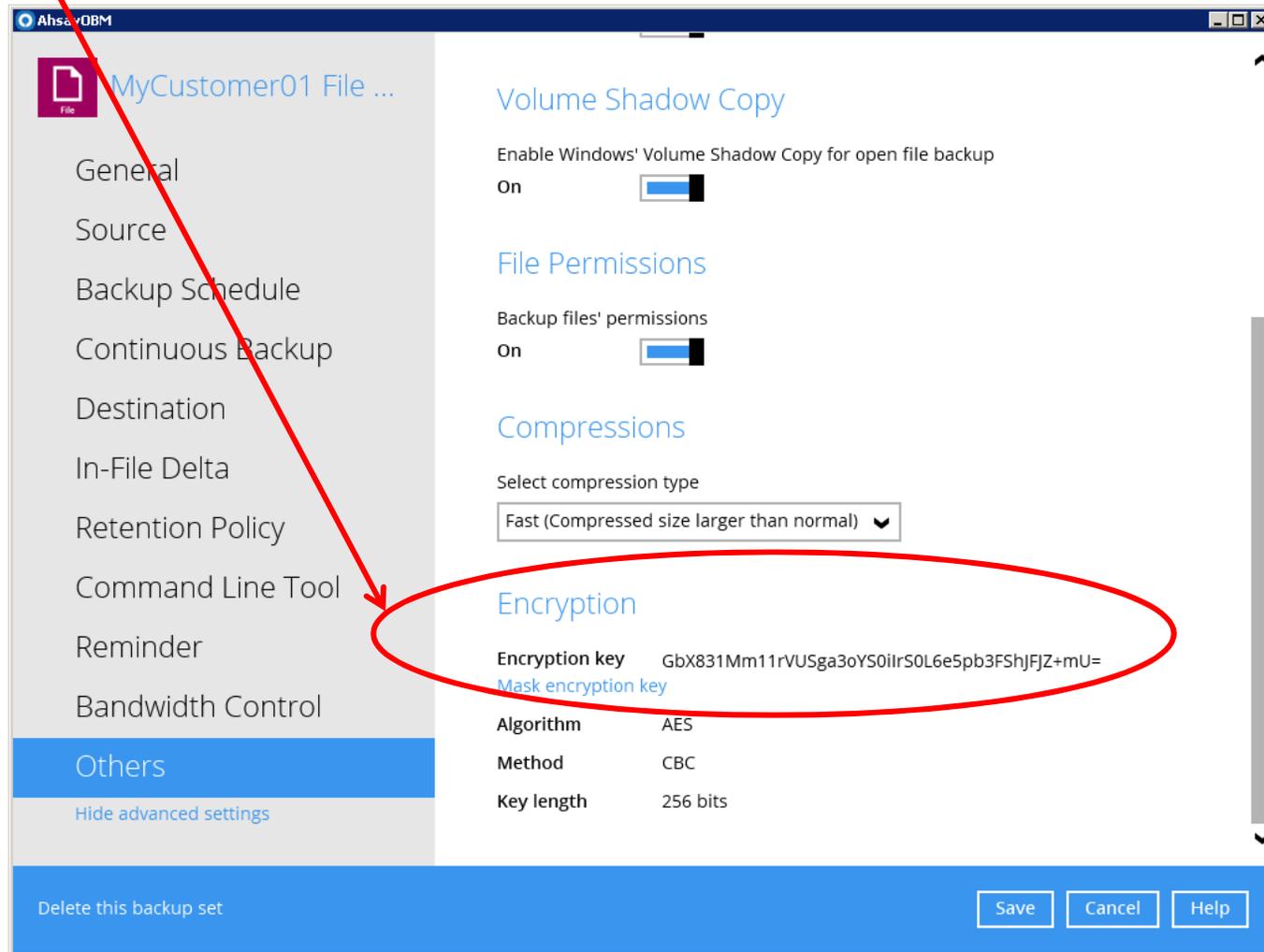
Answer: Yes, you can hide the encryption key info in AhsayOBM / AhsayACB user interface through setting up a Policy.

Steps:
1. Create a Policy that does not allow users to view the encryption info in the AhsayOBM / AhsayACB user interface.
2. Create a User Group and apply the newly created Policy to this User Group
3. Add users to the User Group so that they are governed by the Policy

Step 1: Login to the corresponding AhsayCBS
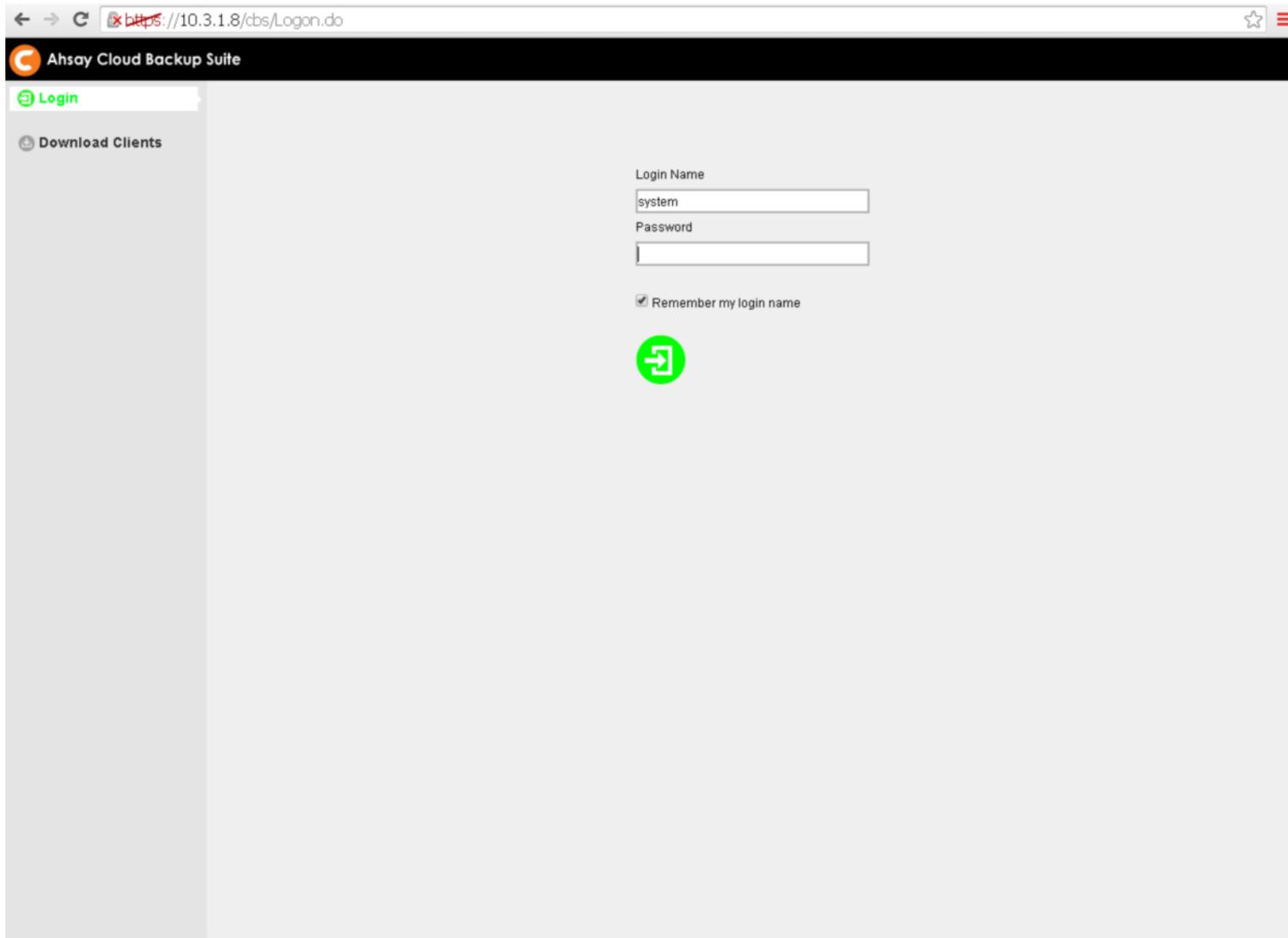
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Step 2: Go to Group Policy and click the [+] button to add a new policy
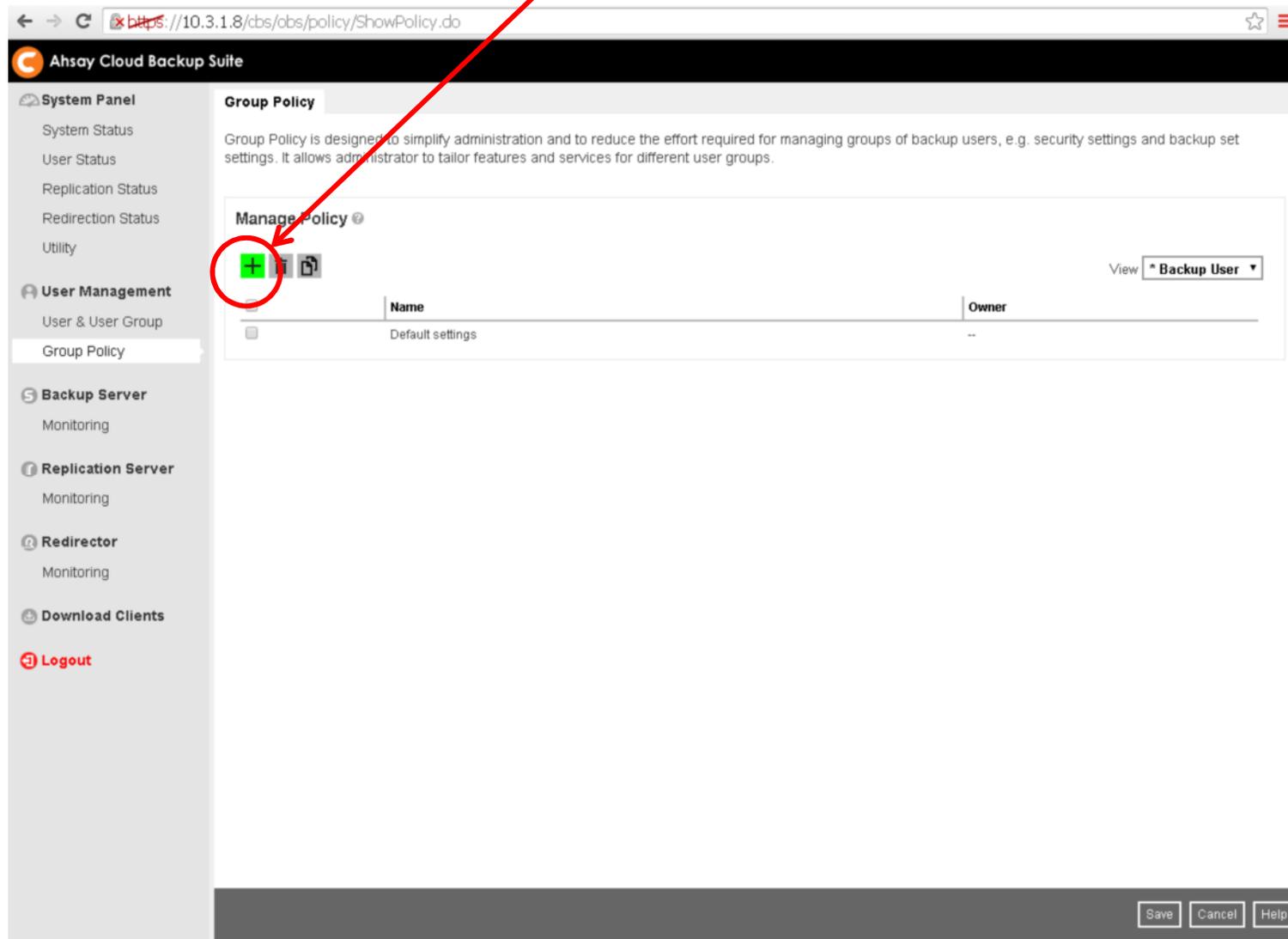
Step 3: Enter the name for this policy, e.g. MyCustomerPolicy. Then, click the [Add] button.
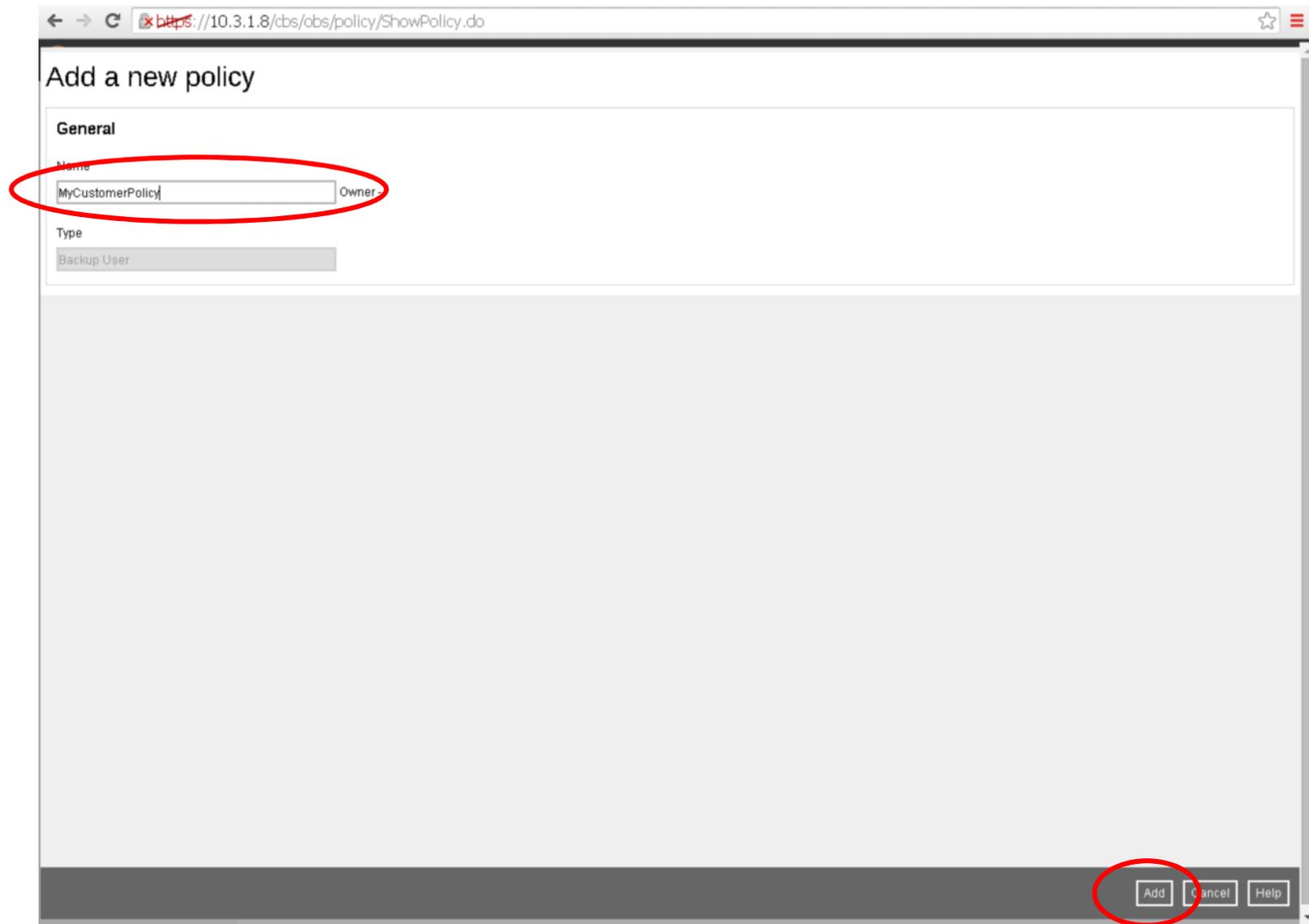
Step 4: When completed, the new Policy is added to the system.
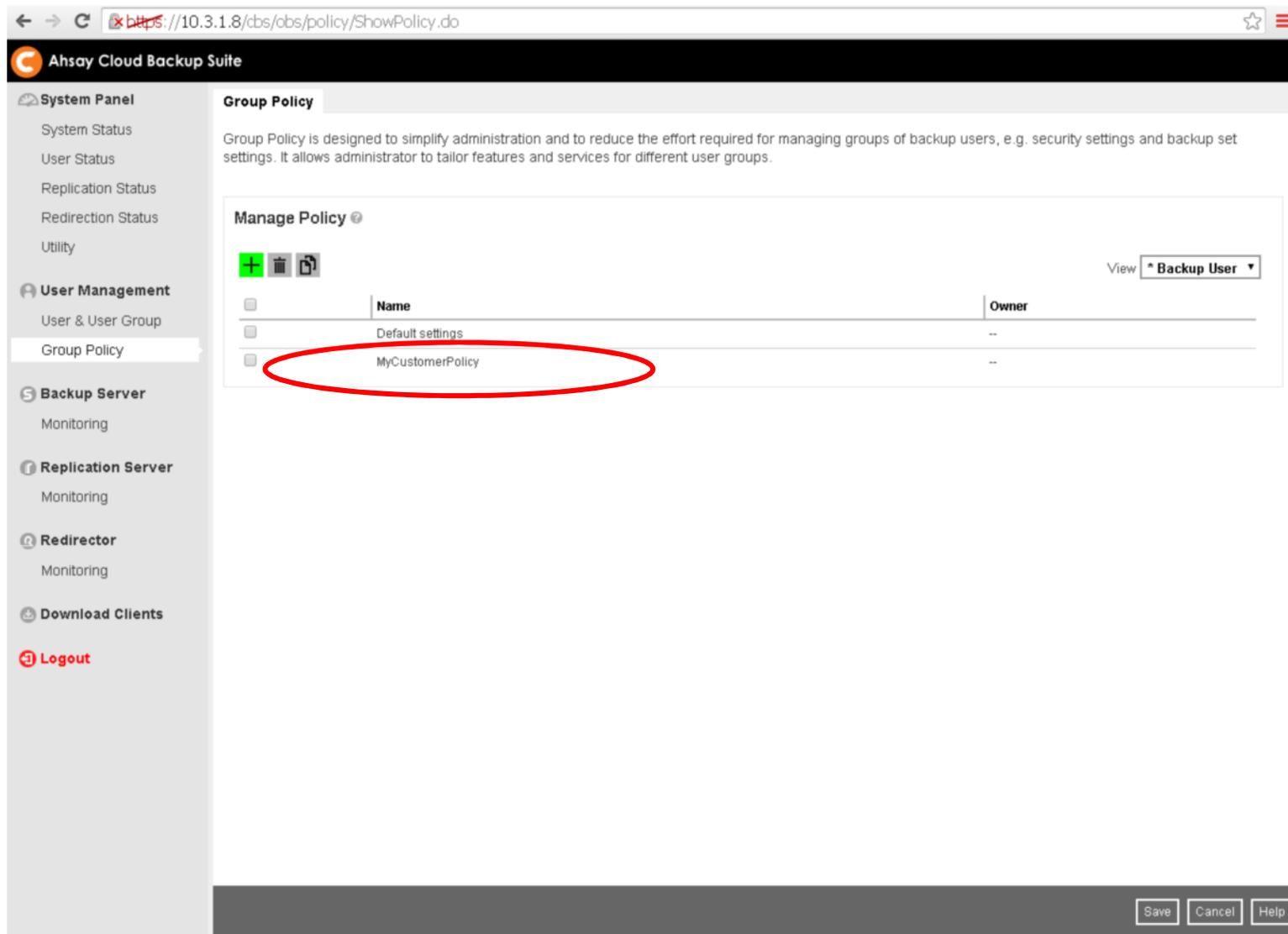
Step 5: Double click on this policy to edit it.

Step 6: Go to the "GUI Settings" tab
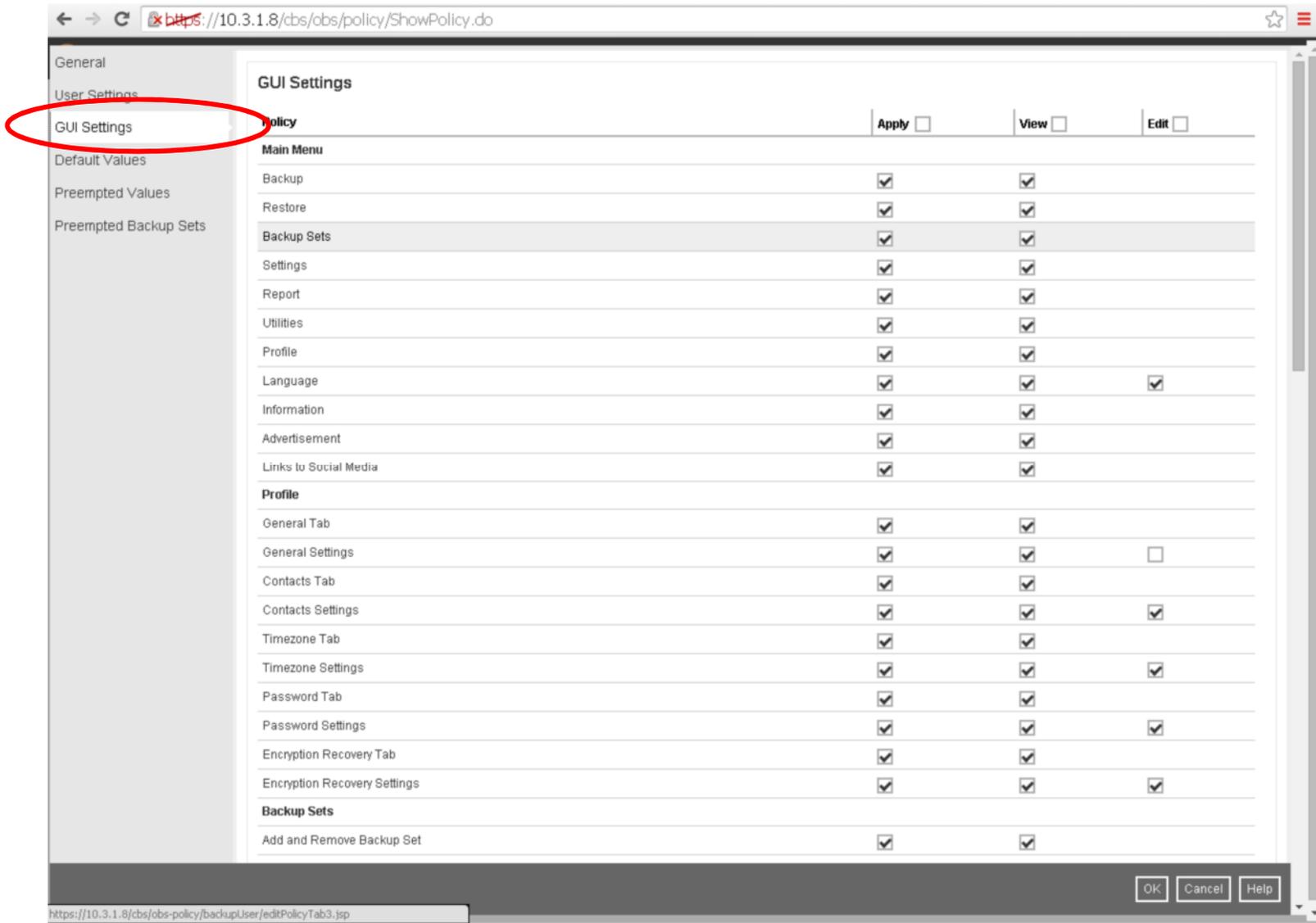
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Step 7: Uncheck the View option of Other Settings – Encryption. Then, click [OK].

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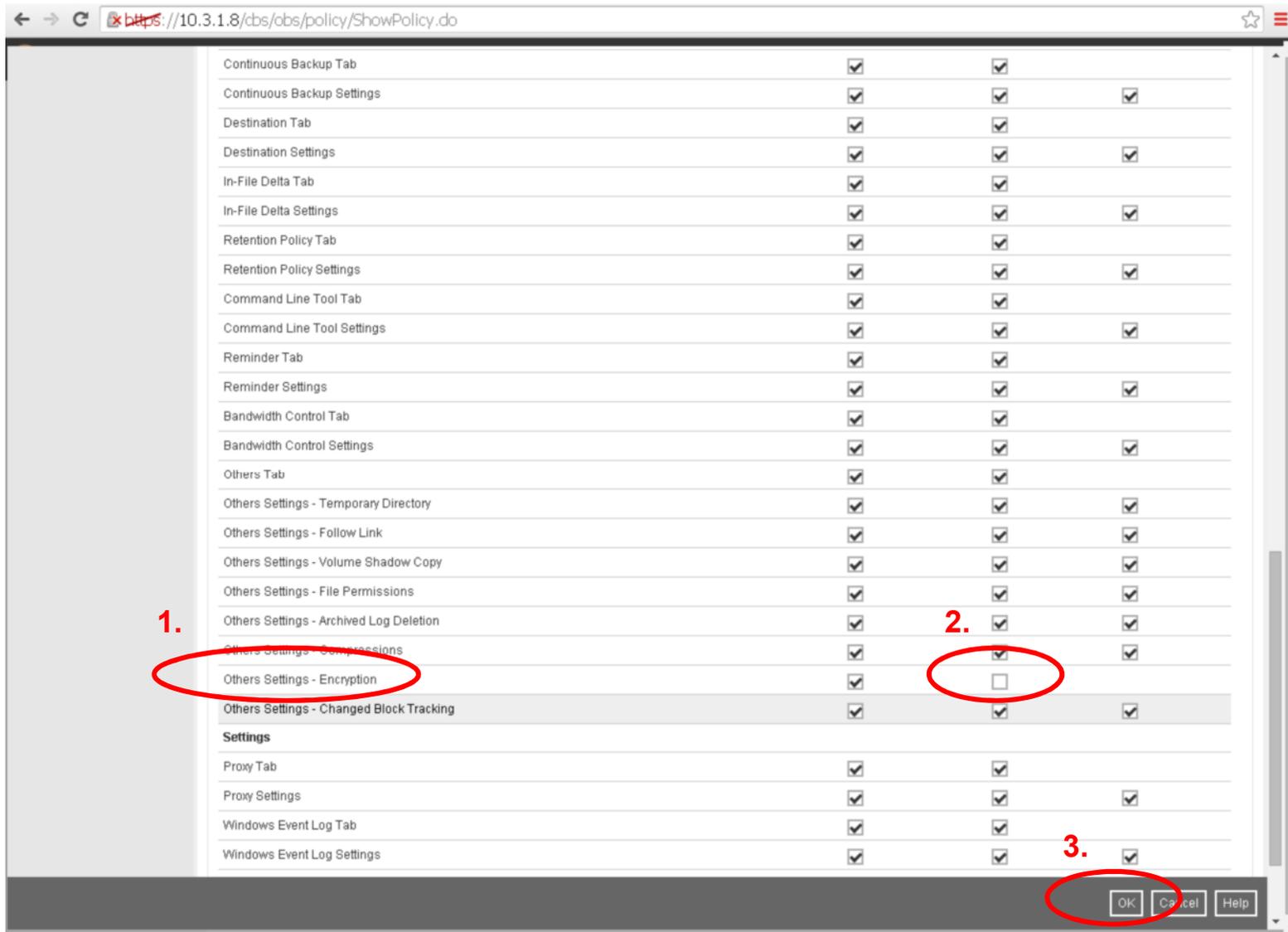
Step 8: Click [Save] under the Group Policy tab to save the change made.

After the above steps, we have created a Policy that hides the encryption info from the user interface of AhsayOBM and AhsayACB.

But this Policy has not been tied to any users. Next, we need to create a User Group and apply this Policy to the User Group.

Step 9: Go to the "User Group" tab under "User & User Group" section, and then click the [+] button to create a new User Group

Step 10: Enter a name for this User Group, e.g. MyCustomerUserGroup, and then click the [+] button under Assigned Policy to add the previously created policy into this User Group.

Step 11: Select the previously created Policy , i.e. MyCustomerPolicy, and then click the [Add] button
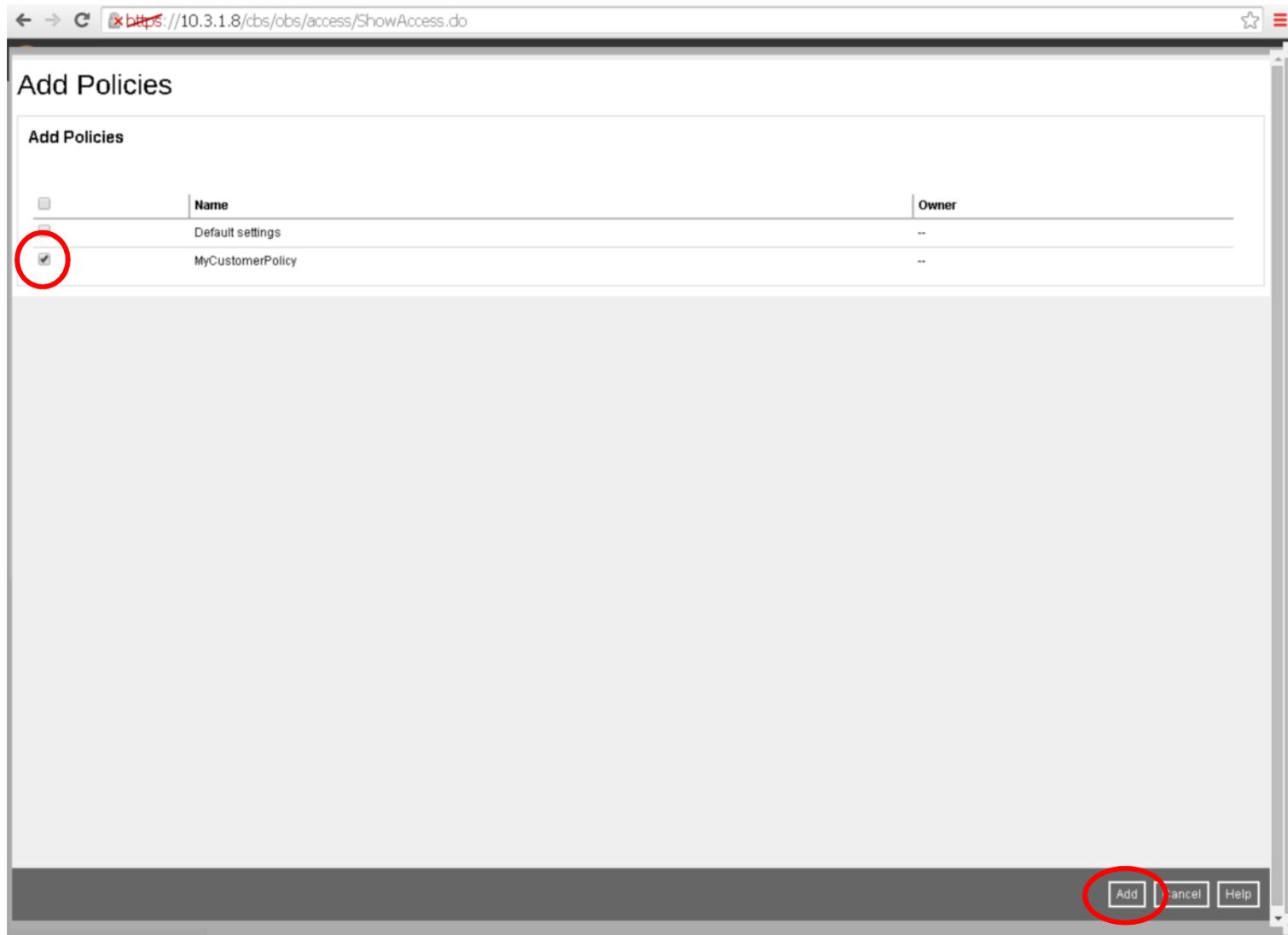
Step 12: Select the previously created Policy , i.e. MyCustomerPolicy, and then click the [Add] button
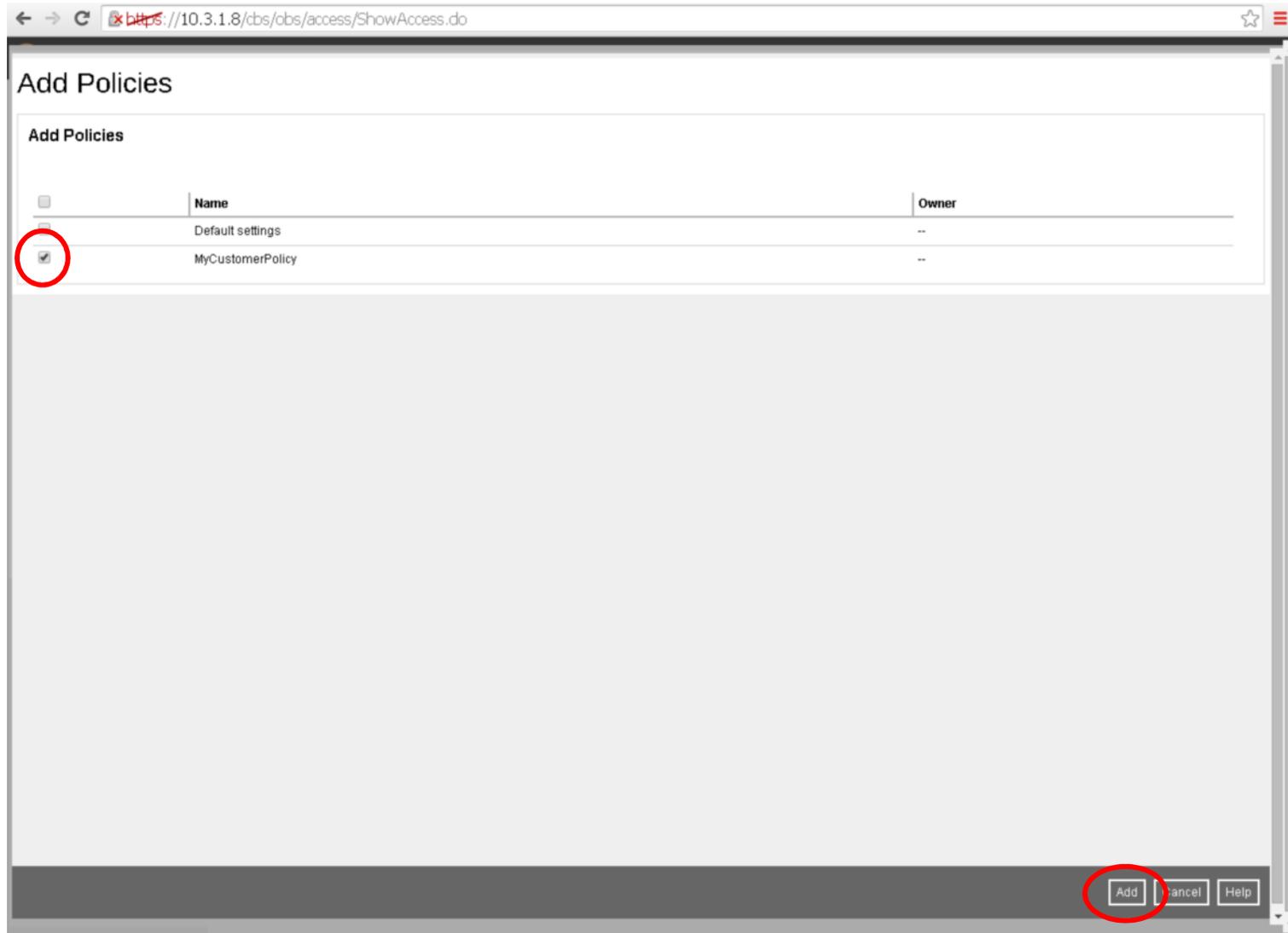
Step 13: The policy is added under Assigned Policy. Click the [Add] button then.
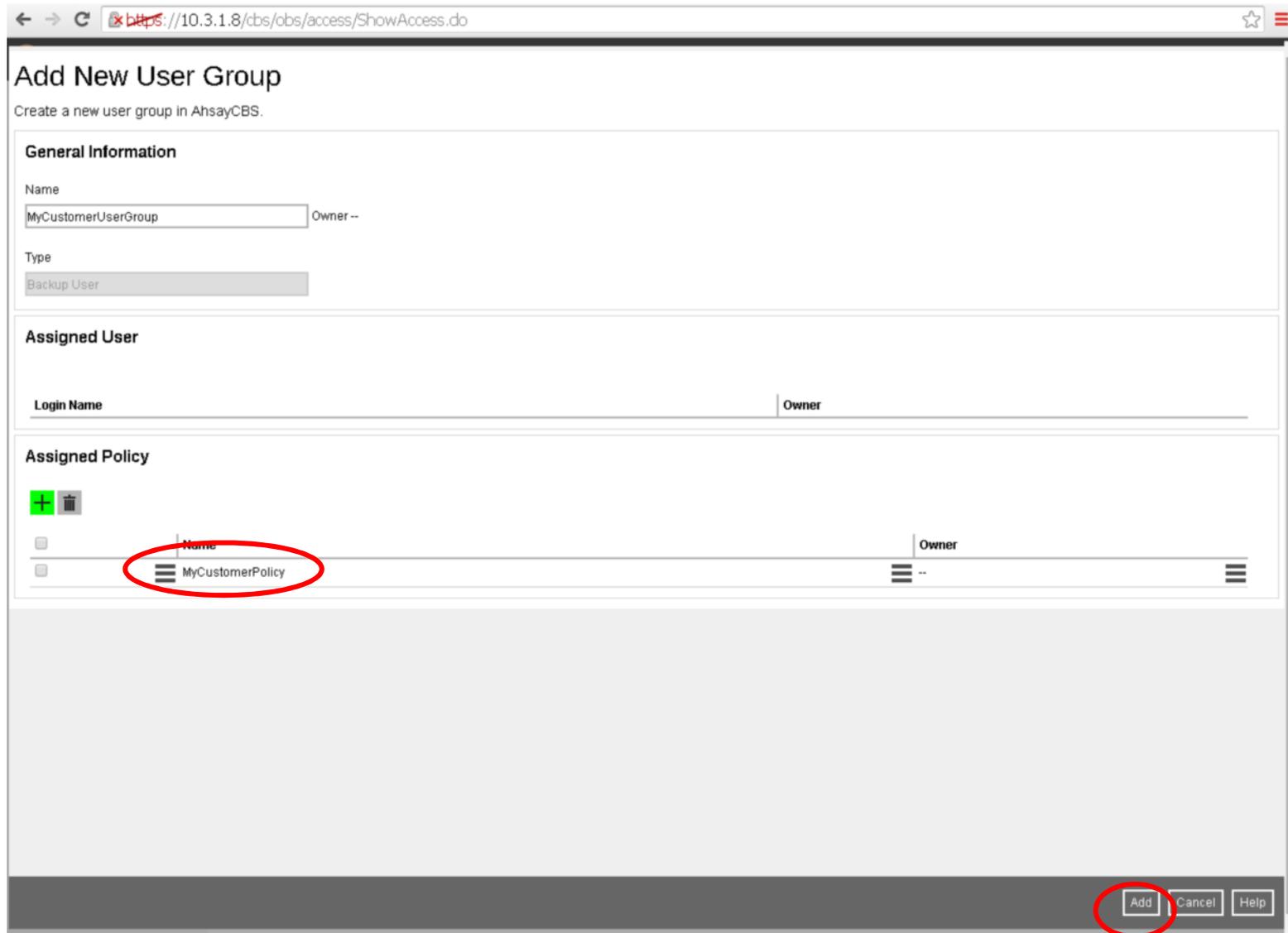
Step 14: The new User Group with Policy applied is created. Click the [Save] button to save it.

Now a new User Group has been created. But there is no user in this User Group. We need to add user(s) into this Group.

Step 15: Go to the "Backup User" tab under "User & User Group" section and click on a user that you want to add to the newly created User Group.

Step 16: Go to the User Group tab and click the [Add] button to add a user group for this user.
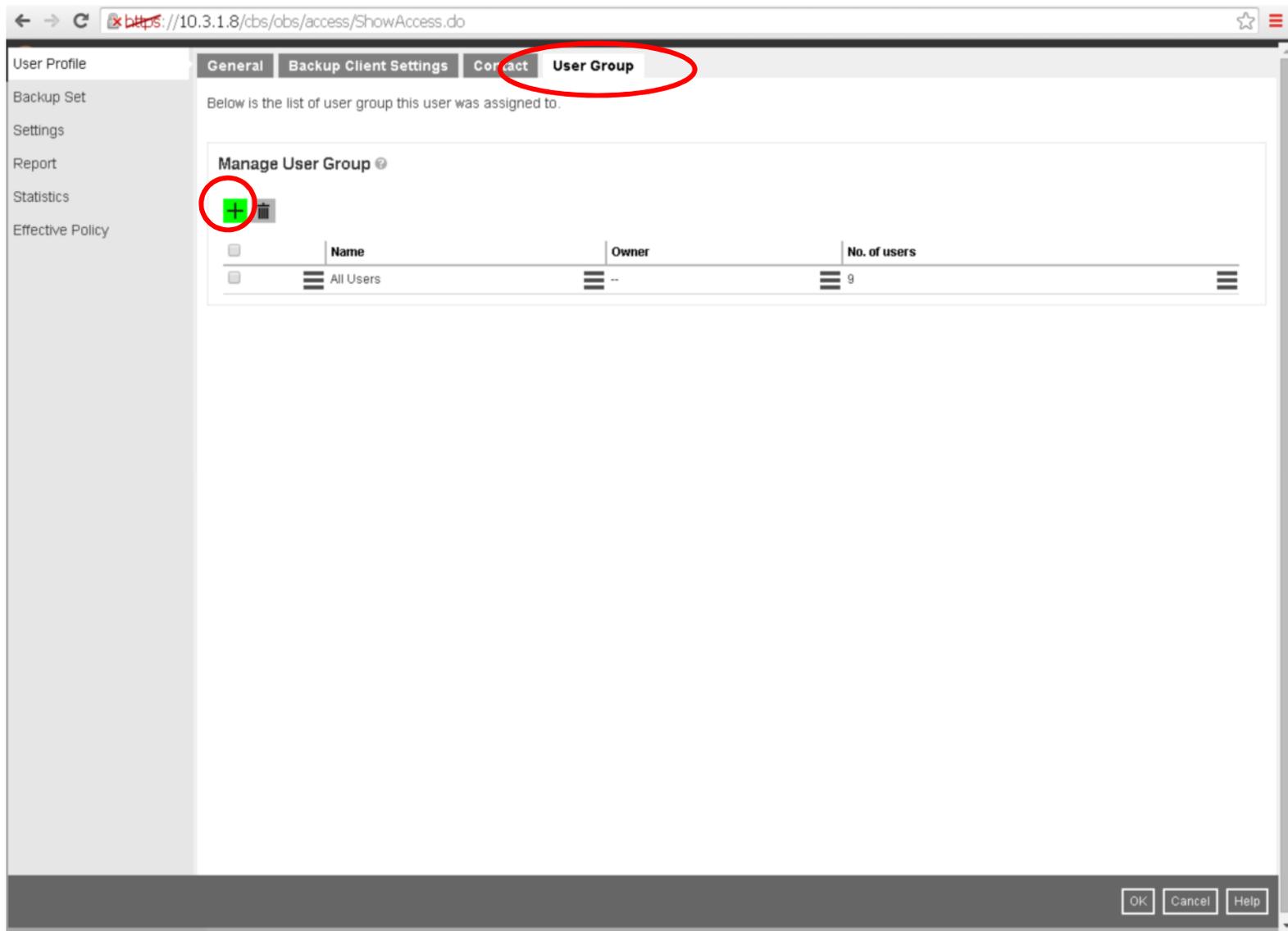
Step 17: Select the User Group for this user and click the [Add] button.
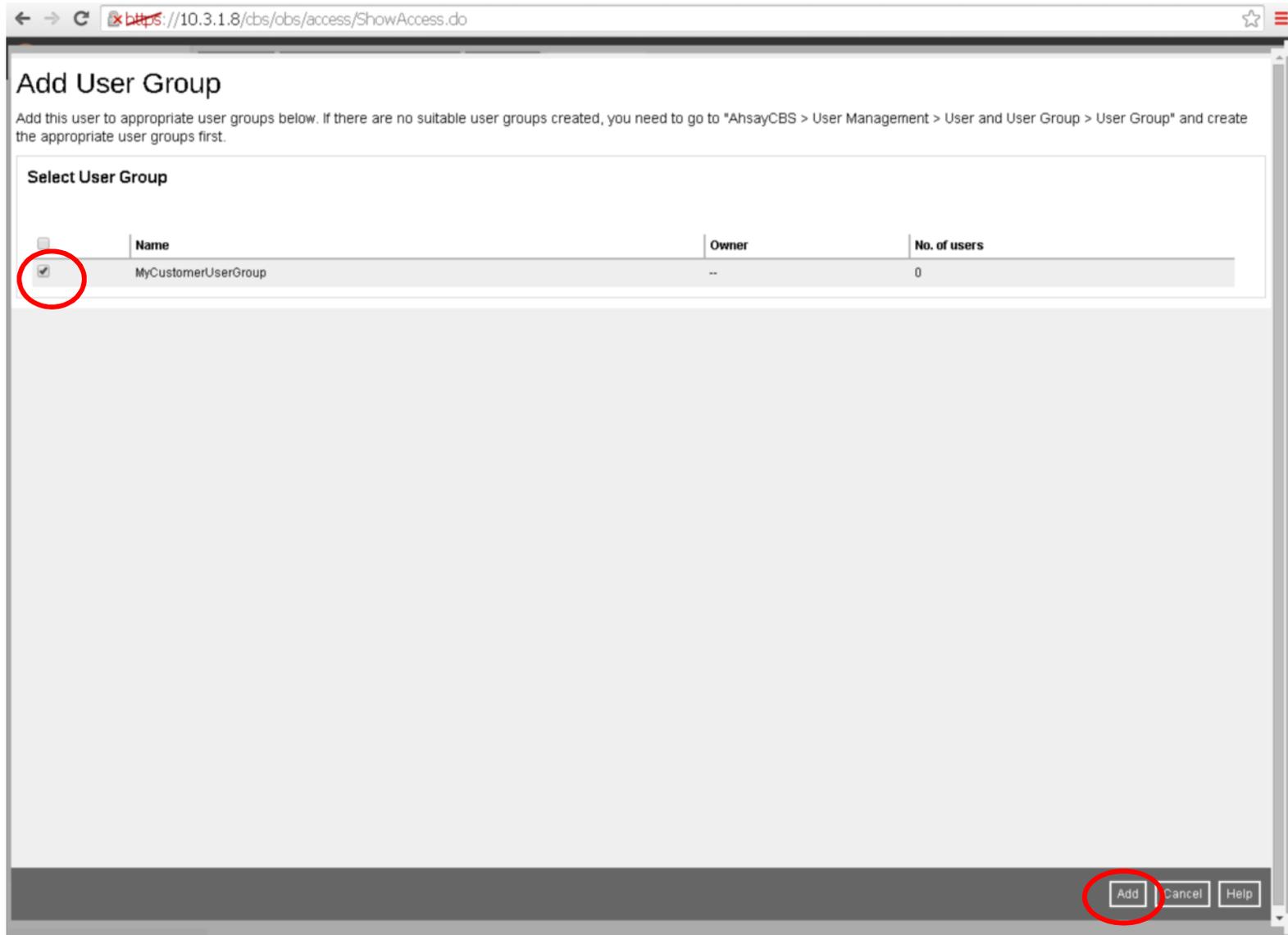
Step 18: The User Group has been added to this user. Click [OK] to proceed.
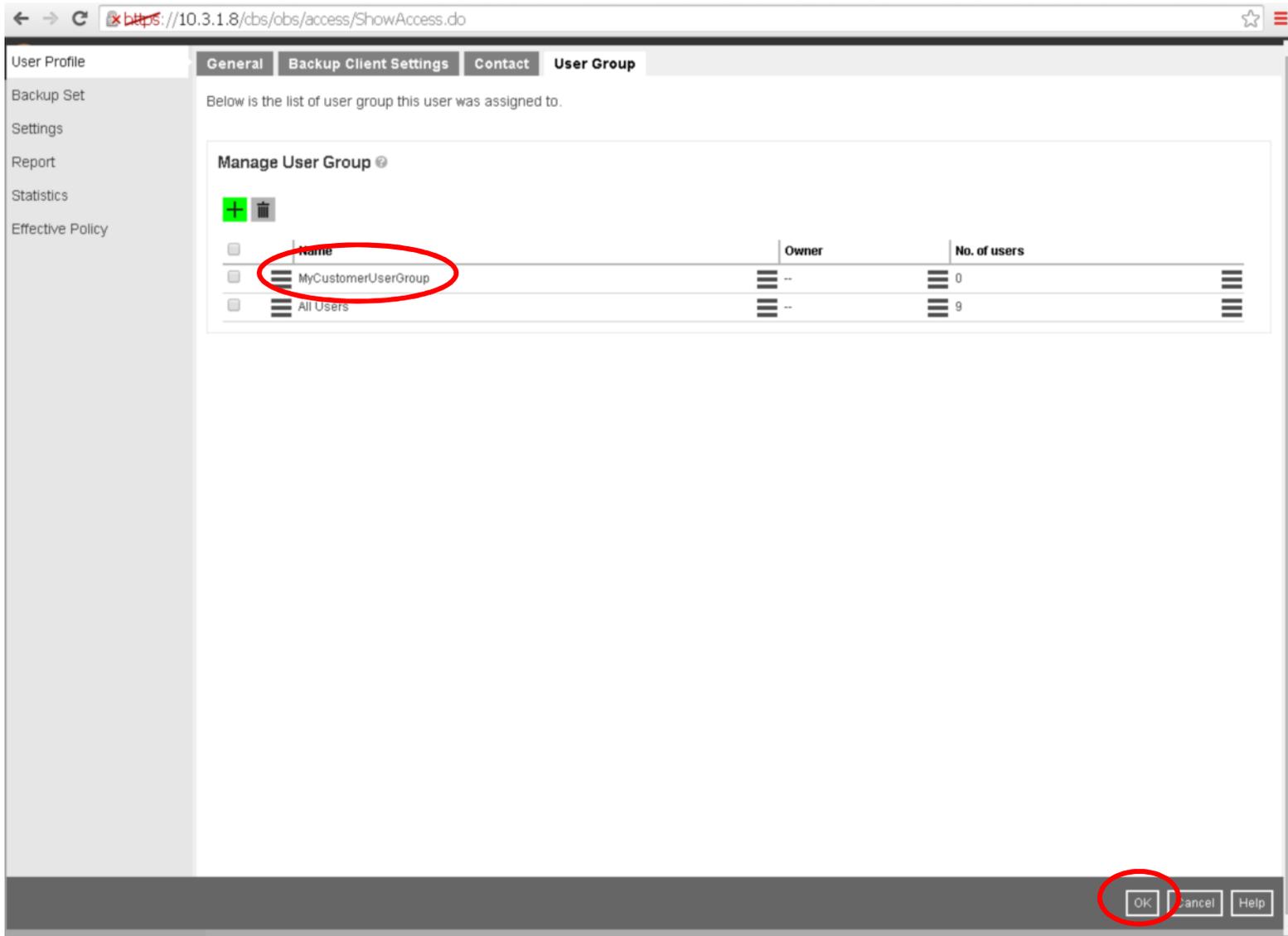
Step 19: Click the [Save] button under the "Backup User" tab to save the changes made.

Step 20: You can check which users are assigned to a user group by using the User Group filter.

Step 20: Now, there is only 1 user, MyCustomer01, under MyCustomerUserGroup.

Step 21: Restart the AhsayOBM of MyCustomer01 if it is in use.
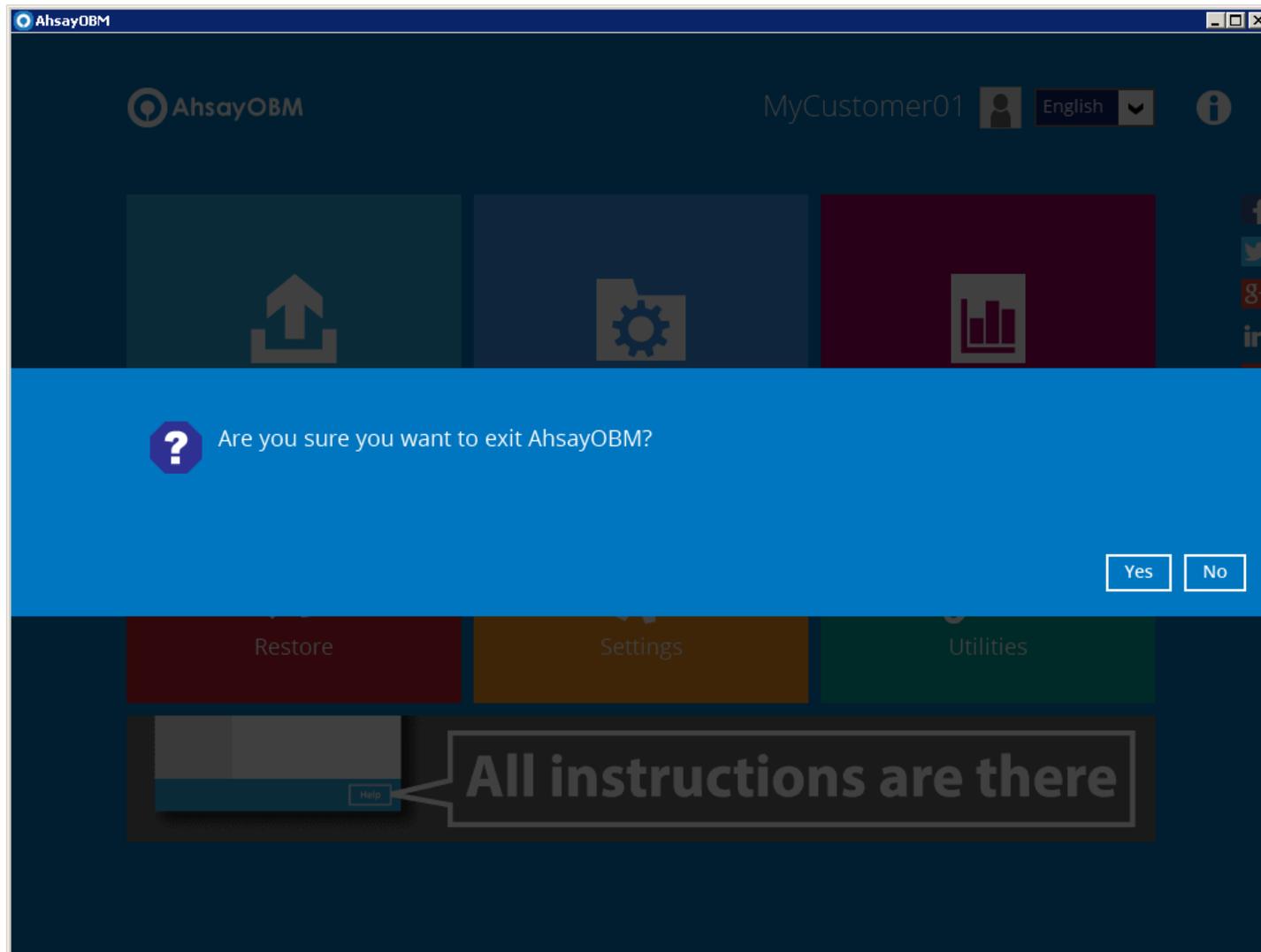
Step 22: The encryption info is now hidden from the user interface.
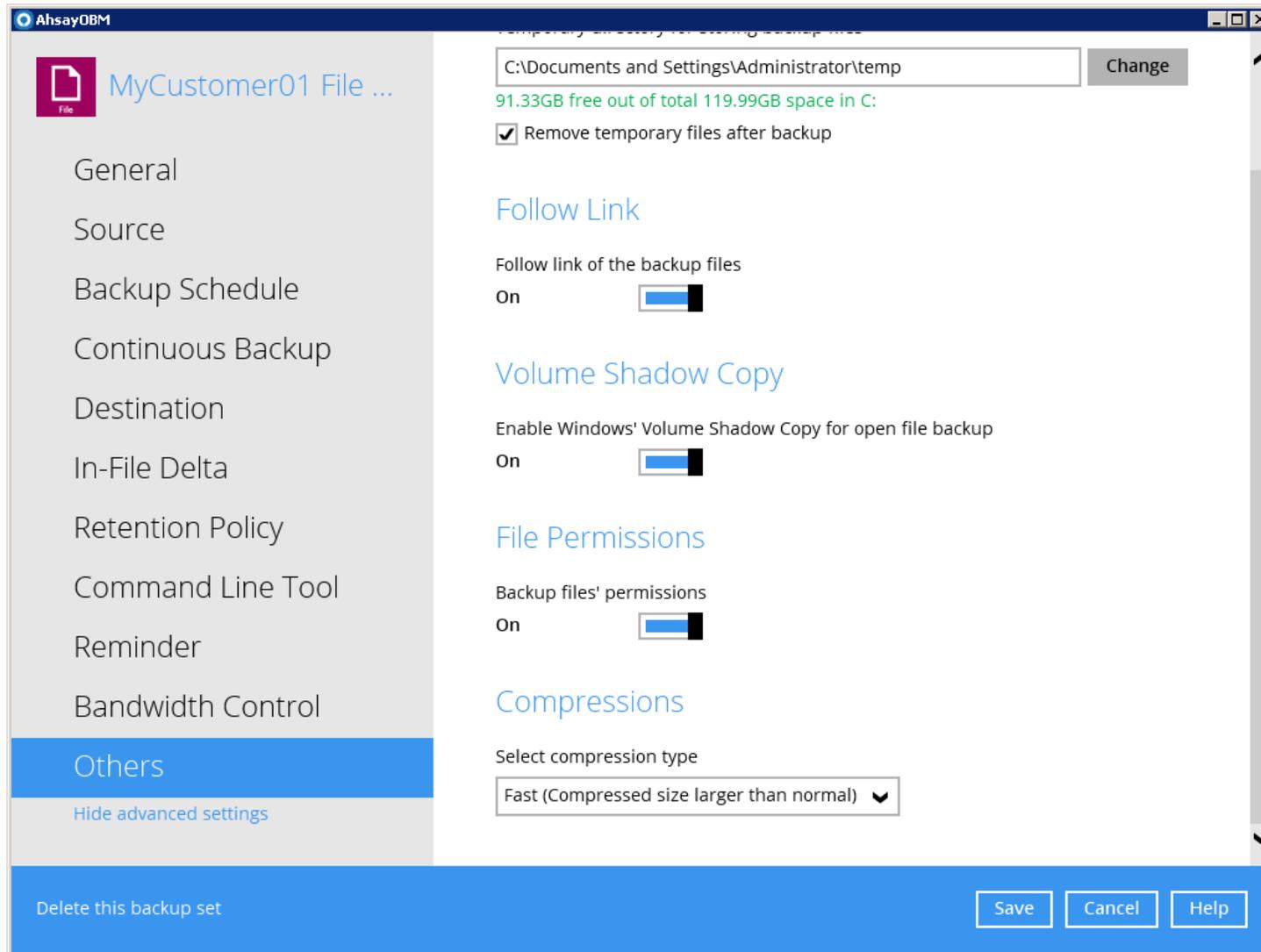
Thank you!

Should you need further clarification, please feel free to contact us at:

http://www.ahsay.com/jsp/en/home/index.jsp?pageContentKey=ahsay_about-us_contact-us